

# Ken Dacanay

Full-Stack  
Web Developer  
with an extensive  
background  
in Writing,  
Designing,  
and Customer Service

484-995-9202  
kenprdacanay@gmail.com  
<https://kdacanay.github.io/Portfolio/>  
<https://kdacanay.github.io/resume/>

## EXPERIENCE

**Freelance Writer**  
**Premier Legal Marketing**  
**Oct 2019 - Present**

- Written over 100 published blogs for legal marketing purposes
- Blogs ranged from 500 to 1500 words
- Consistently meets deadlines for submission

**Service Advisor**  
**Piazza VW of Ardmore**  
**Feb 2013 - Feb 2018**

- Maintained large clientele base; met with over 40 customers per day
- Fulfilled customer service duties and went beyond expectations for customer satisfaction
- Consistently top CSI VW Service Advisor in region month after month
- Worked and thrived in strong team environment, communicating well with team leaders, peers, technicians and parts advisors

## EDUCATION

- University of Pennsylvania: College of Liberal and Professional Studies - Full-stack Coding Bootcamp - Certification - Feb 2020 - July 2020
- Delaware County Community College - Associate's Degree - Liberal Arts 2018 - High Honors 3.5 GPA
- Delaware County Community College - Associate's Degree - Computer Science 2020 - High Honors 3.5 GPA

## SKILLS

Javascript	Illustration	Embraces Teamwork
Html/CSS	Creative Writing	Excellent Communication
React.js	Customer Service	Skills
MongoDB	Graphic Design	Detail-oriented
MySQL		Fast and Willing
Node.js		Learner
Express		