

YILMAZ CAM

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HIGHLIGHTS OF SKILLS AND QUALIFICATIONS

- Experience and familiar with CIBC enterprise systems, standards, frameworks and technologies as well as software development best practices, applications, processes, methodologies, software design, development, and testing tools/techniques including RUP, Waterfall SDLC and CIBC's EDF/CEDM.
- 27+ years of progressive IT industry experience including Developer, Designer, Technical Team Leader, Application Development Manager and Director
- 17+ years of CIBC/CPCT/CCT experience including deep technical knowledge about mission critical applications
- 9+ years of people manager experience managing teams with 10-20 developers, designers and SMEs
- 8+ years of experience with offshore resourcing models
- Familiar with analytic applications, Data Warehouses, Data Marts, Business Intelligence and MIS concepts
- Extensive training about data warehouse, database, data modelling and software development techniques
- Analyzed, designed, developed, implemented, supported and managed many software applications and projects
- Excellent communication skills with peers, business clients, other departments (PMD, Architecture, QA, support) as well as other LOB Technology Groups (CCT, RBSS, DT, MLTIDT) and vendors (TSYS, IBM, HP)
- Experience with managing and leading highly technical development teams
- Experience with both project delivery and production support techniques
- Experience with planning and managing multi-million dollar project budgets and application support budget
- Coordinated, supervised, coached and mentored team of full time, on-shore and off-shore developers
- Experience with managing multiple intakes, projects and releases at the same time
- Excellent understanding of business management and good customer service
- Proficient in Java SE/EE, XML, ORACLE, SQL, PL/SQL, UML, software/database design, Web Services
- Proven time management, communication, problem solving and presentation skills
- Self-motivated, hard worker, flexible team player, reliable, and works well under pressure
- Excellent troubleshooting, self-learning, investigative and research skills
- Experience with teaching, coaching and mentoring with C/C++, Java SE/EE, OOA/OOD, UML, Web Development, Database Modeling, SQL, PL/SQL and Programming with MySQL and Oracle

TECHNICAL, MANAGERIAL AND TEACHING SKILLS

• Programming Languages	Java SE, Java EE, Java Script, HTML, XML/XSL, C/C++, UML, Visual BASIC, MS Access, SQL, PL/SQL, Lotus Script
• Technologies	PEGA PRPC, Chordiant, Java SE, Java EE, JSP & Servlets, JSF, JDBC, EJB/RMI, JMS, MQ, Struts, XML/XSL, XPath, XSLT, SAX, DOM, SOAP, Web Services, ODBC/JDBC, CSS, Ant
• Operating Systems	MS Windows 7/8/10, UNIX (SUN Solaris, HP), LINUX, Novell, AS/400
• Database Systems	ORACLE, IBM DB/2, MS SQL Server, MS Access, MySQL
• Software Engineering / IDE/ RAD Tools	MS Project, RUP and Waterfall SDLC, IBM Rational Tools (ClearCase, ClearQuest, Rose, RequisitePro), Eclipse, MyEclipse, IBM RAD, XmlSpy, JBuilder, Lotus Notes, VSS, CVS, MS Project, MQC, Erwin, Parasoft Tools, FrontPage, SQL Developer/Designer
• App. / Web Servers	IBM WebSphere, Oracle WebLogic, JBoss WildFly, Apache Tomcat, MS IIS, iPlanet
• Design Tools	OOA, OOD, Rational Rose, TogetherSoft, Visio, ArgoUML, UML, Design Patterns
• Leadership and Coaching	People Manager Essentials, Employee Development, People Change Management, Emotional Intelligence, Situational Leadership, Negotiations, Performance Evaluations, Influencing Without Authority, Change and Incident Mngt
• Teaching and Mentoring	Application design and development; Java, Oracle, MySQL, SQL; WebSphere; JBoss; WebLogic EJB; OOP/OOA/OOD, UML; Web Programming; Messaging Technologies; RDMS, Structured Query Language (SQL), Entity Relationship (E-R) Modeling, Normalization of Database Tables and Database Design

