

007.Consulta de transações no Bankworks

A ideia do artigo é apoiar a validação de transações no bankworks.

Importante:

As transações **aprovadas** somente serão apresentadas no bankworks após o corte do arquivo de PTLF (horários do ambiente de UAT: 00h00 | 11:00 | 12:00 | 16:00).

Terminal --> Base 24 (PTLF) --> Bankworks | Risk Center --> Portais e APPs

As transações podem ser realizadas em diversas plataformas:

- 1) Informações sobre transações :: 001 - Orientações básicas
- 2) Plataforma Argo :: 001.Injeção de Transações - Plataforma Argotechno
- 3) Plataforma WebShop :: 002.Injeção de Transações - Plataforma WebShop
- 4) Plataforma Dispatcher :: 003.Injeção de Transações - Planilha Dispatcher
- 5) Transações HISO :: 004.Injeção de Transações - HISO

Abaixo um exemplo de transação realizada via Dispatcher:

complete backward path of field as defined in XSD																	Only tested if a field is entered here, it's mandatory in the response, otherwise the field will be marked as red. R Path can be broken at any location																	The top six Columns without 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Abaixo a visualização da transação aprovada no Base 24 ([005.Consulta de Transações - Base 24](#))

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BASE24-POS      PTLF SUMMARY LIST          CER1  FDLP  22/07/20  17:50  03 OF 04

PERUSAL TYPE/REC FRMT:  D  DATE (YYMMDD):  220719      FIID:  FDLP      LNET:  CER1
TERMINAL:  EII03DC4

      PAN          TRAN          CURR      RESP      APPRV      TRAN      TRAN
      CODE          AMOUNT      CODE      CODE      CODE      DATE      TIME
*****0111      921310          60.00  BRL      7001  788662  07/19  17:38
*****4104      921310          436.00 BRL      7001  059173  07/19  17:38
*****9011      92131L          29.00  BRL      7001  166129  07/19  17:38
*****1004      101310          41.00  BRL      7001  578200  07/19  17:38
*****1004      101310          453.00 BRL      7001  571546  07/19  17:38
*****1000      10131L          131.00 BRL      7001  972346  07/19  17:38
*****1004      101310          393.00 BRL      7001  635972  07/19  17:38
*****1004      101310          190.00 BRL      7001  728072  07/19  17:38
*****0111      921310          187.00 BRL X 7001  884898  07/15  17:56
*****0111      921310          60.00  BRL X 7001  099554  07/15  17:56
*****4104      921310          436.00 BRL X 7001  527348  07/15  17:56
*****9011      92131L          29.00  BRL X 7001  661491  07/15  17:56
MORE RECORDS EXIST
***** BASE24 *****
FILE DESTINATION:          NEW LOGICAL NETWORK ID:
F1-FIRST PAGE  F2-LAST PAGE  F4-DETAIL  F9-NEXT PAGE  F11-PREV PAGE  F12-HELP
RECORD RETRIEVED FROM  \FDB01.$DATA5.CER1PTLF.PO220719          0000

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Abaixo a visualização do detalhe da transação aprovada no Base 24

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BASE24-POS      PTLF DETAIL          CER1  FDLP  22/07/20  18:18  04 OF 04

PERUSAL TYPE/REC FRMT:  D  DATE (YYMMDD):  220719      FIID:  FDLP      LNET:  AMXF
CARD:  *****1004          MEMBER NUM:  000
TERMINAL:  EII03DC4          RETAILER:  000000077700000      CLERK:  054530

      PAN:  *****1004          MEMBER NUM:  000          EXP DATE:  ****
CARD TYPE:  KN          ISS CODE:  99          BATCH NUM:  001
TERM:  EII03DC4          SIC CODE:  7512          SHIFT NUM:  001
TRAN DATE:  07/19          TIME OFST:  0          TRAN TIME:  17:38:26
TRAN:  101310 PURCHASE          ERR FLAG:          PIN PRESENT:  N
DRAFT CAP:  0 (AUTH ONLY )          APPRV CODE:  578200          INVOICE:  000002329
ACCT:          OVERRIDE FLAG:  0          ORIG INVOICE:
AUTHORIZER:  P1A^SWI^AMXF^FLP          AUTH IND:  F          SEQ NUM:  000000054530
RESP CODE:  7001 (APPROVED-NO BALANCES)          AUTH SEQ NUM:  000000000000
AMT 1:          41.00          INDUSTRY FRMT:
AMT 2:          BRL      CONV FLG:          ICHG PROC CDE:
ALT MRCHNT:          TXN SUBTYPE:

