Harmeet Malik

I am an IT engineering leader with 22 years of qualitative experience in program delivery & consulting by translating business requirements into technology solutions. I have managed large & complex programs in the infrastructure, cloud, AI/ML, data analytics & application development. I am an agile, growth-oriented leader with proven expertise in enterprise-wide technology driven solutions.

Hyderabad, Telangana
-Email me on Indeed:

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Personal Details

Date of Birth: 1976-10-06
Eligible to work in: India
Highest Career Level: 5+ years experience
Industry: Software Development, Technology
Total years of experience: 22

Work Experience

Engineering Program Manager
INNOMINDS - Hyderabad, Telangana
August 2021 to August 2022

• Directed AI first, cloud & ML based application development programs for medical & manufacturing industry clients.
• Client 1 - Activ Surgical: Executed the development of a cloud based surgical video processing software system driven by computer vision, robotic surgery, analytics, and machine learning to enhance a surgeon's intra-operative decision making.
◦ Application used python-based deep learning models for segmenting the surgical instruments present in the surgical images using advanced libraries like OpenCV, TensorFlow, PyTorch.
• Client 2 - Infor: Led the development of a service virtualization solution with mocked web-services and dynamic text-based template files within the context of TaaS (testing as a service) for minimizing manual interventions and third-party dependencies during validation cycles.

Senior Manager IT
JUBILANT FOOD WORKS - Noida, Uttar Pradesh
June 2019 to March 2021

• Procured & implemented MDM (Master Data Management) tool across JFW for cost efficiency & accurate business decisions.

• Deployed a new LMS (Learning Management System) solution for business process training across company PAN India & International.
• Executed POS software refresh platform migrations including revamping of the complete point of sale order taking & billing s/w from VB6 to .NET platform.

Senior Professional-Project Management
DXC TECHNOLOGY - Noida, Uttar Pradesh
March 2015 to June 2019

• Managed IT infrastructure, application modernization & migration programs for National Grid client (a large corporation of Europe) including decommissioning of 2300+ servers in 4 data centres in UK for NG.
• Executed projects of server & application migrations from on prem to public cloud.
• Driven programs of IT infrastructure asset management by resizing the VM's for optimization.
• Managed 3rd parties for the supply of materials & services for various Data Centre activities.

Project Manager
IBM India(P)Ltd - Noida, Uttar Pradesh
April 2014 to September 2014

End to End project management delivery for Australia based client

Program Manager
IT Service Transition
November 2006 to January 2014

• Reduced yearly €50K overhead cost for the company by executing release management extended program by setting up resiliency, new business process, efficient resource management & tools optimization in Orange Business Services.
• Executed telecom network optimization program of 15 months duration developing next generation network infrastructure capability. This program resulted in improved service management, CSAT score by 12%.

Education

M. Tech in Data Science & Engineering
BITS Pilani - Noida, Uttar Pradesh
April 2020 to Present

B.E in COMPUTER SCIENCE
Jiwaji University Gwalior - Gwalior, Madhya Pradesh
June 1996 to September 2000

Skills / IT Skills

• Technical: Cloud computing, managed services, data engineering, data analytics solutions, AI/ML based cloud application development, Google cloud digital leader & solution architect.

  Management: Business Transformation, client & stakeholder management up to C-level, partner management, pre-sales, participation in RFP's, critical thinking, strong global customer delivery background with focus on growth strategies.

  Adept at leading cross functional engineering teams in a high-performance environment across geographic and cultural diversities ensuring program success and customer satisfaction.

- Cloud Computing (10+ years)
- Python Cloud Migrations (2 years)

Languages

- English - Expert

Online Profile

www.linkedin.com/in/harmeetmalik

Certifications and Licenses

Google cloud

PgMP

Six Sigma Certification

MSP Practitioner

PRINCE2 Certification

ITIL Certification

Project Management Professional (PMP)
February 2015 to March 2022

Project Management Professional certificate issued by PMI USA

Additional Information

• Volunteered for buddy ship / mentorship of new inducts & facilitated knowledge sharing initiatives, trainings followed by evaluations & their engagement under different projects in Innominds
• Prepared RFP for ESB solution & LMS product, assisted in RFP response technical evaluations, shortlisted the vendor with the best offerings & implemented the module across company
• Prepared business case & RFP for MDM (master data management) for Jubilant Food Works, presented business case to the CEO, shortlisted the vendor & implemented MDM.
• Advised & implemented improvements in change management business processes by applying lean practices which were readily accepted & implemented in DXC India PPM community.
• Reduced yearly €50K overhead cost for the company by executing release management extended program by setting up resiliency, new business process, efficient resource management & tools optimization in Orange Business Services.
• Awarded with local achiever's award for excellent professional conduct demonstrating team spirit.
• Received certificate of appreciation from Head of India MSC – Orange Business Services for contributions to ISO Certification
• Nominated for Orange Business Services Excellence Achievers Award
• Currently holding US B1 visa valid till Sep 2029