

How can I help a beneficiary with medical condition (e.g. physically immobile or mentally incapacitated) to withdraw their GovCash monies?

You can help a beneficiary with medical condition (e.g. who is physically immobile or mentally incapacitated) to withdraw their GovCash monies if you are: To help with the withdrawal of the GovCash monies, please bring the following documents and visit any OCBC-New ATM during branch operating hours, where OCBC Digital Ambassadors will be available to render assistance: a) Original documentary evidence stating the beneficiary's medical condition (e.g. doctor's memorandum, medical report or court order). The date of the document(s) should not be more than 1 year from the withdrawal date, unless it specifically states that the patient's condition is permanent or the condition is known to be permanent (e.g. bedridden, immobile, physically incapacitated, disabled, intellectually disabled, autism, down syndrome, cerebral palsy, etc);. b) A photocopy of the beneficiary's NRIC; c) Your original NRIC; and d) Beneficiary's GovCash Payment Reference Number (PRN) You may be required to sign a Letter of Indemnity at the bank, witnessed by the bank officer.