PMM Web Interface
(User Password Resets)

Production Link: http://pmm:82/pwReset.aspx

Purpose: To allow personel without administrative credintials to reset user passwords.

Procedure:

➢ Enter production URL into a web browser (requires SEHP network access, site is not located in the DMZ).

➢ Enter a portion of the users id or name in the search text box or select the user.

➢ Once the correct user is selected, click the 'Reset User Password' button below the list box.
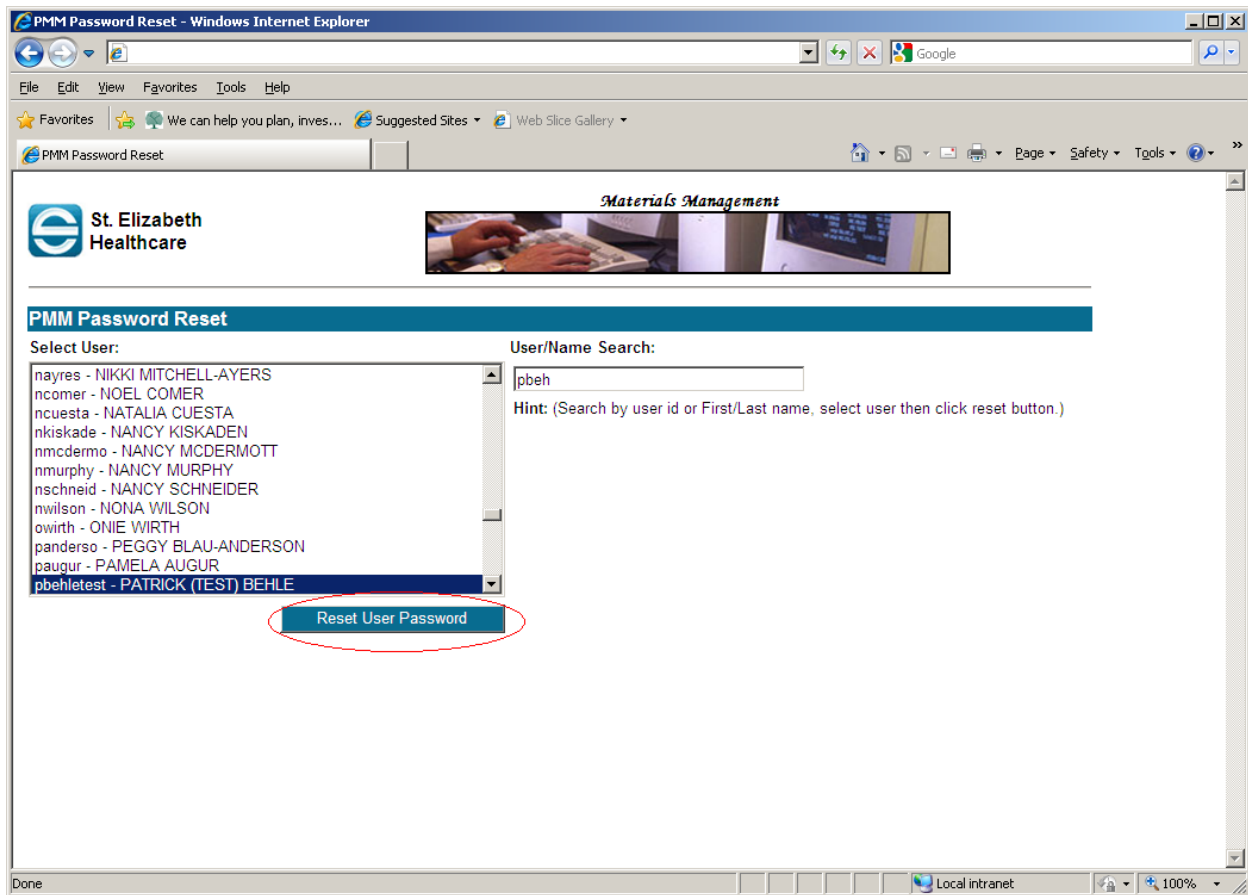
➢ Confirm the reset by clicking the 'OK' button at the prompt.
