

Kenneth Childs Jr.

Email: Kenneth.Childs20@gmail.com LinkedIn Profile: www.linkedin.com/in/kenneth-childs
Phone Number: 615-504-4908 GitHub Profile: <https://github.com/kchilds1>

WEB DEVELOPER

Highly motivated Web Developer with hands-on experience in building responsive and visually appealing user interfaces. Proficient in HTML, CSS, JavaScript, popular front-end frameworks like React and using back-end technology such as MongoDB and Mongoose.

TECHNICAL SKILLS

- Programming Languages: JavaScript, R, HTML, CSS
- Responsive Design
- Transact - SQL
- UI/UX Design Principles
- Frameworks: Next.js, Express
- Tools and Software: ServiceNow, Resolve, Remedy ticket system, Microsoft Office 365 Administration, Microsoft Excel, VSCode, RStudio, Figma
- MongoDB
- Libraries: Mongoose, React

EDUCATION AND CERTIFICATIONS

- Bachelors of Applied Science in Electronic Engineering Technology
ITT Technical Institute
- OK Coders, March 2023 – September 2023(Full-Stack development using HTML, CSS, JavaScript, React, Material UI, Next.js, MongoDB)
- Microsoft Technology Associate: Database Fundamentals Certified
- Google Data Analytics Professional Certified
- Free Code Camp Responsive Web Design Certified
- Webflow 101 Certification

SOFTWARE PROJECTS

Portfolio Website <https://kenneth-website.vercel.app/> (for additional information and projects)

- Skillfully crafted this full-stack portfolio website using Next.js
- Utilized MUI for a consistent look and feel across the website using REACT modules
- Efficiently incorporated Lottie Files library for animation to keep audience engaged and understanding what it is that I do
- Developed two APIs leveraging the built-in API routes to manage both GET and POST requests for contacts data and project rendering
- Created multiple models importing Mongoose to create rules on how the data is to be rendered and stored in the MongoDB NoSQL database
- Masterfully integrated Framer Motion library to add automation when transitioning to another web page
- Effectively implemented the Nodemailer library to automate the dispatch of email notifications upon the submission of contact information, ensuring prompt responses to inquiries

Job Tracker

- Effectively created a Job Tracker web application that assist me in keeping up with jobs I've applied to and how my skills align with the position.
- Deployed this full-stack application using a Next.js framework
- Integrated MUI library for pre-designed REACT components that makes a better user experience
- Designed API using built in API routes to handle GET and POST request
- Successfully created a model utilizing mongoose library in order to communicate with my MongoDB NoSQL database.

Weather App

- Developed a proficient and fully functional Weather App with React, showcasing design and development skills, and integrating API data for accurate 3-day forecasts from weatherapi.com

PROFESSIONAL WORK HISTORY

GEODIS LLC, Brentwood, TN

Nov 2020 – Jan 2023

IT Technical Analyst (Promotion)

- Developed a script using R programming language in RStudio to automate device history analysis resulting in a significant time-saving for device management
- Identified and resolved inefficiencies within the ServiceNow ticketing system, leading to a 20% decrease in incident resolution time
- Wrote PowerShell script for bulk application installations, reducing installation time by 50%

IT Service Desk Analyst

- Achieved proficiency in performing comprehensive data analysis and manipulation using Microsoft Excel, effectively facilitating the seamless import of data into the Synapse Application for user access and correction, resulting in enhanced data accuracy and streamlined operational processes
- Successfully provided access to users via licensing and installation for PowerBI, Visio, SQL Developer, Microsoft Teams, and Microsoft Project, while troubleshooting any issues that arose with these Microsoft 365 applications.
- Managed license replication process, ensuring seamless access within 24 hours, and completed installations within an average time of 30 minutes, depending on the user's computer speed.

Addison Group (Contractor for CKE Restaurants Corporate), Franklin, TN

Jul 2019 – Mar 2020

Application Implementation Specialist

- Successfully configured settings in Brink POS using the Settings Editor, while diligently maintaining thorough documentation of changes, completing the process in approximately 45 minutes.
- Completed the goal of loading and analyzing invoice text files for the new data management system, ensuring accuracy, and promptly troubleshooting errors within an hour to secure on time inventory delivery to stores.
- Configured POS devices within the Brink Admin Portal with 100% precision

Cracker Barrel Corporate, Lebanon, TN

Feb 2006 – Jul 2019

Electronics Technician Specialist

- Successfully maintained available equipment, and parts inventory, track and update the shipping and receiving records of computer equipment for Information Services within excel spreadsheets
- Developed detailed reports in the Resolve ticketing system containing the resolution of each repair as a quality control process
- Organized historical data of iPads and tablets in a spreadsheet