

I received a call/email/letter claiming they are from the Household Means Eligibility System (HOMES). Are they legitimate?

HOMES is a Government system supporting the Silver Support (SS) Scheme in conducting household means-tests, which are used to assess a senior's eligibility for the SS Scheme. If you or your family member had asked for a reassessment of SS eligibility, and there is a need for further clarification regarding your household information, the HOMES team may contact you via phone, email or letter to find out more on your household circumstances. If you are unsure of the authenticity of the mobile number that you have received, please call their hotline 6818 1422 for confirmation. If you have any query on HOMES, you may visit the HOMES website to provide your contact details and a brief description of your query.