

Kristyn Brown | Software QA Engineer

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[LinkedIn Profile](#)

SUMMARY

Software QA Engineer with experience performing different types of testing such as functional, UI, smoke, and regression testing for both Web and Mobile applications, familiar with such tools as Xcode, Android Studio, ADB and UNIX commands, Chrome DevTools. Proficient in crafting and implementing test cases in TestRail derived from requirements and reporting bugs in Jira. Ability to learn continuously and willingness to adapt to change. US Citizen.

TECHNICAL SKILLS

Platforms:	macOS, Windows, Linux, iOS, Android
Browsers:	Chrome, Safari, Firefox, Edge, Opera
Web testing:	Chrome DevTools, BrowserStack
Mobile testing:	Android Studio, Xcode, ADB, UNIX
Test management:	Jira, TestRail
Testing Types:	Regression Testing, Smoke testing, User Acceptance Testing, End-to-End, Functional testing, UI testing, Sanity testing, Cross-Browser testing
API testing:	REST API, Postman, Charles Proxy
Database:	MySQL

WORK EXPERIENCE

Software QA Engineer, Screenia, Hayward, CA

February 2024 – May 2024

- Used Jira for report bugs and verify bug fixes, following up to ensure timely issue resolution
- Conducted compatibility testing across diverse devices and platforms, ensuring seamless user experiences and high-quality product releases
- Performed smoke and regression testing, validating critical functionalities and ensuring system reliability, resulting in a 25% reduction in post-release defects
- Applied ADB, Android Studio, and Xcode tools for mobile app testing, efficiently collecting and analyzing log files to identify potential issues
- Enhanced bug reporting processes using Chrome DevTools, facilitating quicker and more effective bug resolution by developers
- Thoroughly reviewed and analyzed project documentation, release notes, and other materials to identify and create detailed test scenarios
- Collaborated closely with the product team to meet deadlines and ensure the release of high-quality products, contributing to a 15% improvement in customer satisfaction ratings

Business Manager, Living Spaces, Millbrae, CA

June 2020 – November 2022

- Optimized inventory turnover by managing inventory levels and monitoring stock movement
- Trained and Developed Lead to Business manager
- Increased by 5%, Sales and Customer Service Scores by training staff on product knowledge
- Resolved all customer inquiries and complaints

EDUCATION

Software Testing and Quality Assurance Training, Careerist.com