

# Associação do terminal no TMP

Após criar uma OS e consultar no TMP

The screenshot shows the 'Ticket Details' form in the BR TMP system. The ticket number is 00000141009. The form is divided into two main sections: 'Ticket' and 'Included'. The 'Ticket' section contains fields for Institution (CADA), Channel (BANCOR), Sub Channel (TST76422N), Type (ACTIVATION), Technology (FIB), Urgency Code (0000000005), Part Number (C000000001), Immediate Delivery (NO), Free field (Advanced Post), Reason Maintenance, and Terminal Payment Info (Total Value: R\$ 476,00, Business Type: SALE, Payment Type: CREDITO). The 'Included' section contains fields for Included (2021-11-24 09:41:35), Status (OPEN), Channel Type (SOL - BANCOR), Agent Name (KASZNAJEN), LTR (F0000178), Service Provider (EMERGED - CR), SLA (2021-11-29 10:00 PON), Mobile Operator (Algar), Special Conditions, Motive, and Scheduled (DATE: 2021-11-29 10:00 PON, TOTAL REMOVED: 0).

The screenshot shows the 'Merchant Details' form in the BR TMP system. The merchant ID is 0000000005003 and the CNPJ is 75390942235. The merchant name is LUZZA. The address is Rua Sousa Lopes - 529 - Lourdes Pacilista - 02436000 - São Paulo/SP. The complement is empty. The contact name is LUZZA MARTINS DE OLE and the phone is 01136804950. The description is empty. The work days are listed as: DOM 00:00-00:00, MON 00:00-00:00, TUE 00:00-00:00, WED 00:00-00:00, THU 00:00-00:00, FRI 00:00-00:00, SAT 00:00-00:00. The maintenance days are listed as: DOM 1 2 3 4 5, MON 1 2 3 4 5, TUE 1 2 3 4 5, WED 1 2 3 4 5, THU 1 2 3 4 5, FRI 1 2 3 4 5, SAT 1 2 3 4 5. The timeline section shows the opening date (2021-11-24 10:42 WED), service provider send (2021-11-24 10:42 WED), service provider received (2021-11-24 10:42 WED), actual delays, reason code, and number visits (0). The timeline also shows a list of events: 2021-11-24 10:41:11 WED [SendData] respCode: 00, 2021-11-24 10:42:02 WED TMS PROCESS: OPEN SCHEDULED DATE: 2021-11-29 10:00 PON.

OS é nova e não tem nenhuma informação do service provider

The screenshot shows the 'Timeline' section in the BR TMP system. It displays a list of events for the merchant 0000000005003. The events are: 2021-11-24 10:41:11 WED [SendData] respCode: 00, 2021-11-24 10:41:53 WED [SendData] respCode: 02, 2021-11-24 10:41:46 WED [SendData] respCode: 02, and 2021-11-24 10:41:47 WED [SendData] respCode: 02. The timeline also shows the opening date (2021-11-24 10:42 WED), service provider send (2021-11-24 10:42 WED), service provider received (2021-11-24 10:42 WED), actual delays, reason code, and number visits (0). The timeline also shows a list of events: 2021-11-24 10:42:02 WED TMS PROCESS: OPEN SCHEDULED DATE: 2021-11-29 10:00 PON.

Após validar o status da OS é necessário solicitar ao service provider o envio do código C91 "concluído e ativado" e enviar o serial number do terminal para que seja feita a associação ou ativar o terminal.

BR TMP

FEATURES

- Home
- Institution
- Vendor
- Part Number
- Laboratory
- Merchant
- Logistic
- Reports
- Ticket
- Ticket Reverse
- Product
- Message
- Chart
- Modal demand

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New

Refresh

2021-11-26 18:26:01

system

[Notice do not received from SP]

2021-11-26 18:25:59

system

[UPDATE] received post code from service provider, send to tes

2021-11-26 18:07:59

Flavio

[TASK OPEN DISPUTE] motivo: Teste 770

2021-11-26 18:06:58

Flavio

[TASK PREPARE DELIVERY] motivo: Teste

2021-11-26 18:31:07

INQUENCO

PROCESS: SHIPPED

SUM: 1007870967008

PRODUCT: CX00000-01

POS Poly000 Caixa (PUB)

2021-11-26 18:31:06

INQUENCO

PROCESS: DELAYED

MESSAGE: C02 - Equipamentos prontos, pendente geração NF.

Print

Your online session will expire in:

https://uat-brtmp.1dc.com/BRTMP/faces/workflow/reports/TicketDetail.xhtml...

20°C

POR

18:57

26/11/2021

BR TMP

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New

Refresh

2021-11-26 18:26:01

system

[Notice do not received from SP]

2021-11-26 18:25:59

system

[UPDATE] received post code from service provider, send to tes

2021-11-26 18:07:59

Flavio

[TASK OPEN DISPUTE] motivo: Teste 770

2021-11-26 18:06:58

Flavio

[TASK PREPARE DELIVERY] motivo: Teste

2021-11-26 18:28:58

INQUENCO

PROCESS: DELAYED

MESSAGE: C03 - Equipamentos enviados e ainda em trânsito

2021-11-26 18:28:05

INQUENCO

PROCESS: CONCLUDED

SUM: 0000000000000000

LOG: 1007870967008

PRODUCT: CX00000-01

POS Poly000 Caixa (PUB)

2021-11-26 18:28:02

INQUENCO

PROCESS: DELAYED

MESSAGE: C01 - Equipamentos não pagos e não enviados para o cliente

2021-11-26 18:28:00

INQUENCO

PROCESS: DELAYED

MESSAGE: C23 - Resposta teste rejeição de nota

Print

Your online session will expire in:

BR/000007

20°C

POR

18:58

26/11/2021