KRISTY**WINTERS**

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EDUCATION

Bachelor of Science | **Information Technology: Software Emphasis** | Western Governors University | 12/2016

Bachelor of Business Administration | **Marketing** | Minor: Criminal Justice | Tarleton State University | 5/2005
  Magna Cum Laude, 3.83 GPA; **Alpha Chi**, National Honor Society; **Delta Mu Delta**, National Honor Society in Business Administration; **Alpha Phi Sigma**, National Criminal Justice Honor Society; Recognized by The National Dean's List: 2003-2004, 2004-2005

Associate Degree in General Studies | Central Texas College | 5/2002 | Graduated with Honors, cumulative GPA 3.7
  Phi Theta Kappa, International Honor Society

Training: Trailhead by Salesforce, 2018 – Present, https://trailhead.com/me/winters | Box University, Box Admin Essentials 2019

TECHNICAL SKILLS

HTML | CSS | SCSS | JavaScript | jQuery | Bootstrap 3 & 4 | Zurb Foundation | Git | Node.js | npm | PowerShell | C# | Java | Salesforce | Font Awesome

UI Design | Responsive Design | Mobile Design | User Experience | Wire Framing | Usability Testing | Testing | Test Script Writing | Computer-Aided Design | Graphic Design

Adobe: DreamWeaver, Photoshop, Illustrator, XD | Visual Studio Code | UXPin | Bitbucket | Visio | SharePoint | Confluence Wiki | JIRA| SPLUNK | Quality Center | AutoCAD

Agile Methodologies | Information Architecture | Requirements Gathering | Requirements Analysis

CERTIFICATIONS

Category	Certification	Date
UX & Design	Human Factors International Certified Usability Analyst (CUA)	11/20/2018
	Nielsen Norman Group UX Certification	12/6/2017
	CIW Web Design Specialist	9/26/2014
Web Development	Google Mobile Sites Certification	9/28/2018 – 9/28/2019
	Google Analytics Individual Qualification	9/16/2018 – 9/16/2019
	CIW Web Development Professional	12/20/2016
	CIW JavaScript Specialist	2/19/2016
	CIW Web Foundations Associate	8/18/2014
	CIW Internet Business Associate	8/18/2014
	CIW Site Development Associate	8/18/2014
	Microsoft Technology Associate: Software Development Fundamentals	11/07/2014
Project Management	CompTIA Project+ Certified	6/7/2015
Programming	CIW Perl Specialist	12/20/2016
	Oracle Certified Associate, Java SE 7 Programmer	5/20/2016
	CIW Database Design Specialist	10/29/2015
Operations	Splunk Certified User	8/21/2017
	CompTIA IT Operations Specialist – CIOS	12/22/2015-12/22/2018
	CompTIA Secure Infrastructure Specialist – CSIS	12/22/2015 – 06/04/2016
	CompTIA Network+ ce	12/22/2015
	CompTIA A+ Certified	9/14/2015
	Microsoft Technology Associate: Windows Operating System Fundamentals	7/20/2015
	CIW Network Technology Associate	8/18/2014
	CompTIA Security+ passed	6/4/2013

EXPERIENCE

UX Designer/Developer, User Experience Specialist | Electric Reliability Council of Texas | Taylor, TX |09/12/2017 – Present
- o Application Development, Web Development, Mobile Design, Responsive Design, Interaction Design, Visual & Graphic Design
- o Creates initial development of products (user interfaces, UIs): designs user interaction, wireframes, and low & high-fidelity prototypes via UXPin, Visio, html, JavaScript, CSS, and SCSS. Designs in the browser where possible, reducing deliverables and throw-away work.
- o Conducts user interviews, UX research, UX analyses, and usability testing. Documents and defines information architecture.
- o Leads Design Review Sessions with key stakeholders.
- o Code creation, revision, and review. Resolution of code defects and code conflicts. Create project repositories.
- o Create components for and maintain corporate design system.
- o Manual test script writing in Quality Center and performance of manual testing.
- o Process Automation Project: While working on an Agile team, directed the work of others, and designed and coded forms, invoices, delete / confirmation modals, welcome screens, menus, navigation, mobile nav and alternate mobile layouts, search filter tool, email design, graphic design of application icons, and copyedited user guide.

BITS Applications Developer 2 | ERCOT | Taylor, TX | 01/16/2017 – 09/12/2017
- o Building Information Technology Staff, Rotational Program
- o Designed new Confluence Wiki site with JIRA integration and a focus on departmental collaboration and product/service delivery communication to internal customers. Created a Work Estimate Calculator and form templates. Created a graphic describing QA and Test "Products and Services" to be used online and in print.
- o Created Visio Diagrams of Complex System Processes for the Retail Components: NAESB, PaperFree, TIBCO-Retail, and SIEBEL.
- o Deployed a Security Training and Awareness Phishing Exercise and created a security awareness message for print and Corporate CCTV (Today in ERCOT TV); Conducted a Cyber Security Analysis; Performed a Threat Intel Recon and discovered breached user accounts; Completed a Threat Intelligence Gathering Report.
- o Created PowerShell scripts and SQL queries for Asset Inventory databases.
- o Performed Java validation on the user interface of an application in development.

IT Design & Analysis Intern | ERCOT | Taylor, TX | 05/24/2016 – 12/16/2016
- o Utilized the skills of: requirements gathering and analysis, & risk analysis and mitigation to restructure and redesign internal websites via SharePoint: 5 department sites, 1 divisional site, and the top level internal IT site. Provided SharePoint support to end users. Designed and created custom icons. Analyzed content for duplication and redundancy; Merged existing IAM SharePoint sites; Redesigned homepages; Added live dashboards; Restructured SharePoint taxonomy; Initiated retirement of outdated SharePoint sites.

IT Department Support Clerk | Texas A&M University Central Texas | Killeen, TX | 05/20/2014-08/05/2014

Patient Service Specialist | Baylor Scott & White Health | Temple, TX | 01/06/2014-05/20/2014

Marketing Intern | Texas Partners Federal Credit Union | Killeen, TX | 09/25/2012 - 12/21/2012
- o Renovated "Member Education" webpage, creating html layout and content. Solved technical issues involved with company's Facebook indexing on popular search engines. Tracked Google Analytics.
- o Wrote financial education articles for the credit union's website and social media sites. Assisted with copywriting for social media sites and website. Conducted research for products in development. Researched compliance issues in the credit union industry for financial literacy articles and social marketing campaigns. Engaged clients and the local community via social media.

General Clerk I | Logistics & Environmental Solutions Corp. (LESCO) | Ft. Hood, TX | 1/16/2007 - 9/23/2011
- O LESCO Chief Executive Officer **Certification of Appreciation**, 62nd Engineer Combat Battalion **Certificate of Appreciation,** 2nd Special Troops Battalion, 2nd Brigade Combat Team, 1st Cavalry Division **Certificate of Appreciation**