



Help is Here: CFPB Accepting Credit Reporting Complaints

The Consumer Financial Protection Bureau is now taking complaints regarding your credit report. In his article, Scott Pluta from CFPB states that the bureau can help with “individual-level complaint assistance” such as:

- Incorrect information on a credit report;
- A consumer reporting agency’s investigation;
- Improper use of a credit report;
- Being unable to get a copy of a credit score or file;
- Problems with credit monitoring or identify protection services.

It is recommended that you first go through the appropriate channels and contact the credit reporting agency directly to resolve any issues, but if you are not satisfied with the results the CFPB is here to help.

Source:

Pluta, S. (2012). Consumer Financial Protection Bureau. Now accepting credit reporting complaints. Retrieved from <http://www.consumerfinance.gov/blog/headline-now-accepting-credit-reporting-complaints/>