EMPLOYMENT HISTORY

DIRECTOR, APPLICATION SERVICES

Aug 2017 – Present

CIBC, Enterprise Data Technology @ Corporate Centre Technology (CCT), Toronto, ON (<http://www.cibc.com/>)

- Responsible for managing and leading Environment and Production Support Team in Enterprise Decision Support Systems
- Managing a team of IT professionals responsible for all corporate data warehouse systems, including applications, data center, servers and storage.
- Managing Capacity Currency and Refresh projects
- Responsible for implementing hardware and software upgrades to several mission critical applications

SR. APPLICATION DEVELOPMENT MANAGER, APPLICATION SERVICES

May 2008 – July 2017

CIBC, Cards, PEGA & CAM Technology (CPCT), Toronto, ON (<http://www.cibc.com/>)

- Responsible for managing/leading Java SE/EE, PEGA/Chordiant and VB/.NET Application Development Teams
- Responsible for managing and leading Production Support Team. Managing all projects, BASE, CCR and production problem intakes for the applications.
- Led highly technical development team including negotiating, managing conflicts, communicating and team building
- Oversaw design, development, testing and implementation of multiple and complex both Projects & Functional Enhancements
- Managed multiple applications, projects, FEs, CRs, initiatives, releases and change records simultaneously
- Plan and manage 1-2-million-dollar project budgets and application support budget
- Responsible for putting IT Standards, Methodologies and for fulfilling audit requirements. Responsible for requirements for all the changes with regards to the applications under my portfolio
- Managed project scope/requirements changes, multiple and competing demands and priorities determining and conveying impact on budget, time and risk using appropriate fact-based metrics/assumptions
- Collaborated with colleagues across the organization to get things done; manage project communications including status reports to all stakeholders and senior management
- Worked closely with Sr. Management, PMs, Architecture, QA, BA/BS, support teams to deliver quality products
- Managed performance. Many team members were nominated and awarded for Individual Achiever Award
- Monitored and improve quality and ensure 'Best Practices' development techniques
- Led, coached and mentored team members supervising approximately 10-20 designers, developers and business specialists including full time employees, CO-OP students and contingent workers
- Provided support throughout project/enhancement/release lifecycle for both Card Based Products/Enhancements and Enterprise Projects
- Oversaw complex programming needs to ensure software systems and utilities are available and responsive to end user requirements
- Responsible for resolving issues impacting timelines or other applications by engaging other managers and PMs
- Successfully managed financials. resource allocations for projects/enhancements as well as production support
- Managed and planned estimates, resource allocations, design, development, unit testing and implementation
- Responsible for leading CPCT Design Council
- Member of Intake Discovery team recommending solutions
- Projects/Functional Enhancements delivered successfully are listed below

ADVISORY APPLICATION DEVELOPER / TEAM LEADER

Oct. 2006 – Apr. 2008

CIBC, Card Products Technology-Internal Application Services (CPT-IAS), Toronto, ON (<http://www.cibc.com/>)

- Designed, delivered, managed and supported multiple projects (Infinite, OB-152, Lipstick) managing a team of application developers from design to implementation. Worked with peers, Business, Architecture, OAS, DMDS and QA teams in very collaborative manner to meet requirements of the projects and deadlines. The projects have been delivered successfully with very low number of defects.
- Worked on Campaign Fulfillment and Prime Plus Pricing project as technical lead and designer. Chordiant, Java/J2EE, Servlet, Chordiant Rules and Services, SQL, XML, Weblogic, Oracle 9i, Rational Rose, Eclipse, ClearCase technologies were used. Worked with Architecture, BA, QA teams collaboratively to finalize requirements, system use cases and high/low level design. The project was on hold during design phase.