***** BASE24 *****
FILE DESTINATION:  [ ]          NEW LOGICAL NETWORK ID:
F5-GOTO SUMMARY  F6-NXT REC  F7-PRV REC  F9-NXT PAGE  F11-PRV PAGE  F12-HELP
0000

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Bankworks - Tela:

Uma **primeira opção** pode ser a tela "Financial Transaction Slips" ([Recebíveis - Financial Transaction Slips](#)) é possível visualizar as transações que foram aprovadas e temos alguns campos chaves que ajudam a localizar estas transações:

- 1) Transaction date: data que a transação foi realizada
- 2) Value date: data em que a transação será liquidada / paga, lembrando que:
 - a) Transações de débito são pagas no próximo dia útil (D+1)
 - b) Transações de crédito são pagas conforme o que estiver cadastrado para o estabelecimento / bandeira / produto. Obs.: este cadastro é feito na tela Merchant Transaction Charges ([Recebíveis - Merchant Transaction Charges](#))
 - c) Transações de pré-autorização precisam ser confirmadas para serem pagas e ficam disponível por um tempo para serem confirmadas (B24 link)
- 3) Merchant no: número do estabelecimento cadastrado no bankworks
- 4) Auth Code: código autorizador da transação, gerado quando a transação é aprovada
- 5) Terminal ID: terminal lógico (é interessante utilizar este campo quando o estabelecimento possuir mais de um terminal cadastrado)

Para realizar a pesquisa, acesse a tela, clique no botão "Find", informe 1 ou 2 campos e clique novamente no botão "Find"

Exemplo de combinações de campos para busca: "Merchant no + Transaction Date" ou "Auth Code + Merchant no" ou "Auth Code + Terminal ID"

IMPORTANTE::

1) Dependendo dos campos utilizados é possível que seja retornado mais de um registro na pesquisa, então nestes casos utilize os botões de paginação (setas) que ficam na parte inferior da tela.

2) Em "Transaction Details" é possível identificar o produto utilizado na transação, no campo "TYPE" temos:

"PURCHASE" = compra de crédito à vista | transaction type 005

"MERCHANT INSTALL - 00 PARCELS" = compra parcelado loja | transaction type

"ISSUER INSTALL - 00 PARCELS" = compra parcelado emissor / admin | transaction type

FINANCIAL TRANSACTION SLIPS

Institution	00000007	Posting date	19/07/2022
Transaction date	19/07/2022	Value date	21/07/2022
Time	17:03:26		

FILE/BATCH DETAILS

Slip	22804784469	
Inward file number	00793683	
Original slip	22804784469	
Outward file number	00793700	
Summary	22804784288	
Summary client	90000013	
Src batch	22804785017	Inward MerchTrans ▼
Dest batch	22804785164	Outward Amex Int. ▼

TRANSACTION DETAILS

Class	Clearing transactions ▼
Category	Presentments ▼
Type	Purchase ▼
Status	Cleared ▼
Reversal	No ▼
DR/CR indicator	- ▼

MERCHANT DETAILS

Name	MARCELA SANTOS - NAO U
State	RS
MCC	7512 ▼
City	Porto Alegre
Country	BRAZIL ▼
Zip	90050190
Merchant no.	77700000

CLIENT DETAILS

Client no	90000013
Card no.	374245001771004
Group no	90000013
Card brand	Amex ▼
Acct no	00000000000
Card organization	Amex Full ▼
Original service type	Credit Card ▼

CURRENCY/RATE/GR/CHARGE/NET AMOUNTS							
Transaction	BRL		41.00	1.41	39.59		
Settlement	BRL	1.000000000	41.00	1.41	39.59		
Local	BRL	1.000000000	41.00	1.41	39.59		
				0.82	40.18		
Account	USD	5.267650000	7.78	0.16	7.62		
Recon.		Rate FX Tran Cardholder	0	0.00000	Partial Auth	Yes	38.00

CLEARING DETAILS			
Forward. member ID		Receiv. member ID	00000000
Acquirer ref.	7374245220028047844699	Retrieval ref.	000002329
Trace Id	0	Auth. code	578200
Processing class		Settlement date	19/07/2022

