

Privacy Policy for Kolkata Bus-o-Pedia

Effective Date: 17/11/2024

Kolkata Bus-o-Pedia ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you use our mobile application ("App"). Please read this policy carefully to understand our views and practices regarding your personal data.

1. Information We Collect

We may collect the following types of information to provide and improve our services:

a. Information You Provide

- **Contact Information:** When you contact us through the app, we may collect your name, email address, or phone number.

b. Automatically Collected Information

- **Usage Data:** Information about your interactions with the app, including searches and visited features.
- **Device Information:** Such as your device type, operating system, and app version.

c. Location Data

We do not collect or track your real-time location unless explicitly required and permitted by you.

2. How We Use Your Information

We use the collected information for the following purposes:

1. To provide and maintain our services.
 2. To respond to your queries and support requests.
 3. To improve the app experience by understanding usage patterns.
 4. To ensure app security and detect fraudulent activity.
-

3. Sharing Your Information

We do not sell, trade, or rent your personal information to third parties. However, we may share information:

- With service providers who help us operate or improve the app.
 - When required by law or to protect the rights and safety of our users.
-

4. Data Security

We implement industry-standard measures to protect your data. However, no system can guarantee absolute security. Use the app at your own discretion.

5. Your Privacy Rights

You have the right to:

- Access and review the personal data we hold about you.
- Request deletion or correction of your data.
- Opt-out of certain data collection features (e.g., analytics).

To exercise your rights, contact us at **[Insert Contact Email]**.

6. Third-Party Services

The app may contain links to third-party services or websites. We are not responsible for their privacy practices. Review their privacy policies before sharing any information.

7. Changes to This Privacy Policy

We may update this policy from time to time. We encourage you to review this policy periodically. Continued use of the app signifies acceptance of any updates.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Email: kbopofficial@gmail.com

Thank you for trusting **Kolkata Bus-o-Pedia!**