### Kristen Schaefer

### PROFESSIONAL EXPERIENCE

FULL-STACK CODING BOOTCAMP 2023 - Current University of Minnesota, Minneapolis, MN

Three month bootcamp hosted by the U of M covering full-stack development.

## BUSINESS OPERATIONS MANAGER 2022 - 2022 Logiq, Inc Minneapolis, MN

Ensure operational and organizational effectiveness of the business unit. Analyze data and trends to identify, develop, and implement departmental processes, platforms, and workflows. Improve internal processes so the business can scale efficiently and effectively.

Partner with department leaders to understand and solve their pain points. Provide data and recommendations to c-suite leaders to achieve strategic results.

#### **BUSINESS CONSULTANT**

2019 - 2022

Advise multiple leadership teams on optimizing and improving their overall business model. Restructure organizations to improve accountability, communication, and increase company efficiency and effectiveness.

# HR/OPS BUSINESS PARTNER Logiq, Inc Minneapolis, MN

2018 - 2019

Manage full life-cycle HR for rapidly scaling tech startup. Built HR department from the ground up including handbook + policies, payroll + benefits, compensation, recruiting, performance management, process improvement and documentation, and legal compliance.

Worked cross-functionally to identify areas for process improvement. Worked with leadership teams to identify and solve departmental pain points.

### PRIOR EXPERIENCE

HR Business Partner (10 months) Gensler HR Generalist (5 years) Pella Northland Outbound Customer Service (1 year) Sunrise Greetings Store Manager (2 years) Family Video

### CONTACT

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### **TECHNICAL SKILLS**

HTML CSS JavaScript Node Express SQL MongoDB React MERN

Jira Asana

### **EDUCATION**

WARTBURG COLLEGE BA in Business Administration Four time Dean's List Recipient, graduated Magna Cum Laude, GPA 3.79/4.0

PHR Certification November, 2017

Full-Stack Certification March, 2023