- Worked on developing Enterprise CHIP project using Java/J2EE, Servlet, Chordiant Rules and Services, SQL, XML, Weblogic, Oracle 9i, Rational Rose, Eclipse, ClearCase technologies. The purpose of the project is to display different messages to CIBC Credit Card customers based on Chip values. The project team has been nominated to Quarterly Team Achiever Award and it has won.
- Working on designing and developing OMNI project using Web Services, Java/J2EE, Servlet, Services, SOAP, JDBC, SQL, XML, Weblogic, MQ Series, Oracle 9i, Rational Rose, Eclipse, Ant, ClearCase technologies. The purpose of the project is to create new and modify existing Chordiant services to support real-time data retrieval, update and synchronization with OMNI which the book of record of customer information. The project also allows CPD to synchronize customer information between OMNI and TSYS as well as to propagate real-time update of defined customer data fields by OMNI to TSYS.
- Worked on developing and supporting EMB Framework and EMB Simulator as part of enterprise wide MAXWELL (Credit Smart) project using Java/J2EE, Servlet, Web Services, SOAP, JDBC, SQL, XML, Weblogic, MQ Series, Oracle 9i, Rational Rose, Eclipse, Ant, ClearCase technologies. The application is very flexible J2EE application designed to support Web Services functionality and performance testing. The project team has won the Quarterly Team Achiever Award.
- Worked on developing and supporting various modules of CIS (Customer Interaction Services) application which is a CRM system based on Chordiant J2EE framework as Technical Lead. Java/J2EE, Chordiant, Systinet, EJB, Web Services, SOAP, JUnit, WebLogic, MQ Series, Oracle 9i, Rational Rose, RUP, Eclipse, Ant, ClearCase technologies are being used.

SR. APPLICATION DEVELOPER

Sept. 2001 – Sept. 2006

CIBC, Card Products Technology-Software Development Team, Toronto, ON (<http://www.cibc.com/>)

- Worked, managed and supported a Credit Card Campaign Internet application (also known as RAPID APP) from gathering detailed requirements to release as a technical team leader and designer. Managed, coached and mentored a team of developers. Provided skills and knowledge to various departments including business, PM, UAT team, QA, HP, CAPSTONE, and support team. Used RUP, Iterative development, Cocoon, JSP, Struts, J2SE, J2EE, JDBC, JNDI, JUnit, UML, XML, XSL, Ant, XmlSpy, Eclipse, WSAD, Web Services, WebSphere 5.x, iPlanet, Rational Tools and Oracle technologies for the design, development and deployment. Provided coaching and guidance to junior and intermediate developers. Provided production support for three months. The application is currently running successfully on HP's clustered production environment.
- Worked on designing and developing CAPSTONE Real Time Interface project as a senior developer using RUP, UML, Web Services, XML, WebLogic 8.1, XmlSpy, Eclipse, Systinet and Oracle technologies. Elaboration phase has been successfully phased.
- Worked, managed and supported a Desktop Activity Tracking (also known as Electronic Tool) intranet application as a Technical Team Leader using RUP, J2SE, JDBC, XML, Struts, Castor, Web Services, iPlanet, and Oracle technologies. Gathered requirements, prototyped GUIs with mock-up pages, delivered use cases and design artifacts using UML diagrams such as object model, database model, sequence diagram and class diagram. Prepared SQL codes to create complex views. Collaborated with various departments including business, PM, UAT team, QA, and support team by providing skills and knowledge. Provided coaching and guidance to junior and intermediate developers. Prepared coding and deployment standards for the development team. Provided production support for six months. The project team has been nominated to Team Achiever Award and it has won the award.
- Worked on designing and developing Proof Of Concept of Corporate Office Online-2, Commercial Cards Internet application as a technical team lead and designer using RUP, UML, JSP, Struts, J2SE, J2EE, XML, XSL, LDAP, Web Services, WebLogic 8.x, XmlSpy, Eclipse and Oracle technologies. Performed high level estimates, analysis and design, identified development software tools and hardware infrastructure. Project was on hold during elaboration phase.
- Worked on developing synchronization of Clear Quest and Windows SharePoint Services project using J2SE, XML, SOAP, Web Services, XmlSpy, ODBC and SQL Server. Project has been successfully deployed and is still being used extensively.
- Developed, deployed and maintained CIBC Aventura Gold VISA Card Internet Application as a developer using J2SE, J2EE, JSP, Servlets, Web Services, Visual Age for Java, Rational Rose, Oracle, and reusable components of CPSE (CIBC Card Products Software Engineering) technologies. The project team has been nominated to Quarterly Team Achiever Award.
- Worked on SDLC (System Development and Life Cycle) Project and Methodologies regarding UML, Object Oriented Analysis and Design tools and Unified Process. Investigated various products such as

Rational Rose, TogetherSoft and recommended proper tools and products based on needs and structure of Card Product organization.

