Can someone make a withdrawal on a member's behalf when the member loses mental capacity permanently?

Yes, the donee appointed by the member under the Lasting Power of Attorney (LPA) to make decisions on the member's CPF matters, can apply to withdraw the member's CPF savings.To learn more about the LPA, please visit the Office of the Public Guardian's website.You can also find out more about What if my next-of-kin did not make a Lasting Power of Attorney?