

How to Remove or Rollback the Hotfix

If you decide to rollback a hotfix package, you must use a manual process to remove the updated files. A complete list of the files and the appropriate backup directories that were created by the hotfix is listed in the setup log file. As mentioned earlier, the installer backs up the current files to the backup folder structure (documented earlier in this article) before replacing them with the new files. To rollback the hotfix, you must stop all services and replace all the files from the backup folder specified in the log file. If the Hotfix did run any scripts during installation, there is no quick automatic way to roll back the changes it made to the system databases. That is why it is important for you to back up the system databases before you apply the Hotfix.

If you must rollback from this hotfix, and your setup log file (or the INF file) indicates that the hotfix did run one, or more, .sql scripts against your server, you must follow these steps:.

IMPORTANT: The following steps involve rebuilding your **master** database and restoring it from a master backup that was taken before you applied the hotfix. If you created any new user databases after you applied the hotfix, you must backup these user databases now so that you can restore these databases, after completing the following steps:

Detach all user databases. For more information, see the "Attaching and Detaching Databases"

1. **NOTE:** If any of the databases are involved in replication, you must first disable publishing and distribution. For more information, see the "Disabling Publishing and Distribution" .
2. Stop all SQL Server services (that is, MSSQLServer, SQLServerAgent, Microsoft Distributed Transaction Coordinator [MS-DTC], Microsoft Search).
3. As a safety factor, copy the **Data** folder to a safe location. If you have data and log files in a separate folder, other than the default **Data** folder, also copy those files.
4. Search the computer for the backup folder, and replace the new versions of all files with the old versions.
5. Rebuild the **master** database.

6. Restore the **master**, **model** and **msdb** databases from your backup of these databases that was taken before you applied the hotfix. This automatically attaches any user databases that were attached when you created the backup. Attach any user databases that were created after the last backup of the master database.

7. If you had full-text catalogs, restore the full-text catalogs and resynchronize the full-text catalogs. For more information, see the following article in the Microsoft Knowledge Base article: [240867](#) INF: How to Move, Copy, and Back Up Full-Text Catalog Folders and Files

8. If you use replication you must reconfigure replication manually.
9. If you use SQL Mail, reconfigure SQL Mail. For more information, see the following article in the