CAPTURE DETAILS		FEE DETAILS	
Capture method	Unclassified	Inward fee ID	800
Terminal capability	Unclassified	Fee no	0001438508
Terminal ID	EII03DC4	Outward fee ID	740
Cashback amount	0.00	Fee no	0500577989
		Fee rule	

Uma **segunda opção** de pesquisa de transações é a tela PTLF Authx (Recebíveis - PTLF Authx)

Para localizar uma transação, clique no botão "Find", no campo APPRV CDE informe o auth code (código autorizador) da transação e na sequência digite dois espaços em branco, clique na tecla TAB (para mudar de campo e na sequência clique novamente no botão "Find").

Importante:: é possível que seja retornado mais de um registro na pesquisa, então nestes casos utilize os botões de paginação (setas) que ficam na parte inferior da tela para localizar o registro procurado e é indicado realizar uma validação das informações para confirmar se foi localizada a transação procurada, para esta verificação a sugestão é utilizar os campos:

- a) TRAN DAT: Data da transação
- b) CRD ACCT ID NUM : número do estabelecimento cadastrado no bankworks
- c) AMT 1: valor da transação



Institution number	00000007	POST DAT	19/07/2022
Record ID	00010776894		

TRANSACTION DETAILS

TYP	0210	PIN IND	0
TRAN DAT	220719	PIN TRIES	0
TRAN TIM	17382600	TERM NAME LOC	Avenida Aureliano de Figu
TRAN CDE TC	10	TERM OWNER NAME	MARCELA SANTOS - NAO U
TRAN CDE T	1	TERM CITY	Porto Alegre
TRAN CDE AA	31	TERM ST	RS
TRAN CDE C	0	TERM CNTRY CDE	BR
CRD ACCEPT ID NUM	00077700000	TERM TIM OFST	00000
CRD ISS ID NUM		TERM TYP	EI
CRD TYP	XN		

REFRESH PROCESS DETAILS

ADDR		REFR IMP IND	1
ZIP CDE		REFR AVAIL BAL	2
ADDR VRFY STAT		REFR LEDG BAL	0
ORIG INVOICE NUM		REFR CR LMT	
ORIG CRNCY CDE	986	REFR AMT ON HOLD	0
ORIG MSG TYP	0100	REFR TTL FLOAT	1
ORIG TRAN TIM	10000000	REFR CUR FLOAT	1
ORIG TRAN DAT	0719	REFR IND PBF1	
ORIG SEQ NUM	000000054530	REFR IND PBF2	
ORIG B24 POST DAT	0000	REFR IND PBF3	
MULT CRNCY AUTH CRNCY CDE	986	REFR IND PBF4	
MULT CRNCY AUTH CONV RATE	61000000	PRE AUTH TS DAT	
MULT CRNCYSETL CRNCY CDE	986	PRE AUTH TS TIM	
MULT CRNCY SETL CONV RATE	61000000	PRE AUTH HLDS LVL	
MULT CRNCY CONV DAT TIM	00000000000000000000		

TRANSACTION DETAILS			
RTE STAT	00	PIN OFST	
ORIGINATOR	1	PRE AUTH SEQ NUM	000000000000
RESPONDER	7	INVOICE NUM	000002329
ISS CDE	99	AUTHORIZER	P1A^SWI^AMXF^FLP
ENTRY TIM	0212525023104242622	AUTH IND	F
EXIT TIM	0212525023104245695	SHIFT NUM	001
RE ENTRY TIM	0212525023104579510	BATCH SEQ NUM	310
ACQ ICHG SETL DAT	000000	APPRV CDE	578200
ISS ICHG SETL DAT	220719	APPRV CDE LGTH	6
SEQ NUM	000000054530	ICHG RESP	000
BRCH ID	0000	PSEUDO TERM ID	0000
USER FLD2		RFRL PHONE	00000000000000000000
ACQ INST ID NUM	00000000001	DFT CAPTURE FLG	1
RCV INST ID NUM	00000000000	SETL FLAG	4
CLRK ID	054530	RVRL CDE	00
CTR AUTH GRP		REA FOR CHRGBCK	00
CTR AUTH USER ID		NUM OF CHRGBCK	0
RETL SIC CDE	7512	PT SRV COND CDE	15
ORIG	B24	PT SRV ENTRY MDE	011
DEST	BICI	AUTH IND2	0
ACCT		ADJ SETL IMPACT FLG	
RESP CDE	001	FRWD INST ID NUM	000000000000
AMT 1	0000000000000004100	EXCP RSN CDE	000
AMT 2	0000000000000000000	OVRRDE FLG	0
EXP DAT	2512	USER FLD5	0
TRACK2		ECI CODE	7
MERCH CONTROL NUM	1658263106153608087	SETTL IND	0

