

# KENDRA CLAIBORNE

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Salesforce Developer with 3+ years of experience in designing and building on the Salesforce platform. Adept at communicating Salesforce technologies to cross-functional teams. Frequently interacts with business engagement and project managers to understand current processes and gather business requirements to automate or enhance processes on the Salesforce platform. Comfortable working with a team or independently. Designs and develops classes and triggers using Apex, builds custom UI and single page applications using the Visualforce and Lightning Component frameworks, respectively, and integrates data into/from the Salesforce platform using APIs, applications from the Salesforce AppExchange and 3rd party middleware tools.

## CONTACT INFORMATION

Phone: 718-404-2237

Email: [kendrasclaiborne@gmail.com](mailto:kendrasclaiborne@gmail.com)

Website: [kclaiborne.github.io](https://kclaiborne.github.io)

Linkedin: [linkedin.com/in/kendrasclaiborne](https://www.linkedin.com/in/kendrasclaiborne)

## EDUCATION

**State University of New York at Buffalo**

Bachelor of Science, Computer Science, May '16

## CERTIFICATIONS

**Platform Developer I**

October '19 - Present

## PROJECTS

<https://kclaiborne.github.io/resume#portfolio>

## EXPERIENCE

### Box

**Enterprise Systems Developer II | July '18 - Present**

- Design and build back/front-end solutions to solve critical business problems for 1000+ users.
- Collaborate with business engagement, project managers, and stakeholders from cross-functional teams to understand functional requirements.
- Use Jira to monitor tickets assigned, prioritize projects, track ticket progression from development, QA/UAT and resolution, and capture the technical solution, metadata components and types, and pre/post-deployment steps.
- Utilize Git to commit metadata components to Github to track changes and automatically deploy to Salesforce environments.
- Learned NodeJS to contribute to the build of a continuous integration process using Travis CI and ANT.
- Mentor junior developers to help them grow their understanding of the Salesforce platform, Git, and the software development and release management lifecycle.

### Deloitte

**Technical Consultant | July '17 - '18**

- Liaison between clients and the technology team.
- Interacted with business system analysts and stakeholders to understand business processes and requirements.
- Utilized Jira to capture user stories and technical designs. Assigned tickets to the respective developer.
- Administered agile methodologies to ensure development tasks were completed within two week sprints and aligned with the project timeline.
- Frequently met with offshore developers to communicate technical designs and discuss ticket status and roadblocks.
- Lead the design and build of a CTI solution for a call center.

### Huron

**Junior Salesforce Developer | August '15 - July '17**

- Designed scalable and efficient cloud based applications on the Salesforce platform for small/medium sized clients in various industries.