Kasey Schwartz

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Objective:
Determined and creative Web Developer looking to utilize eagerness to learn, passion for coding, and problem solving to transition from implementation to development in the tech industry.

Education:
- **Eleven Fifty Academy, Web Development Immersive Learning Program, Indianapolis, IN, July 2021**
  - 12-week immersive learning program for Web Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training
- **Anderson University, Bachelor of Arts in Psychology, Anderson, Indiana, May 2003**

Competencies & Functional Skills:
Problem solving, troubleshooting, creativity, visual communication, customer service, critical observation and thinking, organization, Agile methodology, portfolio development, addressing and resolving business challenges

Technical Skills:
Languages: JavaScript, Node.JS, React, Heroku & Firebase deployment, TypeScript deployment
CI/CD: Agile, Scrum, Git
Databases: SQL Server
Web Technologies: HTML, CSS, APIs, stateless components, session validation, responsive web design

Technical Projects:
- **PetPal PlayDates website https://kcs-petpals.herokuapp.com/**
  - Utilized HTML 5, CSS 3, Bootstrap 5, Material-UI, Typescript and React to design & build a full stack web app
- **Fountain Springs Neighborhood website https://kcs-hoa-client.herokuapp.com/**
  - Utilized HTML 5, CSS 3, Bootstrap 5, and React to design & build a full stack web app
- **World Holidays Search App https://apichallenge2-1252a.firebaseapp.com/**
  - Utilized Calendar Index API, HTML 5, CSS 3, and JavaScript to create a World Holiday app in which you can find the holidays for a country in a given year

Professional Experience:
Senior Data Migration Specialist, Bloomerang, Indianapolis, IN, September 2018 – April 2021
Senior Project Manager and Sales Liaison, March 2017 - September 2018
Project Manager, April 2015 - March 2017
- Utilized MS SQL Server, PostgreSQL, MySQL, Access, and Excel to acquire legacy data.
- Mapped data for transition to Bloomerang from more than 50 different CRM platforms.
- Collaborated with implementation engineers to achieve creative solutions for unique data issues.
- Assisted account executives in estimating conversion costs for potential customers.
- Created documentation of procedures for data migration and conversion sales.
- Mentored new data migration specialists and project managers to ensure a successful onboarding to the team.

Database Manager, Indiana State Museum, Indianapolis, IN, March 2014 – April 2015
- Maintained the Raiser's Edge database for the foundation, ensuring all membership and donor information imported correctly as well as cleaning up previous incomplete data.
- Reconciled with Accounting to provide accurate audit reports.
- Produced membership renewal and donor acknowledgement letters on a set schedule.
- Generated monthly reports and tracking sheets to inform museum administration of progress on budget goals.
- Provided electronic check in options for all fundraising events.

Senior Support Specialist and Hybrid Trainer, Blackbaud, Indianapolis, IN, August 2013 – March 2014
Support Specialist, August 2012 - August 2013
Senior Support Analyst, August 2011 - August 2012

Support Analyst, September 2010 - August 2011
- Assisted in training new analysts through instructional presentations.
- Coached fellow analysts on case management and pursuit of solutions.
- Developed and presented webinars for informational sessions for clients.
- Demonstrated superior product knowledge by serving as a resource for new analysts and training clients in Raiser's Edge Essentials online training courses.
- Produced and maintained Knowledgebase articles accessible to clients and other analysts as learning tools.
- Point of contact for clients participating in the Beta program of The Raiser's Edge 7.92.

Customer Service Representative, Renaissance Systems and Services, Indianapolis, IN, July 2009 – August 2010
- Maintained customer accounts through proactive contact, increasing retention from 98.2% to 99.1%..
- Assisted customers in the investigation of insurance claims through a complex database and clearing houses.
- Acted as a liaison for customers to ensure the accurate and timely adjudication of insurance claims

Achievements & Awards:
EFA Core Value Award for Diversity