Temos ainda uma **terceira opção** de tela "CSM - Acquiring - Authorizations" ([010 - Authorizations](#)), realize a busca informando uma data inicial e final de e clicando no botão "Refresh", sugerimos não colocar um range muito grande, pois desta forma será mais rápido localizar a transação que esta sendo buscada.

Campos chaves que irão ajudar a localizar a transação:

- a) Authorization Code: Auth Code / código de autorização
- b) Transaction Amount: valor da transação
- c) Transaction Type: tipo de transação realizada (crédito à vista, crédito parcelado, débito, pré-autorização, etc ...)
- d) Processing Status: Status da transação (Batched = Processada)

ACCOUNTS																						
Marcela Santos - NÃO USAR			Marcela Santos - NÃO USAR			6425074426			7700000006			SRL	Amex Credit									
												Yes										
<div> <div>FILTER BY</div> <div> <div>From</div> <div>To</div> </div> <div> <div>19/07/2022</div> <div>19/07/2022</div> </div> <div>Refresh</div> </div>																						
<div>Export *</div>																						
TYP	Processing status	Cardnumber	Authorisation code	Transaction date	Transaction time	Stan	RBN	Merchant ID	Terminal ID	Transaction amount	Transaction type	Merchant control number	ECI code									
0210	DECLINED	6062826322754066		19/07/2022	17:27:52	000000054400	000002119	000000077700000	EIHD0CA	384.00	Normal Purchase Installments w/o Interest											
0210	DECLINED	60A20300600000038	188076	19/07/2022	17:37:38	000000064404	000002120	000000077700000	EIHD0CA	85.00	Normal Purchase Installments w/o Interest											
0210	DECLINED	60A2030000204192	21347	19/07/2022	17:37:41	000000054408	000002121	000000077700000	EIHD0CA	50.00	Normal Purchase Installments w/o Interest											
0210	DECLINED	50876000000000929		19/07/2022	17:37:51	000000054506	000002122	000000077700000	EIHD0CA	432.00	Pre Authorisation											
0210	DECLINED	53247000000000091		19/07/2022	17:37:54	000000054510	000002123	000000077700000	EIHD0CA	393.03	Pre Authorisation											
0210	PENDING	43277000000000111	837036	19/07/2022	17:37:58	000000054512	000002124	000000077700000	EIHD0CA	187.00	Pre Authorisation											
0210	DECLINED	4032478653779205		19/07/2022	17:38:01	000000054516	000002125	000000077700000	EIHD0CA	481.00	Pre Authorisation											
0210	PENDING	43277000000000111	788462	19/07/2022	17:38:12	000000054520	000002126	000000077700000	EIHD0CA	6.00	Pre Authorisation											
0210	PENDING	5067267600014104	059173	19/07/2022	17:38:18	000000054522	000002127	000000077700000	EIHD0CA	436.00	Pre Authorisation											
0210	PENDING	50672300000000011	161429	19/07/2022	17:38:22	000000054526	000002128	000000077700000	EIHD0CA	29.00	Pre Authorisation											
0210	BATCHED	374760007770004	576200	19/07/2022	17:38:26	000000054530	000002129	000000077700000	EIHD0CA	41.00	Normal Purchase Credits	ANS62N370K153680087	7									
0210	BATCHED	374760792358004	575466	19/07/2022	17:38:32	000000054536	000002130	000000077700000	EIHD0CA	463.00	Normal Purchase Credits	ANS62N312K2593600910	7									
0210	BATCHED	374601E49F79000	972346	19/07/2022	17:38:36	000000054540	000002131	000000077700000	EIHD0CA	131.00	Normal Purchase Installments w/o Interest	ANS62N3160230327910	7									
0210	BATCHED	373953912558004	635972	19/07/2022	17:38:39	000000054544	000002132	000000077700000	EIHD0CA	393.00	Normal Purchase Credits	ANS62N3199721293207	7									
0210	BATCHED	373953912558004	728072	19/07/2022	17:38:43	000000054548	000002133	000000077700000	EIHD0CA	190.00	Normal Purchase Credits	ANS62N321024806986	7									

A transação de pré-autorização fica com seu status como "Pending" até que seja confirmada, então o pagamento dela só será recebido pelo estabelecimento quando houver esta confirmação.

