

## Kathy Chiem

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### **Skills:**

- HTML, CSS, CSS libraries (Bootstrap, Material UI, etc.), JavaScript (ES5, ES6, ES7), REACT (Classes, Hooks, Redux), TypeScript, PHP, MySQL, PostgreSQL, Node.js, MongoDB, Firebase, GraphQL, Apollo
- Third party integrations: SendGrid, Stripe, Passport, Google OAuth, Twilio, SignalWire
- Dev Tools: GitHub, VS Code, WordPress, MySQL Workbench, Querious, Postman, Redux DevTools
- Project & product management tools: JIRA, Wrike, Trello, Confluence, Agile methodology
- Other tools: Salesforce, Sketch, Adobe Photoshop

### **Certifications:**

Certified Scrum Product Owner (CSPO) – Scrum Alliance

Certified Scrum Master (CSM) – Scrum Alliance

### **Education:**

Full-Stack Coding Bootcamp Graduate – University of California, Irvine

B.A. in Political Science Law, Business Administration – University of California, Riverside

### **Professional Experience:**

**Chatchilla** – *Front End Developer* (September 2020 - Present)

- Working with a development team to build and debug front-end components for communications software using REACT framework, JavaScript, and Node.js
- Experienced with integrating front-end components with back-end databases and external APIs
- Experienced with integrating various NPM packages and CSS libraries into application
- Experienced with developing UI wireframes using Sketch and building out those designs using CSS
- Working with dev team in scrum environment and assisted with developing end to end software development lifecycle management processes and best practices
- Experience with debugging and refactoring applications for optimal performance, streamlining QA testing and deployment

**Experian** – *Sr. Marketing Analyst / Product Owner / Web Developer* (May 2017 – August 2020)

- Lead analyst in managing all product marketing copy on CreditMatch.com. Work closely with various teams and clientele to make website updates and enhancements. Required a strong knowledge of basic website languages such as HTML and CSS and tools such as WordPress.
- Owned end-to-end processes for API integrations with CreditMatch clientele. This process includes ownership of project planning, account management, sprint management as product owner, software development, product testing, and monitoring deployment.
- Subject matter expert and ongoing product owner of Experian's internal business tool used to host all marketing copy for products on CreditMatch.com. Worked on multiple dev stories in PHP and JavaScript to fix bugs and enhance internal marketing tools.
- Continuous leader and integrator of process improvements for my team, which includes leading internal management tool set-up and migrations and developing new/improved processes using tools such as JIRA, Confluence, Syncplicity, Wrike, etc.
- Played big roles in various dev projects across Experian CreditMatch, including back-end data migrations, product redesigns, product API integrations, etc.
- Own end-to-end development processes for BENTO software enhancements and bug fixes: Scoped and created user stories to enhance the business tool, designed UI/UX for enhancements, developed and managed stories through sprint, and tested in integration, staging and production environments.

### **Other Projects:**

1. **Pho Saigon Restaurant Website (Not yet deployed):** Freelance project building a website for a restaurant for customers to make and charge orders, submit emails to restaurant staff and view restaurant information. The project features integration with MongoDB, SendGrid and Square POS API.
2. **Babel** (<https://github.com/heerman7737/lky-Wiky>): Helped develop a news chatting application using REACT for the front-end code, MongoDB for back-end data storage, and Pusher API as the real time chat host. Built out news page using Axios to pull in news articles from multiple sources and iFrame for display, and built framework to enabled users to post comments and rate articles.
3. **Game Night** (<https://ktruo010@github.io/Project-1/>): Helped develop multiplayer gaming application with six "game night"-friendly games. Worked on core game functionality for each game using API integrations and DOM manipulation.
4. **Parks and Recreation Trivia** (<https://kchiem002.github.io/trivia-game/>): Designed and built a timed trivia game for my favorite TV show using basic CSS for styling and JavaScript for the functionality.