KENDELL CROCKER

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Portfolio · GitHub · LinkedIn

SUMMARY:

Network / security-focused IT specialist with 5+ years supporting mission-critical environments. Strengths include VLAN segmentation, firewall policy, IPSec VPN/secure remote access, traffic/log analysis, vulnerability exposure reduction, and incident response troubleshooting. Security+ and CCNA.

CORE SKILLS:

- **Networking:** Cisco routing/switching, VLAN segmentation, Firewalls/ACLs, Secure Remote Access (L2TP/Ipsec, WireGuard, Tailscale, OpenVPN), Cradlepoint/NetCloud Manager, Meraki
- **Systems and Platforms:** Windows, Linux (Debian/Ubuntu, Alpine), macOS, Docker and Kubernetes
- **Operations:** Monitoring and log review, Incident response support, Vulnerability scanning (Nmap), Traffic Analysis (Wireshark), Firmware/security advisory tracking, Role-based access administration (Meraki, NetCloud Manager), Documentation/change control
- **Coding and Automation:** Python, C/C++, PowerShell basics
- **Soft Skills:** Customer service, collaboration, problem-solving, training

CERTIFICATIONS:

- **CompTIA Security+**, January 2026
- **Cisco Certified Network Associate (CCNA)**, March 2025
- **Microsoft Azure Fundamentals (AZ-900)**, May 2025
- **Terraform Certified: Associate,** December 2025
- **Cradlepoint Certified Network Expert (CPCNE)**, October 2024

EDUCATION:

- Bachelor of Science, Information Systems, Oregon State University, Corvallis, OR June 2024
- Associates of Science, Computer Science, Lane Community College, Eugene, OR June 2019

PROFESSIONAL EXPERIENCE:

MARATHON COACH INC. – Coburg, Oregon   June 2023 – Current

- Design/install/maintain on-board networking systems for luxury coaches using Cisco and Cradlepoint; implement secure LAN/Wi-Fi segmentation and standardized configurations.
- Remediated a customer outage caused by DoS/abuse of an internet-exposed device by removing public exposure and implementing VPN-based access.
- Investigate traffic patterns using logs, Nmap and Wireshark to determine root cause and remediate issues with configuration changes or exposure reduction.
- Manage firmware/security updates: Lab validation and stability testing prior to fleet deployment, post-deployment monitoring and validation.

LIFE BIBLE CHURCH/LIFE NW RESORT – Harrisburg, Oregon   Nov. 2020 – June 2023

- Designed/maintained campus network supporting office operations and mission-critical live production events; ensured high availability during regular/special events.
- Administered VLAN segmentation, firewall policy, remote access, and configuration hardening.
- Performed periodic security reviews of network exposure/configuration (ports/services, firewall rules, firmware posture) and implemented policy changes based on findings.
- Detected and contained external scanning/brute-force attempts against an exposed service; closed exposure, validated integrity via logs, and implemented a "no unnecessary public exposure" policy.

CONTINUANT – Fife, Washington (Contract Project)   July 2020 – August 2020

- Delivered remote technical support to clients, troubleshooting and resolving equipment issues in collaboration with remote support engineers.

JERRY'S HOME IMPROVEMENT CENTER – Springfield, OR   August 2015 – October 2020

- Served five years as a team member in cashiering, customer service, and lighting department sales roles.