No Base 24 (Tela FRSV) é possível visualizar a quantidade de dias em que a transação ficará disponível aguardando esta confirmação, depois deste período a transação é "desfeita" e o valor retorna para o limite do cliente.

CSM ACQUIRING - AUTHORISATIONS

ACCOUNTS

Marcela Santos - NAO USAF

Marcela Santos - NAO USAF

6A25094426

7700000006

BRL

Amex Credit

Yes

FILTER BY

From

To

19/07/2022

19/07/2022

Refresh

Export *

TYP	Processing status	Cardnumber	Authorisation code	Transaction date	Transaction time	Stan	BRN	Merchant ID	Terminal ID	Transaction amount	Transaction type	Merchant control number	ECI code
0210	DECLINED	606282622754006		19/07/2022	17:37:32	000000054490	000002319	000000077700000	EI102DCx	384.00	Normal Purchase Installments w/o interest		
0210	DECLINED	6042030000000038	188095	19/07/2022	17:37:38	000000054494	000002320	000000077700000	EI102DCx	85.00	Normal Purchase Installments w/o interest		
0210	DECLINED	6042030000020492	21947	19/07/2022	17:37:41	000000054498	000002321	000000077700000	EI102DCx	50.00	Normal Purchase Installments w/o interest		
0210	DECLINED	5081600000000029		19/07/2022	17:37:51	000000054506	000002322	000000077700000	EI102DCx	432.00	Pre Authorisation		
0210	DECLINED	5324730000000091		19/07/2022	17:37:54	000000054510	000002323	000000077700000	EI102DCx	793.03	Pre Authorisation		
0210	PENDING	4321770000000011	837836	19/07/2022	17:37:58	000000054512	000002324	000000077700000	EI102DCx	187.00	Pre Authorisation		
0210	DECLINED	4032478863378205		19/07/2022	17:38:01	000000054516	000002325	000000077700000	EI102DCx	481.00	Pre Authorisation		
0210	PENDING	4321770000000011	788662	19/07/2022	17:38:12	000000054520	000002326	000000077700000	EI102DCx	60.00	Pre Authorisation		
0210	PENDING	5807267500544804	059173	19/07/2022	17:38:18	000000054522	000002327	000000077700000	EI102DCx	436.00	Pre Authorisation		
0210	PENDING	5062230000000011	164129	19/07/2022	17:38:22	000000054526	000002328	000000077700000	EI102DCx	29.00	Pre Authorisation		
0210	BATCHED	3742450097776304	576200	19/07/2022	17:38:26	000000054530	000002329	000000077700000	EI102DCx	41.00	Normal Purchase Credit	AM5626126163608007	7
0210	BATCHED	374761912331004	575446	19/07/2022	17:38:32	000000054536	000002330	000000077700000	EI102DCx	463.00	Normal Purchase Credit	AM5626131242550990	7
0210	BATCHED	37601514971000	972346	19/07/2022	17:38:36	000000054540	000002331	000000077700000	EI102DCx	135.00	Normal Purchase Installments w/o interest	AM562613160313633710	7
0210	BATCHED	373963192331004	636772	19/07/2022	17:38:39	000000054544	000002332	000000077700000	EI102DCx	393.00	Normal Purchase Credit	AM5626131973219207	7
0210	BATCHED	373963192331004	728072	19/07/2022	17:38:43	000000054548	000002333	000000077700000	EI102DCx	190.00	Normal Purchase Credit	AM5626132324808986	7

Rows: 75

Bankworks - Banco

É possível também buscar transações através de consultas no banco de dado ([001 - Queries de Consulta - Bankworks](#)), abaixo um exemplo:

