

003.Void / Cancelamento - Web Shop

O void é o cancelamento de uma transação e-commerce realizada no mesmo dia, porém antes de solicitar este cancelamento é necessário esperar o corte do base 24 / autorizador (horários do ambiente de UAT: 00h00 | 11h00 | 12h00 | 16h00).

Importante:

Cancelamento / Void: cancelamento que ocorre no mesmo dia que a transação foi realizada pelo estabelecimento.

Desfazimento: é quando a transação é aprovada pela bandeira, mas por algum motivo a resposta de confirmação não chega ao autorizador / Base 24 e por segurança este envia um desfazimento para garantir que o portador não seja cobrado, **este tipo de transação não poderá ser visulizado em telas do Bankworks apenas do base 24.**

Later Void | Cancelamento tardio | Estorno: estorno de uma transação e-commerce IPG que é realizado alguns dias após a confirmação / processamento da transação.

Reversal | Reversão | Estorno: estorno realizado no bankworks, quando solicitado a devolução do valor total de um pagamento/transação feita a menos de 30 dias.

Refund | Estorno : estorno realizado no bankworks, quando solicitado a devolução do valor parcial de um pagamento/transação feita a mais de 30 dias.

01) Acessar o WebShop <https://test.ipg-online.com/webshop/>

02)) No campo "Storename" com o estabelecimento e terminal cadastrado previamente no bankworks e o store name cadastrado no MCS "27" + "EC". Obs.: é necessário ter um terminal IPG ativo no bankworks e cadastrado no MCS.

- a) O estabelecimento deve estar ativo no Bankworks
- b) O terminal ID deve estar ativo no TMS/Bankworks
- c) É necessário ter realizado o cadastro deste EC e Terminal no MCS ([003.Cadastro de terminais IPG \(E-commerce\) no MCS](#))
- d) É necessário habilitar a transação digitada no bankworks ([010 - Habilitação de Transação Digitada](#))

03) Realizar uma transação ([002.Injeção de Transações - Plataforma WebShop](#)) e anotar os seguintes dados:

- a) Charge total (valor da transação)
- b) OID / Order ID
- c) Card Number
- d) Expiry Mounth e Year
- e) Card Code
- f) TDate

Exemplo de comprovante de transação



Amount R\$ 75.00 BRL

This is a secure page which uses
SSL/TLS (Secure Socket
Layer/Transport Layer Security) to
encrypt and securely transmit your
payment data.

Order Confirmation

Transaction State	APPROVED
Order id	C1654781228035415479
Time	09/06/22 15:27:22
Ref. No.	000000606
Approval Code	Y:350451:4599683645:PPXP:040822
Total	75.00
Currency	BRL

Please retain this copy for statement verification.

[Return to Shop](#)

We recommend that you print this page as confirmation of your order

Your Transaction finished successfully

Here are the confirmation fields:

txndate_processed	09/06/22 15:27:22
ccbin	412177
timezone	America/Sao_Paulo
<u>oid</u>	C1654781228035415479
cccountry	BRA
expmonth	12
endpointTransactionId	040822
currency	986
processor_response_code	00
<u>chargetotal</u>	75.00
terminal id	EII03DC4

approval_code	Y:350451:4599683645:PPXP:040822
hiddenSharedsecret	sharedsecret
hiddenTxndatetime	2022:06:09-10:24:45
expyear	2025
response_hash	9c003fdb5673c949c4f9761bfd06174cc8a7f33d
hiddenStorename	2777700000
transactionNotificationURL	https://test.ipg-online.com/webshop/transactionNotifi
ignore_deploymentType	JBoss
tdate	1654781242
installments_interest	false
ignore_refreshTime	on
ccbrand	VISA
refnumber	000000606
txntype	sale
paymentMethod	V
txndatetime	2022:06:09-10:24:45
cardnumber	(VISA) ... 0111
ipgTransactionId	84599683645
status	APPROVED
response_hash_validation	true
responseHash_validationFrom	sharedsecret+null+null+null+Y:350451:4599683645:

Obs.: Após a realização da transação é necessário aguardar o corte do base 24 (Horários de corte no ambiente de UAT: 00h00 | 11:00 | 12:00 | 16:00)

04) Acessar novamente a plataforma Webshop e preencher os campos abaixo com os mesmos dados utilizados na transção

- a) Storename
- b) Charge total (valor da transação)
- c) OID / Order ID
- d) Card Number
- e) Expiry Mounth e Year
- f) Card Code
- g) TDate

05) Preencher o campo "Txn Type" com a opção "VOID"

Submit Form

Check Hash

Mandatory Information

Storename 2777700000

Sharedsecret sharedsecret

PMTH

CopyDefault?

Mode

TimeZone America/

TxnType void

Chargetotal 75.00 BRL

Subtotal

Delivery amount

VAT

Local Tax

TxnDateTime

☒ Refresh time?

