Kevin Chen

Data Analyst

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Objective

A driven data analyst with 3+ years expertise in R, SQL, and visualizations, poised to apply my skills and experience to make a significant contribution in the data science industry

Skills

Professional Skills: Data Cleaning | Data Visualization | Data Wrangling | Data Manipulation | Presentation Skills | Team Leadership | Analytical Problem-Solving | Strategic Planning | Process Improvement | Automation | Machine Learning

Technical Skills: R | MS SQL | MySQL | PostgreSQL | Qualtrics | Microsoft Products | PHP | Python | JavaScript | Windows command line | Linux | FTP servers | LaTeX | Snowflake | No-Code ETL Platforms

Work Experience

Fulton County Government   Atlanta, GA
Data Analyst II   2023 – Present
- Guided and directed diverse teams of interns to innovate and implement current and future-focused technological advancements
- Significantly contributed to the ongoing enhancement, automation, and upkeep of Key Performance Indicators (KPIs) for all departments within Fulton County

Data Analyst I   2021 - 2023
- Accelerated the ETL process, resulting in a remarkable 80% increase in production efficiency by streamlining processes into one efficient system
- Responsible for the creation and maintenance of over hundreds of ETL scripts using R, SQL, and Excel
- Created an extensive library of over 100 visually captivating data visualizations on multiple platforms, such as Tableau, R Shiny, and Socrata, to effectively convey complex information and insights
- Developed SQL Maestro Webforms in both private and public applications
- Played a role in the state sponsored program Project ORCA

Intern   2021 - 2021
- Played a pivotal role in the federally sponsored American Rescue Plan (ARPA) program, overseeing comprehensive data collection efforts
- Developed an extensive data visualization dashboard on R Shiny for country related metrics

Peak Enterprise Corporation   Atlanta, GA
Sales Representative   2020 - 2021
- Met with new and existing customers to review current services and expand sales opportunities
- Provided a single point of contact for prospective clients
- Maintained thorough knowledge of all products, services, and industry developments

Regal Entertainment   Atlanta, GA
Floor Staff   2018 - 2020
- Performed a variety of duties which included being an usher, selling box office tickets, and selling items in concessions
- Earned Employee of the Month for excellent service and punctually

Education

Georgia State University   Atlanta, GA
BBA in Computer Information Systems   Class of 2021