



# CATALINA GACEA

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## Professional Summary

Ambitious Quality Analyst with track record of dependability and leadership. Knowledgeable in QA methodology with proven history of reducing errors to increase quality. Proficient in preparing test cases, plans and scripts. Dedicated to analyzing and resolving defects. Also, very passionate about Software Development.

## Skills

- Testing Procedures
- Hazardous Waste Disposal
- Materials Analyses
- Information Sequencing
- Source and Version Control: Git, GitHub
- Programming Languages: HTML5, CSS, JAVASCRIPT.
- Learning REACT, PYTHON, C#, PHP, MYSQL, ANGULAR.
- JavaScript Libraries and Frameworks.
- Learning PLC Programming.
- Very curious and craving for knowledge (Software Development).
- Enjoying little things and people with a vision.
- Playing guitar, piano and I love drawing and writing as hobbies.

## Work History

08.2018 - Current

### Quality Control Analyst

CAVIRO EXTRA - FAENZA, ITALY

- Trained and coached existing and new employees on multiple investigative case types and internal control processes.
- Inspected **[Product or Service]** and compared against standards to meet regulatory requirements.
- Inspected raw materials and finished products to verify quality and

	<ul style="list-style-type: none"> <li>company quality standards.</li> <li>Developed and audited practices, programs and reporting system metrics for optimal efficiency.</li> <li>Created and maintained several databases to track statistical data.</li> <li>Developed and maintained quality assurance procedure documentation.</li> <li>GC, HPLC, ICP-MS, MICROBIOLOGICAL ANALYSIS</li> <li>Bills and Orders procedures.</li> </ul>
04.2016 - 06.2018	<p><b>Barista Manager</b> CAFFE' DELLE POSTE - FAENZA, ITALY</p> <ul style="list-style-type: none"> <li>Served customers quickly and efficiently and created strategies to prevent delays.</li> <li>Created superlative coffeehouse experience through customer service, beverage preparation and presentation, in-store marketing and thorough cleanliness and sanitation of space.</li> <li>Handled and resolved customer issues and complaints with professionalism and tact to drive customer satisfaction and repeat business.</li> <li>Generated friendly atmosphere by encouraging employees to greet and speak to customers.</li> </ul>
03.2014 - 03.2015	<p><b>Certified Veterinary Technician</b> Centre Européen de Formation - FRANCE</p> <ul style="list-style-type: none"> <li>Supported veterinarians in private animal clinic.</li> <li>Greeted pet owners and went over available services, outlined costs and determined special needs of animals under care.</li> <li>Promoted parasite protection as well as skin and coat health through regular grooming, dietary suggestions and supplement recommendations for pet owners.</li> <li>Managed medical intervention and therapy for animals.</li> <li>Administered medications to animals in treatment and documented changes in condition.</li> </ul>
09.2012 - 08.2013	<p><b>HIGH SCHOOL ASSISTANT PROFESSOR</b> IPSEO A TONINO GUERRA - CERVIA, ITALY</p> <ul style="list-style-type: none"> <li>Participated in team-building activities to enhance working relationships.</li> <li>Participated in continuous improvement by generating suggestions, engaging in problem-solving activities to support teamwork.</li> <li>Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity.</li> <li>Communicated frequently with parents, students and faculty to</li> </ul>

03.2009 - 05.2011

- provide feedback and discuss instructional strategies.
- Worked cooperatively with other teachers, administrators and parents to help students reach learning objectives.
- Kept students on-task with proactive behavior modification and positive reinforcement strategies.
- Worked with teachers to design lesson plans and coordinate activities for classes, consistently noting successful ideas and identifying areas for improvement.

### **FRONT AND BACK OFFICE ASSISTANT**

INCOMING RAVENNA - RAVENNA, ITALY

- Posted payments and charges to patient accounts and participated in billing processes.
- Accomplished multiple tasks within established timeframes.
- Helped with planning schedules and delegating assignments to meet coverage and service demands.
- Closely collaborated with project members to identify and quickly address problems.
- Identified project scopes, constraints, risks and deadlines.

### **Education**

Professional Certification, Full Stack Development, IBM - ONLINE  
Currently on-going

06.2018 Food Science Technologies, UNIBO University - Cesena

03.2013 PROFESSIONAL CERTIFICATION, Veterinarian Assisting, Centre Européen De Formation - FRANCE

06.2011 High School Diploma, IPSEO A TONINO GUERRA - CERVIA, ITALY

### **Additional Information**

- GACEA CATALINA
- Date of birth: 27/08/1991
- Place of birth: ROMANIA (IASI)
- Languages spoken: ENGLISH (very good) - ITALIAN (excellent) - ROUMANIAN (native) - FRENCH (good)

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