- Worked on C3PO - Online Transformation Layer (OTL) project as a J2EE developer and analyst, which is currently being used to transfer data between CIBC Card Products and Total Systems known as TSYS. Implemented use cases including IVR
- Developed web based Knowledge Management application using Java Servlets and Java Server Pages (JSP) technologies. Interfaced with Oracle database using Java Database Connectivity (JDBC).

IT ASSISTANCE MANAGER / SYSTEMS ANALYST / SENIOR DEVELOPER

Oct. 1990 – May 2001

Allianz Insurance, IT Department, Istanbul (<https://www.allianzsigorta.com.tr/en/>)

One of Turkey's leading insurance sector firms

- Worked as assistance of IT manager being responsible for delivering and supporting multiple applications managing, coaching and supervising a group of developers and testers.
- Utilized IBM OS/400, MS NT, NOVELL Netware, and Windows.
- Worked on an internet/intranet project using object-oriented techniques, IBM Visual Age for Java, Lotus Notes, UML, and DB/400-DB/2 tools and client/server architecture. Trained the end users.
- Analyzed, implemented, and supported many Lotus Notes (R5) applications. Trained the end users.
- Completed Lotus Notes applications such as Request Tracking System, Agencies Information System, Inventory Tracking System, Returned Credit Cards, Insurance Dictionary, and Phone Book.
- Analyzed and designed a CRM project within a project team using Lotus Notes and Domino R5.
- Administered and managed NT/Netware/Notes network and Servers in head office and branch offices.
- Managed and developed an intranet web server using FrontPage and HTML.
- Maintained, updated and modified previously written C, C++, Access, FoxPro, and QBasic programs.
- Worked both independently and as a team member with a project leader.
- Prepared monthly productivity reports of agencies for senior management.
- Developed applications to transfer data between AS/400 and PC systems using C/C++, and EXCEL.
- Trained all office employees (approximately 300+) in 'Using Windows and Lotus Notes'.
- Worked on research and development studies to determine the best development environment.
- Completed an Integrated Insurance Automation Project within a team using C, C++, and Btrieve Record Manager. The project is currently running over the 500 insurance agencies.
- Prepared different projects such as Integrated Claim Project (Loss Project), Documentation Tracking System, Statement of Account Project, Inventory Tracking Project, Agencies Tracking Project.
- Prepared applications using Access, FoxPro, and VB for various departments of the company.
- Designed, analyzed, and developed Insurance Premium Tracking System using OO techniques/C++.
- Completed monthly productivity reports of agencies, head office and branches for senior management.
- Designed, analyzed, coded, and maintained life insurance applications.

EDUCATION

Honours M.Sc. DEGREE IN SYSTEMS ANALYSIS

1996

Institute of Science and Technology, Department of Engineering

Istanbul Technical University, Istanbul, Turkey

– Recognized by WES to be the equivalent of a Canadian Master of Science Degree.

POST GRADUATE DIPLOMA IN MANAGEMENT INFORMATION SYSTEMS

1994

Faculty of Engineering, New Technologies and Development Center

Marmara University, Istanbul, Turkey

– Recognized by WES to be the equivalent of a Canadian university (undergraduate) level degree.

Honours B.Sc. DEGREE IN MATHEMATICS

1990

Department of Mathematics Engineering, Faculty of Science

Istanbul Technical University, Istanbul, Turkey

– Recognized by WES to be the equivalent of a Canadian Bachelor of Science.