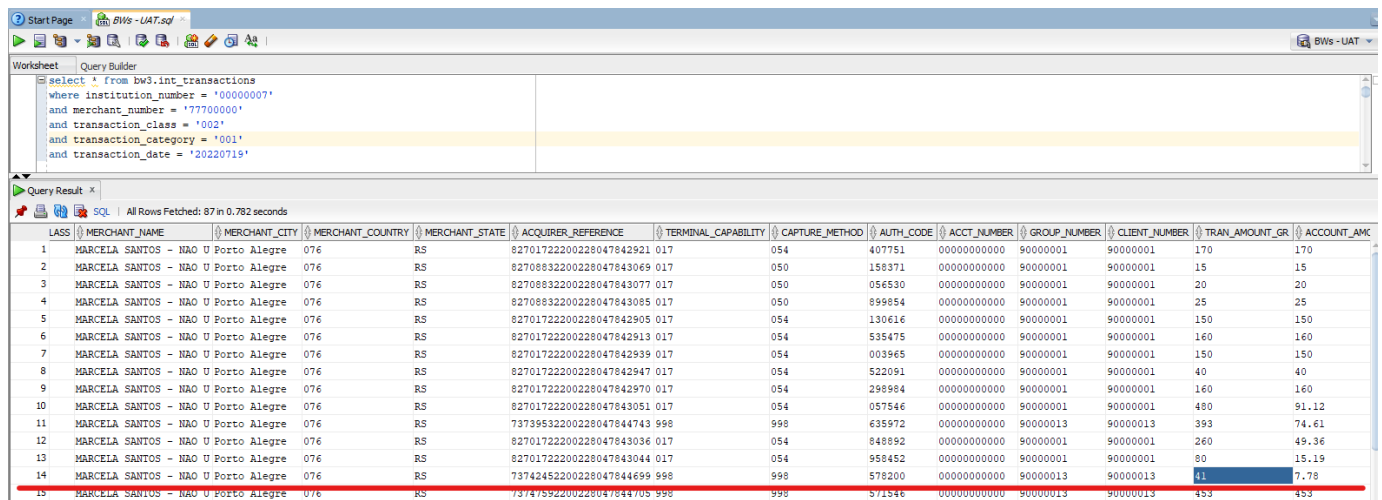
a) Buscar por transações:

```
select * from bw3.int_transactions  
  
where institution_number = '00000000'  
  
and merchant_number = '00000000'  
  
and transaction_class = '002'  
  
and transaction_category = '001'  
  
and transaction_date = 'AAAAMDD'  
  
and transaction_type = '000'
```

"PURCHASE" = compra de crédito à vista | transaction type 005

"MERCHANT INSTALL - 00 PARCELS" = compra parcelado loja | transaction type

"ISSUER INSTALL - 00 PARCELS" = compra parcelado emissor / admin | transaction type



LAST	MERCHANT_NAME	MERCHANT_CITY	MERCHANT_COUNTRY	MERCHANT_STATE	ACQUIRER_REFERENCE	TERMINAL_CAPABILITY	CAPTURE_METHOD	AUTH_CODE	ACCT_NUMBER	GROUP_NUMBER	CLIENT_NUMBER	TRAN_AMOUNT_GR	ACCOUNT_AMC
1	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	82701722200228047842921	017	054	407751	000000000000	90000001	90000001	170	170
2	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	82708832200228047843069	017	050	158371	000000000000	90000001	90000001	15	15
3	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	82708832200228047843077	017	050	056530	000000000000	90000001	90000001	20	20
4	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	82708832200228047843085	017	050	888954	000000000000	90000001	90000001	25	25
5	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	82701722200228047842905	017	054	130616	000000000000	90000001	90000001	150	150
6	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	82701722200228047842913	017	054	535475	000000000000	90000001	90000001	160	160
7	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	82701722200228047842939	017	054	003965	000000000000	90000001	90000001	150	150
8	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	82701722200228047842947	017	054	522091	000000000000	90000001	90000001	40	40
9	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	82701722200228047842970	017	054	298984	000000000000	90000001	90000001	160	160
10	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	82701722200228047843051	017	054	057546	000000000000	90000001	90000001	480	91.12
11	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	73735532200228047844743	998	998	635972	000000000000	90000013	90000013	393	74.61
12	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	82701722200228047843036	017	054	848892	000000000000	90000001	90000001	260	49.36
13	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	82701722200228047843044	017	054	958452	000000000000	90000001	90000001	80	15.19
14	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	73742452200228047844699	998	998	578200	000000000000	90000013	90000013	41	7.78
15	MARCELA SANTOS - NAO	U Porto Alegre	076	RS	73747592200228047844705	998	998	571546	000000000000	90000013	90000013	453	453