Contact

Minneapolis, MN
kn_islam@hotmail.com

www.linkedin.com/in/kaziislam
(LinkedIn)

Top Skills

VMware Infrastructure
Microsoft Infrastructure
Kubernetes

Languages

Bengali (Native or Bilingual)
Hindi (Native or Bilingual)
English (Native or Bilingual)
Urdu
Arabic (Elementary)

Certifications

MCSA1: Windows Server 2003
MCPS: Microsoft Certified
Professional
MCSA1: Security on Windows
Server 2003
MCSA: Windows Server 2008
MCPS: Microsoft Certified
Professional

Kazi Islam

Lead Engineer at Target
Greater Minneapolis-St. Paul Area

Summary

Linux Redhat System Administration III
Linux Redhat System Administration II
Linux Redhat Troubleshooting
Windows Server 2008 R2, Server Virtualization
Windows PowerShell Administration
Windows 2008 Server Enterprise Administrator (MCITP-EA)
Windows 2008 Server Server Administrator (MCITP-SA)
Microsoft Performance Monitor - Monitoring Vital Signs
HP - Servicing HP Blade Systems Solutions
HP - Servicing HP ML/DL/SL Servers
ITIL Certified Professional
VMware Certified Professional
MCTS: Windows Server 2008 Active Directory Configuration
MCTS: Windows Server 2008 Network Infrastructure Configuration
MCTS: Windows Server 2008 Applications Infrastructure
Configuration
MCITP Windows 2008
MCSE (Microsoft Certified Systems Engineer)
MCSA (Microsoft Certified Systems Administrator)
MCSE 2003 + Securiy
MCSA 2003 + Security
Microsoft Operations Manager (MOM/SCOM)
Symantec Netbackup Administration
HP SIM (System Insight Manager)
NSI DoubleTake (Data Replication)
HP MSA SAN Storage
HP MSL Libraries
VMware Virtualization
Active Directory

Specialties:
Linux Redhat System Administration III
Linux Red Hat System Administration II
Linux Redhat Troubleshooting

Windows 2008 Server Enterprise Administrator (MCITP-EA)

Windows 2008 Server Server Administrator (MCITP-SA)

Microsoft Performance Monitor - Monitoring Vital Signs

HP - Servicing HP Blade Systems Solutions

HP - Servicing HP ML/DL/SL Servers

ITIL Certified Professional, VMware Certified Professional

Microsoft Operations Manager (MOM/SCOM)

Symantec Netbackup Administration

HP SIM (System Insight Manager)

VMware Virtualization

Active Directory

Experience

Target
Lead Engineer
August 2012 - Present (9 years 9 months)
Minneapolis Minnesota

Dell
Sr. Enterprise Technical Support Advisor
March 2012 - August 2012 (6 months)

Support escalated enterprise data storage related cases as part of the Escalation Systems Engineering team. Escalated issues include but are not limited to: Front End connectivity (e.g., Fibre Channel, iSCSI), Disk failures, controller resets, Enterprise Application advisement. Help/Advise/Setup Replay Manager, Storage Center, Remote Replication, Boot from SAN, VMware SRA. Perform Root Cause Analysis when necessary. Troubleshoot and drive customer's issue to resolution.

Supervalu Inc
Sr. Systems Engineer
April 2004 - March 2012 (8 years)

Engineer, Support and maintain 5000 plus Windows 2008 Server, Windows 2003 Server and Windows 2000 server for Supervalu main Data Centers and regional offices running File Server, Active Directory, Print Server, Microsoft Cluster Servers, Backup Servers. Create/setup/maintain and support in Active Directory users, NTFS Security and security groups on three Domains for almost 50000 plus objects. Migrated Supervalu's users using Bindview and Quest Migration Utility from their existing 2003/2000/NT domain to Windows

2003/2008 Active Directory domain environment. Engineer and install/setup VMware ESXi environment which has several Datacenter and Clusters. Migrated several Windows servers from Microsoft virtual server to VMware virtual using vConverter and/or DoubleTake software. Setup, Install and manage HP MSA 1500/1000 and RA4000/4100 SAN storage environment. Also setup and maintain servers in several locations using NSI Double-Take software which is replication/disaster backup server. Create/Implement and manage GPO for Active Directory environment for Supervalu's three domains. Run and scheduled auto-generated daily reports using Bind view (bv-Control) RMS console for files, directory, user information's. Also manage users using bv-Admin for Windows. Manage, Administer and support about 300 Blade PC. Setup and Maintain Disk keeper Administrator to push agents on all file server which starts automatically at night and defrag disks. Built, Setup and maintain HP Systems Insight Manager (SIM) to monitor all server, cluster and disk performance. Also push new updates and drivers from SIM console. When a server or disk goes down SIM paged automatically to all member of the team. Installed, maintain and monitor Microsoft Operations Manager (MOM) for three Domain servers. Also configured MOM so that all servers' reports to multi-homed DCAM and notifies when a server is unreachable or disk goes bad using scripts.

