

Kenneth Isaac G. Bernardino

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PROFESSIONAL SUMMARY

I am an experienced IT professional with a Master's in Information Technology from King's Own Institute, Sydney, specializing in software development, systems analysis, and technology consulting. I have a strong background in creating efficient, scalable solutions, leading teams, and improving processes. With knowledge in Agile and DevOps practices, I am committed to continuous learning, innovation, and delivering impactful results.

ELIGIBILITY TO WORK IN AUSTRALIA

Full working rights
Currently on Bridging visa A – From Student (Subclass 500)

Temporary Graduate visa (Subclass 485)
PENDING - Submitted April 2025

CORE SKILLS AND EXPERTISE

Development Tools: Visual Studio, Eclipse, JIRA, Trello, Android Studio, WAMP, XAMPP, MAVEN, Adobe Photoshop, OpenText Exstream/ Dialogue, Quadient/GMC Inspire Designer, Planet Press/ PReS Connect

Programming Languages: C#, C, C++, Java, Visual Basic, VB.NET, PHP, HTML, CSS, JavaScript, JQuery

Development Methodologies: ITIL, Agile software development, DevOps, Rapid Application Design (RAD), Object-Oriented Analysis & Design (OOAD)

Databases: MySQL, Oracle Database SQL Server, Microsoft Access

EDUCATION

Master of Information Technology

King's Own Institute – Sydney, Australia | Graduated February 2025

Graduate Certificate of Information Technology

King's Own Institute – Sydney, Australia | Graduated June 2023

Bachelor of Science in Information Technology

Sta. Teresa College – Batangas, Philippines | Graduated October 2011

PROFESSIONAL EXPERIENCE

Wait Staff / Kitchen Hand at Ippudo Australia Pty Ltd (Casual)

March 2023– Present

- Managed front-of-house operations, including greeting guests, taking orders, serving food and beverages, and ensuring a smooth dining experience while upholding excellent customer service standards.
- Monitored inventory levels, handled ordering processes, and maintained accurate stock records.
- Resolved customer concerns professionally, ensuring customer satisfaction.
- Organized staff schedules and ensured compliance with health and safety regulations.
- Assisted in kitchen operations, including food preparation, maintaining cleanliness, and supporting chefs with daily tasks.

Senior Software Engineer at
QBE Group Shared
Services Limited -
Philippine Branch
February 2022–
December 2022

- Writing well-designed, testable and efficient code
- Serve as a technical lead contributing to and directing the efforts of development teams, including internal and external team members.
- Building reusable components and libraries for future
- Troubleshooting and debugging to optimize performance
- Providing code documentation and other inputs to technical documents
- Mentor Software Engineers to allow for skill/knowledge development through advice, coaching, and training opportunities.
- Determine process improvements, best practices, and develop new processes.

Technology Consultant II
at DXC Technology
Philippines
August 2019– February
2022

- Support companies around the globe to build and support custom solutions based on OpenText Exstream solution
- Upgrade existing solutions to the latest supported version
- Design new and revise existing document generation processes
- Identify problems and take responsibility for successful resolution of issues, working on multiple projects/problems simultaneously.
- Follow the specific standards of each of our customers to ensure quality control
- Assist in quality and performance testing

Systems Analyst at Fuji
Xerox Singapore Pte Ltd
October 2018–July 2019

- Assist clients in customer communication with market leading digital technologies and document management solutions
- Provides innovative solutions to software development projects
- Creates new application workflows using the Objectif Lune's PReS/ Planet Press Connect tool set such as Data mapping, Designer templates, Job presets and Output preset configuration
- Performed debugging, functional testing, and application implementation
- Manages reporting and achieving application effectiveness and contracted Service Level Agreements

Programmer Analyst at
DXC Technology
Philippines
August 2014 –October
2018

- Provide thorough support and problem resolution for QBE Insurance Asia Pacific
- Analyze the data in the insurance application forms and determines operational feasibility by evaluating analysis, problem definition, requirements, solution development, and proposed solutions.
- Transformed business requirements in a programmable, designable modules and javascripting using OpenText Exstream/ Dialogue to migrate legacy systems to automate print process for letters and statements.

Programmer Analyst at
Racami Philippines Corp.
November 2012 –
August 2014

- Performs design & development of applications on moderate complex projects utilizing both packaged software applications.
- Provide technical expertise at client meetings to interpret/understand client requirements.
- Reviews program specification as outlined by the analyst to determine the program steps and sequences.

ITO Programmer at
Ripple Edge
Development Inc. (SEMA
Group Pty Ltd)
January 2012 – June
2012

- Using supplied data processing and composition tools to configure and generate variable data driven documents and electronic communications.
- Load data from multiple storage and retrieval devices and ensure that our tools are ready to process that data.
- Perform data input and output reconciliation.

REFERENCES

Available upon request