TEACHING ACTIVITIES

- JAVA SE and EE PROGRAMMING (Introduction, Intermediate and Advanced)** **Sept 2006 - Present**
Contract Professor, Teaching Java SE, Java EE, OOP/OOD, Eclipse, RAD, Database Programming with JDBC and MySQL, EJB, UML, Web Programming with Servlet/JSP/JSF and Struts, Database Programming with EJBs and MySQL, Messaging Technologies with JMS and MDB, Web Services, JSF, XML, JPA Persistence API, Database Programming with ORACLE and MySQL
Centennial College, School of Engineering Technology and Applied Sciences (SETAS), Toronto, ON
- *Trained, mentored and coached over 500 students at Centennial College so far*
- DATABASE DESIGN, Modelling, SQL, Programming** **May 2012 - Present**
Contract Professor, Teaching Database concepts, RDBMSs, Structured Query Language (SQL), PL/SQL, Database Programming, Entity Relationship Modeling/Diagram, Normalization of Database Tables and Database Design
Seneca College, Faculty of Continuing Education & Training, Toronto, ON
- *Trained, mentored and coached over 300 students at Seneca College so far*

VOLUNTEER EXPERIENCES

- Volunteer Teacher /Mentor** **2011 - 2015**
Training, mentoring and coaching students who took Computer Science courses from Harvard School of Engineering
- Turkish Society of Canada** **June 2006 - Present**
Member of Board of Directors, Director of Membership, IT Support & contributing to various social events, Toronto, ON

CERTIFICATE, TRAINING AND COURSES

- Project Management for Software Development**, Learning Tree, Toronto, ON **2016**
Project Management Professional (PMP) Exam Prep, Learning Tree, Toronto, ON **2015**
IT Project Management, Global Knowledge, Toronto, ON **2013**
Pega Rules Process Commander (PRPC) - Boot Camp, University of Pega, Toronto, ON **2012**
Pega Rules Process Commander (PRPC) Fast Track, University of Pega, Toronto, ON **2011**
Core Web Services and SOA Workshop, ProTech, Toronto, ON **2011**
Parasoft JTest and JUnit, Softworx Technology Group, Toronto, ON **2011**
Estimating Software Projects, ProTech, Toronto, ON **2010**
ORACLE Database Associate, Centennial College, Toronto, ON **2010**
People and Project Management Skills from CIBC's Learning & Development, CIBC, Toronto, ON **2009**
Various soft skill courses from CIBC's Learning & Development, CIBC, Toronto, ON **2008**
CDM-Chordiant Decision Manager, Chordiant, Toronto, ON **2008**
Oracle PL/SQL Programming, Alliance Training Network, Toronto, ON **2006**
Business and Information Systems, Ryerson University, Toronto, ON **2006**
Web Services Architecture, Seneca@York, Toronto, ON **2005**
Various RUP and Best Practices Courses, CIBC CPCT, Internal Education, Toronto, ON **2005**
Principles and Practices of Unified Process, CIBC CPCT, Internal Education, Toronto, ON **2005**
Essentials of Rational ClearCase UCM, IBM@Markham, Toronto, ON **2004**
OO Analysis & Design Using UML, Java, Rational Rose & Design Patterns, IBM@Markham, Toronto, ON **2004**
Advanced Java - UML and J2EE Design Patterns, Seneca @York, Toronto, ON **2003**
Introduction to Java 2 Enterprise Edition, MindCharger Technologies, Toronto, ON **2003**
Methodology for Project Management (MPM), CIBC CPCT, Internal Education, Toronto, ON **2002**
Enterprise Java Beans - Java Web Application Programming, Seneca@York, Toronto, ON **2002**
Object Oriented Analysis and Design using UML and Rational Rose, Seneca@York, Toronto, ON **2002**
Data Modeling Workshop, Information Balance, Toronto, ON **2002**
Advanced Patterns & Object Oriented Techniques in Java, MindCharger Technologies, Toronto, ON **2001**
An Introduction to OO Analysis and Design, MindCharger Technologies, Toronto, ON **2001**

REFERENCES

AVAILABLE UPON REQUEST