Phyzbiz Inc.
Systems and Network Administrator
January 2002 - March 2004 (2 years 3 months)

Build/install, support and maintain Windows 2000/2003 Small Business Servers (SBS), Win2000 & Windows 2003 Server and Advanced Server O/S, Windows NT, Windows 98, Windows XP, IIS, ISA, Exchange Server 2000/2003 and 5.0, SSL/Certificate, Terminal Server, and SQL Server 2000. Duties also include Troubleshooting, Performance, monitor & tuning servers and workstations, maintaining various databases, write scripts, Internet; Intranet, LAN, WAN, wireless network, and virus free network environment. Design, build and maintains LAN WAN for customers and for the company. Customize and install PC, Server (HP, DELL, IBM) and OS is one of the most important job responsibilities depending on companies and customer's need. Also install and maintain the router, hub, switch, Veritas and Seagate Backup Exe and Disaster Recovery technique, Norton Antivirus Server edition (managed) and high-speed Internet connection and secure of the whole network using ISA. Experienced with creating a repair disk and recovering a damaged Operating System. Built a Server on Linux Red Hat 8.0 and networked with Windows. Also have Project Management Capability

experience. Given an assignment, I have the ability to work with a client to determine scope and create a project plan with deliverables to satisfy customer requirements. Have done a Windows NT 4.5 server migration to the Windows 2000 SBS environment. (I worked for Phyzbiz Inc from September' 2002 to February'2003 as Part-time employee and than I started working full time from June'03).

Alcoa
Network Administrator
February 2002 - March 2003 (1 year 2 months)

Provide technical solutions for the range of computing issues reported by Alcoa's 35,000 customers in North America. Utilize strong technical skills in diverse environments, applications, and operating systems to provide excellent customer support in. Support various Microsoft Windows NT and 2000; Active Directory; IIS; office suite; Exchange, Outlook email; Remote access including RAS, RNA, VPN; various business applications; printing in various environments. Maintain PC hardware, printers, and peripherals and give support for UNIX, AS400, Mainframe, and Oracle environment.

Phyzbiz Inc
Server and Network Administrator
May 2000 - December 2001 (1 year 8 months)

Build/install, support and maintain Windows 2000/2003 Small Business Servers (SBS), Win2000 & Windows 2003 Server and Advanced Server O/S, Windows NT, Windows 98, Windows XP, IIS, ISA, Exchange Server 2000/2003 and 5.0, SSL/Certificate, Terminal Server, and SQL Server 2000. Duties also include Troubleshooting, Performance, monitor & tuning servers and workstations, maintaining various databases, write scripts, Internet; Intranet, LAN, WAN, wireless network, and virus free network environment. Design, build and maintains LAN WAN for customers and for the company. Customize and install PC, Server (HP, DELL, IBM) and OS is one of the most important job responsibilities depending on companies and customer's need. Also install and maintain the router, hub, switch, Veritas and Seagate Backup Exe and Disaster Recovery technique, Norton Antivirus Server edition (managed) and high-speed Internet connection and secure of the whole network using ISA. Experienced with creating a repair disk and recovering a damaged Operating System. Built a Server on Linux Red Hat 8.0 and networked with Windows. Also have Project Management Capability experience. Given an assignment, I have the ability to work with a client to determine scope and create a project plan with deliverables to satisfy

customer requirements. Have done a Windows NT 4.5 server migration to the Windows 2000 SBS environment. (I worked for Phyzbiz Inc from September' 2002 to February'2003 as Part-time employee and than I started working full time from June'03).

Gononet Ltd
Server and Network Administrator
May 2001 - July 2001 (3 months)

Bangladesh Online Ltd
Network Administrator
May 1998 - September 1998 (5 months)

Grameen Cybernet Ltd
Technical Executive
January 1997 - May 1998 (1 year 5 months)
Dhaka, Bangladesh

Configured client`s equipment to connect to the Internet via Optical Fiber, Radio and Cable Modem, Hardware Assembling and Networking troubleshooting, troubleshooting TCP/IP, DNS, Mail, Web and proxy Server issues

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Education

Aspen University
Master's in IT, Information Technology · (2007 - 2008)

Microsoft Corp
MCITP, MCITP · (2007)

Microsoft Corp
MCSE, MCSE (Microsoft Certified Systems Engineer) · (2000 - 2006)

University of Central Oklahoma
B.Sc, Computer Science · (1999 - 2001)

Bangalore University
B.Sc, Computer Science · (1993 - 1996)