

# Building a conversational Teams bot with OpenAI



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M365 Development

- ▶ Works almost exclusively with MS technologies (M365, Azure etc.)
- ▶ Writes code for a living (and hobby)
- ▶ Likes to run (health permitting)



## What is a “conversational bot”, exactly?



Not a simple question and answer (QnA) bot



Not a fixed or pre-determined path bot



A bot you can have a conversation with, without any pre-determined outcome

Who or what is OpenAI?

“OpenAI is an AI research and deployment company. Our mission is to ensure that artificial general intelligence benefits all of humanity.”

<https://openai.com/about/>

# What can you do with OpenAI?

OpenAI offers different AI-powered products, including:

- ▶ DALL·E 2 - generate an image from a description
- ▶ GPT-3 - Natural language conversations/tasks
- ▶ ChatGPT (preview) - trained AI model for in-depth conversations, based on a model of GPT-3.5

## A word on ChatGPT

- ▶ **ChatGPT** is not to be confused with **GPT-3**
- ▶ Currently only **GPT-3** models are part of the OpenAI API, NOT **ChatGPT**

## What is GPT-3

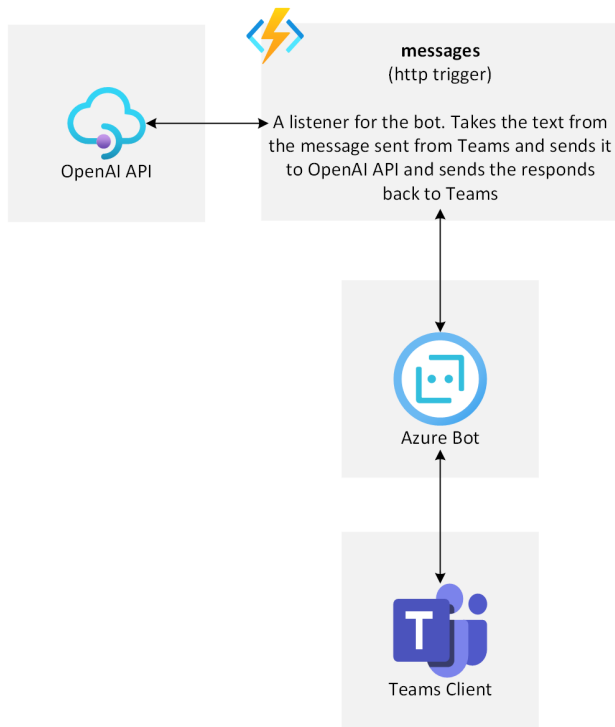
- ▶ GPT-3 understands and generates natural language
- ▶ This is achieved using different models (used for different tasks, priced accordingly)

# GPT-3 models

LATEST MODEL	DESCRIPTION	MAX REQUEST	TRAINING DATA
text-davinci-003	Most capable GPT-3 model. Can do any task the other models can do, often with higher quality, longer output and better instruction-following. Also supports <b>inserting</b> completions within text.	4,000 tokens	Up to Jun 2021
text-curie-001	Very capable, but faster and lower cost than Davinci.	2,048 tokens	Up to Oct 2019
text-babbage-001	Capable of straightforward tasks, very fast, and lower cost.	2,048 tokens	Up to Oct 2019
text-ada-001	Capable of very simple tasks, usually the fastest model in the GPT-3 series, and lowest cost.	2,048 tokens	Up to Oct 2019

<https://beta.openai.com/docs/models/gpt-3>





## Solution overview

- ▶ User sends a message from the Teams client
- ▶ Message is sent to the Azure Bot ID defined in Teams app manifest
- ▶ Azure Bot sends the message to Bot code that is running in an Azure Function (doesn't have to be an Azure Function)
- ▶ Bot sends the text from message sent from Teams to OpenAI API and answer/response is sent back to Teams (in an Adaptive Card)

Demo time!

# Thank you for listening

- Code sample is part of the PnP Teams Development Samples:  
<https://aka.ms/bot-openai>



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main teams-dev-samples / samples / bot-openai BobGerman committed 6 days ago History Add file

Name	Last commit message	Last commit date
..		
assets	Fix URL in sample.json for bot-openai	6 days ago
manifest	Adds bot-openai sample. A Teams bot powered by OpenAI	6 days ago
source	Adds bot-openai sample. A Teams bot powered by OpenAI	6 days ago
README.md	Fixed telemetry link and added sample.json	6 days ago

README.md

## Teams OpenAI Conversation Bot

### Summary

This is a sample example OpenAI bot for Microsoft Teams. It allows a user in Teams to send a chat message to the Bot, which then uses [OpenAI API](#) to get an answer to the chat message.

Please note: Currently there is no publicly available API for OpenAI's [ChatGPT](#). This sample uses the OpenAI API, which models doesn't currently include ChatGPT. The OpenAI API is currently in beta, and is not free, however you can sign up for a free trial [here](#). For a list of supported models, see [here](#).

