

# BALAMURUGAN K

## LINKS

- Github:// [github.com/kbalam](https://github.com/kbalam)
- LinkedIn:// [Linkedin.com/in/kbalam](https://www.linkedin.com/in/kbalam)
- Gmail:// [balabm2001@outlook.com](mailto:balabm2001@outlook.com)
- Whatsapp:// +919080879507

## TECHNICAL STRENGTH

### SKILLS

- PYTHON
- HTML
- CSS
- Basic in JavaScript
- OOPs Concepts
- Basic in c/c++
- GOOGLE CLOUDS

### TOOLS & UTILITIES

- VISUAL STUDIO
- Git
- GITHUB
- PYCHARM
- EXCEL
- Word
- POWERPOINT

## EDUCATION

### BACHELOR IN COMPUTER SCIENCE AND ENGINEERING

PAAVAI ENGINEERING COLLEGE

Aug 2019 - May 2023

CGPA: 8.06 / 10.00

### HSC - 76.02%

EMMANUEL MATRIC.HR.SEC.SCHOOL

Computer Science

Apr 2018 - Mar 2019

### SSLC - 94.2%

EMMANUEL MATRIC.HR.SEC.SCHOOL

Apr 2016 - Mar 2017

## INTERNSHIP

### KRAYONNZ

CAMPUS AMBASSADOR

26/07/2021 - 05/09/2021

## AREA OF INTEREST

- Web Development
- Mobile Application development

## PROJECTS

### IMPLEMENTED AI CHATBOT

- Designed an AI chatbot which is integrated with IBM Watson, the purpose of the model is to provide solution to the customer by analyzing their queries and guide them to create a bank account in efficient way.

### INVENTED RFID BASED BIOMETRIC VOTING MACHINE

- Restructured electronic voting machine by merging the RFID and fingerprint scanner it updated the voting process with user RFID tag and Fingerprint authentication and made the process more secured

### ESTABLISHED PERSONAL CLOUD STORAGE SYSTEM.

- Customized own cloud storage for user which is created by using Raspberry Pi. It proved a way to store data in our cloud and succeeded the approach to access it in real time from anywhere.

## WORK EXPERIENCE

### SUTHERLAND - CUSTOMER SUPPORT REPRESENTATIVE.

Aug 2023 - Present

- Led comprehensive training sessions to master cutting-edge Amazon technologies, specializing in supporting sellers in the American region.
- Delivered exceptional customer experiences to Amazon sellers in North America, Canada and Mexico, fostering lasting connections through swift query resolution
- Demonstrated adeptness in handling seller inquiries from US regions, leading to advanced training for supporting European sellers, showcasing adaptability and expertise.

## ACHIEVEMENTS

- Presented Conference and Published journal on the title "Own cloud using Raspberry pi".
- Accomplished second place in Yogasanas under Anna-university Interzonal tournament.
- Achieved distinction in English typewriting.

## CERTIFICATIONS

### COURSERA

- Completed "Crash course on Python" and acquired python skills.
- Educated myself in Digital Marketing by learning "Digital Marketing and E-Commerce" course.

### UDEMY

- Undertook **JavaScript** course from Udemy.