Karla Colmenares

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SUMMARY OF QUALIFICATIONS

-Bilingual motivated computer engineering student seeking an internship position in computer engineering to apply and enhance skills in software development, hardware design, and problem-solving. Eager to contribute to innovative projects while gaining hands-on experience in a professional setting. Proficient in C, C++, Python, Java and JavaScript.

WORK EXPERIENCE

CSR -Customer Service Representative   **May 2023 – Present**

FortiFi Financial Services, Inc- Miami, Fl

- Efficiently process incoming calls and manage action item requests, ensuring top   tier quality experiences for clients throughout the loan lifecycle.
- Translate calls and transcript them as needed to facilitate communication between parties.
- Collaborate proactively with property owners, contractors, and internal partners to address inquiries and resolve issues promptly

EDUCATION

Florida International University

Bachelor of Science in Computer Engineering   **Graduation Date: May 2025**

Florida International University

Master of Science in Computer Engineering   **Graduation Date: August 2025**

SKILLS

- **Programming Languages:** Proficient in C++, Python, Java and JavaScript.
- **Software Development**: Experience with version control systems (e.g., Git), IDEs (e.g., Visual Studio), and debugging tools.
- **Hardware Design**: Familiarity with circuit design software (e.g., Altium Designer, KiCad) and hardware description languages (e.g., VHDL).
- **Operating Systems**: Proficient in Windows, MAC.
- **Electronics:** Knowledge of analog and digital circuits, microcontrollers (e.g., Arduino, PIC)
- **Machine Learning**: Familiar with basic concepts and libraries (e.g., scikit-learn, jupyter)

CERTIFICATIONS

- Microsoft Certified: Azure AI Fundamentals
- Microsoft Office Specialist Master Certification (MOS)