

KENDRA CLAIBORNE

.....

I am a Salesforce Developer with over 3 years experience in designing and building on the Salesforce platform. I have worked on integrations using APIs and 3rd party middleware tools, implemented custom classes and triggers using Apex and SOQL, and dabbled in front-end development using visualforce, javascript, and the lightning component framework.

CONTACT INFORMATION

Mobile: 718-404-2237
Email: kendrasclaiborne@gmail.com
Website: kclaiborne.github.io
Linkedin: kendrasclaiborne

EDUCATION

State University of New York at Buffalo
Bachelor of Science, Computer Science, May'16

EXPERIENCE

Box

Enterprise Systems Developer I | July '18 - Present

- Design and develop back-end solutions to solve critical business problems on the Salesforce platform.
- Use Jira to monitor tickets assigned, prioritize tasks, track ticket progression from development to resolution, and capture the technical solution, metadata components, and pre/post-deployment steps.
- Collaborate with Business System Analyst and cross-functional teams to understand business requirements.
- Follow the software development and release lifecycle to ensure that code built is tested against the system and by QA and business
- Learned NodeJS to contribute to the implementation of a continuous integration processing using Travis CI and ANT.

Deloitte

Technical Consultant | July'17 - '18

- Liaison between clients and technology team.
- Collaborated with business system analysts and business stakeholders to understand business processes and requirements.
- Lead technical consultant to design and implement a CTI solution for a call center.
- Captured user stories in Jira and delegated tasks for build to offshore developers and testing of build to QA and business.
- Worked with offshore developers to communicate technical design solutions to be built.

Huron

Junior Salesforce Developer | August'15 - July'17

- Designed scalable and efficient cloud based applications for clients on the Salesforce platform, utilizing Apex, Visualforce, Lightning Component framework, SOQL, REST and SOAP for Webservices.Familiarity with programming languages outside of Apex (Java, HTML, CSS) to leverage Salesforce's capabilities.
- Knowledge of data structures for database management and manipulation.
- Employ Agile methodologies throughout a project's life cycle.
- Utilize various software development applications - Force.com IDE for Eclipse, Salesforce Developer Console, Data Loader, RealForce Explorer, Salesforce Workbench, Jira, ANT, Jitterbit, and Informatica Cloud.