



INDIAN INSTITUTE OF TECHNOLOGY KHARAGPUR
Mid-Autumn Semester, 2023-24

Date of Examination: Session (FN/AN) Duration: 2 hrs Full Marks: 30
Subject No. : HS30036 Subject Name: Intercultural Communication
Department: Humanities & Social Sciences

Answer any five questions. All questions carry equal mark.

1. What are the three dimensions on which the communication behaviours of individuals across culture differ? Explain the dimensions with suitable examples. What measures should one take to avoid possible misunderstandings in intercultural communication?
2. Define culture in your own words. Explain how culture and communication are interdependent? What do you understand by acculturation, ethnocentrism and mindset? Discuss.
3. What do you understand by communication style? Discuss strengths and weaknesses of the three main communication styles proposed by Linda MacLinder.
4. How can you define communication? What are the major barriers of communication and how to overcome those barriers? Discuss.
5. Discuss "*Listening is the mother of all communication*". What are different types of listening and how a person can be good listener? Discuss.
6. Write short note on any **two** of the following:
 - (a) Gender differences in communication
 - (b) Internal stimuli in intrapersonal communication
 - (c) Passing relationship