Credit Card Information

HashExtended

* Card Number 4121770000000111

Order Id C1654781228035415479

* Expiry Month 12

IPG Transaction Id

* Expiry Year 2025

Merchant Tx Id

* Card Code 123

Referenced Merchant Tx Id

Issue Number

Referenced Scheme Tx Id

Transaction Origin

Button Font Color Code

Button Border Color Code

Button Font size

Button Background Color Code

Button Hover Font Color Code

Button Hover Background Color Code

Button Hover Border Color Code

Host URI

Custom Params

Language: English (USA) (en_US) ▼

Response Success URL ☐ Ignore Response Success URL

Response Failure URL ☐ Ignore Response Failure URL

Transaction Notification URL ☐ Transaction Notification

Order Review URL ☐ Order review

CustomerID

Invoice Number

Purchase Order Number

Referrer

Comments

tdate 1654781242

06) Clicar no botão "Submit Form"



Amount R\$ 75.00 BRL

This is a secure page which uses
SSL/TLS (Secure Socket
Layer/Transport Layer Security) to
encrypt and securely transmit your
payment data.

Order Confirmation

Transaction State	APPROVED
Order id	C1654781228035415479
Time	09/06/22 18:43:03
Ref. No.	000000614
Approval Code	Y:350451:4599698606:PPXP:040982
Total	75.00
Currency	BRL

Please retain this copy for statement verification.

[Return to Shop](#)

We recommend that you print this page as confirmation of your order

Your Transaction finished successfully

Here are the confirmation fields:

txndate_processed	09/06/22 18:43:03
ccbin	412177
timezone	America/Sao_Paulo
oid	C1654781228035415479
cccountr	BRA
expmonth	12
endpointTransactionId	040982
currency	986
processor_response_code	00
chargetotal	75.00
terminal_id	EII03DC4
approval_code	Y:350451:4599698606:PPXP:040982
hiddenSharedsecret	sharedsecret
hiddenTxndatetime	2022:06:09-13:38:35
expyear	2025
response_hash	3dad48e871426ddb4334ae548e2b7b3ef1b7d229
hiddenStorename	2777700000
transactionNotificationURL	https://test.ipg-online.com/webshop/transactionNotifi
ignore_deploymentType	JBoss
tdate	1654792983
installments_interest	false
ignore_refreshTime	on
ccbrand	VISA
refnumber	000000614
txntype	void
paymentMethod	V
txndatetime	2022:06:09-13:38:35
cardnumber	(VISA) ... 0111
ingTransactionId	84599698606

id	0700000000
status	APPROVED
response_hash_validation	true
responseHash_validationFrom	sharedsecret+null+null+null+Y:350451:4599698606:

07) No bankworks na tela "Financial transaction Slip é possível realizar a consulta para validar

a) Consulta da transação realizada

FILE/BATCH DETAILS

Slip

22204379764

Inward file number

00620577

Original slip

22204379764

Outward file number

00620605

Summary

22204379486

Summary client

90000002

Src batch

22204381519

Inward MerchTrans

Dest batch

22204382084

Outward VISA Dom

TRANSACTION DETAILS

Class

Clearing transactions

Category

Presentments

Type

Purchase

Status

Cleared

Reversal

No

DR/CR indicator

-

CLIENT DETAILS

Client no

90000002

Card no.

4121770000000111

Group no

90000002

Card brand

VISA.

Acct no

000000000000

Card organization

Visa

Original service type

Credit Card

MERCHANT DETAILS

Name

TDM AUTOMATION

State

RS

MCC

7512

City

PORTO ALEGRE

Country

BRAZIL

Zip

90050

Merchant no.

77700000

CURRENCY/RATE/GR/CHARGE/NET AMOUNTS

Transaction

BRL

75.00

2.55

72.45

Settlement

BRL

1.0000000000

75.00

2.55

72.45

Local

BRL

1.0000000000

75.00

2.55

72.45

1.07

73.93

Account

BRL

1.0000000000

75.00

1.07

73.93

Recon.

Rate FX Tran Cardholder

0

0.00000

Partial Auth

Yes

0.00

CLEARING DETAILS

Forward. member ID

417936

Receiv. member ID

Acquirer ref.

24179382160222043797649

Retrieval ref.

000000606

Trace Id

Auth. code

350451

b) Consulta do void / cancelamento realizado

FILE/BATCH DETAILS

Slip

22204386088

Inward file number

00620615

Original slip

22204379764

Outward file number

00620630

Summary

22204386086

Summary client

90000002

Src batch

22204386114

Inward MerchTrans

Dest batch

22204386644

Outward VISA Dom

TRANSACTION DETAILS

Class

Clearing transactions

Category

Presentments

Type

Refund (Credit)

Status

Cleared

Reversal

No

DR/CR indicator

+

MERCHANT DETAILS

Name

TDM AUTOMATION

State

RS

MCC

7512

City

PORTO ALEGRE

Country

BRAZIL

Zip

90050

Merchant no.

77700000

CLIENT DETAILS

Client no

90000002

Card no.

4121770000000011

Group no

90000002

Card brand

VISA.

Acct no

000000000000

Card organization

Visa

Original service type

Credit Card

CURRENCY/RATE/GR/CHARGE/NET AMOUNTS

Transaction

BRL

75.00

-2.55

72.45

Settlement

BRL

1.0000000000

75.00

-2.55

72.45

Local

BRL

1.0000000000

75.00

-2.55

72.45

-1.07

73.93

Account

BRL

1.0000000000

75.00

-1.07

73.93

Recon.

Rate FX Tran Cardholder

0

0.00000

Partial Auth

Yes

0.00

CLEARING DETAILS

Forward. member ID

417936

Receiv. member ID

Acquirer ref.

74179382160222043860889

Retrieval ref.

000000606

Trace Id

Auth. code

350451