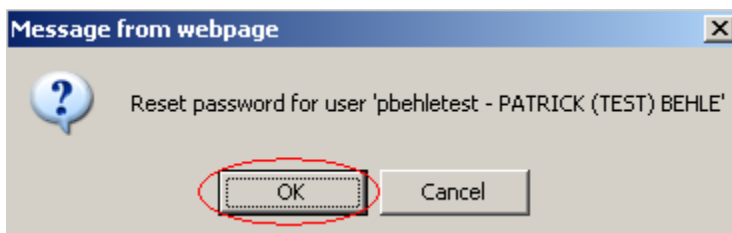
➢ The users temporary password is displayed at the bottom of the screen.
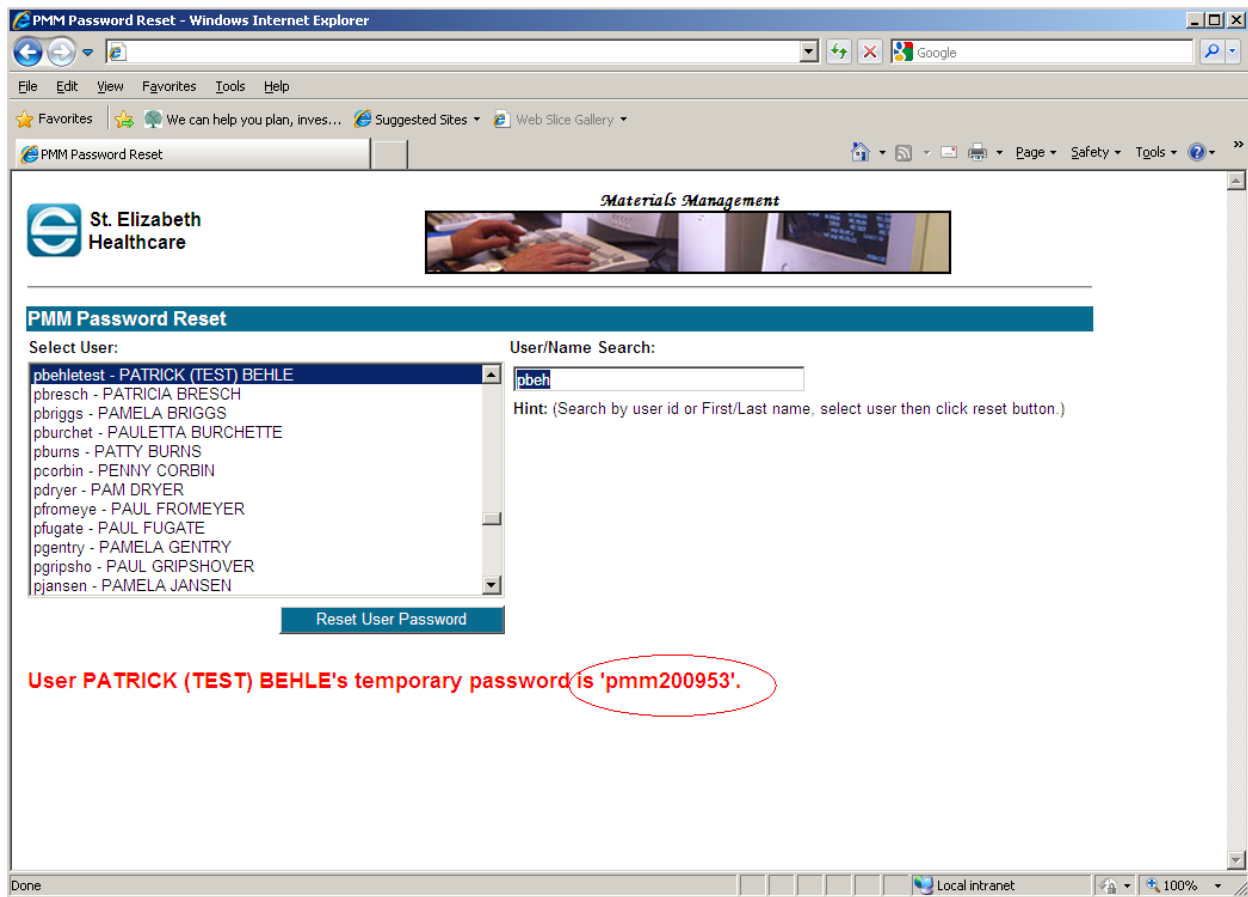

Please note the following:

- o The temporary password is random.
- o The login id is set to expired so the user will need to change their password when logging in.
- o If the users account was locked due to multiple invalid login attempts it is unlocked on reset.
- o For security purposes a record is logged in the datasbase and an email is sent to the PMM group and after each reset.