

How can I change my bank details for Silver Support? / I have already registered for PayNow-NRIC to receive my Government cash benefits. Do I still need to provide my bank account details? You are encouraged to register for PayNow-NRIC with a PayNow-GIRO-participating local or foreign bank in Singapore to receive your Silver Support (SS) earlier. Payment will be made by default to your PayNow-NRIC-linked bank account. If you do not have a PayNow-NRIC-linked bank account, you can update your bank account details by logging in to our SSS e-services with your Singpass. The instruction will only take effect from the next quarter of SS, if you continue to be eligible. The Government will be validating the bank account details that you have registered. If you have closed your bank account, ceased being a joint account holder, or have provided the wrong bank account details, we will inform you to update your bank account details. You will receive a notification sent to your Singpass app. If you do not have the app, a letter will be sent to your NRIC address. This notification will not be sent via SMS, WhatsApp or any other platforms. If you have not linked your NRIC to PayNow or have not provided a valid bank account to the Government, you will receive future Government cash benefits via GovCash. GovCash is a payment mode where you can withdraw your Government benefits in cash from OCBC ATMs. Citizens who are on GovCash will receive their cash benefits 2-3 weeks later than those who have linked their NRIC to PayNow or have provided a valid bank account.