# Recommender Systems for Tailored Testing (R Tutorial)

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**Purpose.** This tutorial shows how to use collaborative filtering with **matrix factorization** (Funk SVD) to predict item *relevance ratings* in a longitudinal assessment context. **Data.** We use **simulated** participant  $\times$  item ratings (1-4 scale). No real or operational data are used.

## Setup

```
set.seed(2025)

# Core packages
library("recommenderlab")
library("Matrix")
library("ggplot2")
```

If recommenderlab is not installed:

```
install.packages("recommenderlab")
```

Why Funk SVD? In sparse ratings matrices (many missing values), matrix factorization learns low-rank latent factors for participants and items, allowing us to estimate unobserved ratings (i.e., how relevant a new item is likely to feel).

# Simulate a participant $\times$ item relevance matrix

We'll simulate:

- 600 participants (rows)
- 200 items (cols)
- 1-4 relevance ratings, with  $\sim 70\%$  missingness (no participants see all items)

We also simulate latent "practice profiles" and item themes so the data have real structure (e.g., participants with a "primary care" profile tend to rate certain items as more relevant).

```
n_users <- 600
n_items <- 200
missing_rate <- 0.7 # ~70% missing
K <- 8
                       # latent dimensions
# Simulate latent factors for users/items
U <- matrix(rnorm(n_users * K, sd = 0.7), n_users, K)
                                                             # users
V <- matrix(rnorm(n_items * K, sd = 0.7), n_items, K)</pre>
                                                            # items
# Affinity = U \%*\% t(V)
affinity <- U %*% t(V)
# Map continuous affinity to 1..4 ratings with noise
eps <- matrix(rnorm(n_users * n_items, sd = 0.6), n_users, n_items)
score <- scale(affinity + eps)</pre>
                                    # standardize
# breakpoints for 1..4
q \leftarrow quantile(score, probs = c(.25, .5, .75))
to_rating <- function(x, q) {</pre>
  cut(x, breaks = c(-Inf, q[1], q[2], q[3], Inf), labels = 1:4)
ratings_full <- matrix(as.integer(to_rating(score, q)), n_users, n_items)</pre>
# Add missingness at random
mask <- matrix(runif(n_users * n_items) < missing_rate, n_users, n_items)</pre>
ratings <- ratings_full</pre>
ratings[mask] <- NA_integer_</pre>
dim(ratings); mean(is.na(ratings))
## [1] 600 200
## [1] 0.7005583
Convert to a recommenderlab object:
R <- as(ratings, "realRatingMatrix")</pre>
```

## 600 x 200 rating matrix of class 'realRatingMatrix' with 35933 ratings.

### Train/test split & evaluation scheme

We'll hold out a test set of 150 users. Within the training set, we'll use an evaluationScheme to compute RMSE/MAE.

```
idx_test <- sample(1:n_users, size = 150)
R_test <- R[idx_test, ]
R_train <- R[-idx_test, ]

# evaluationScheme: 80/20 split on known ratings, 5-fold CV
es <- evaluationScheme(R_train, method = "cross-validation", k = 5, given = -1, goodRating = 4)
es

## Evaluation scheme using all-but-1 items
## Method: 'cross-validation' with 5 run(s).
## Good ratings: >=4.000000
## Data set: 450 x 200 rating matrix of class 'realRatingMatrix' with 27005 ratings.
```

Note: given = -1 uses all available ratings for training folds; we evaluate on the held-out portion within each fold.

#### Fit Funk SVD with recommenderlab

5 [0.039sec/0.003sec]

##

recommenderlab exposes SVD-based recommenders via method = "SVD" (Funk-style gradient descent). We'll compare a simple baseline (POPULAR) against SVD.

```
algos <- list(</pre>
  "POPULAR" = list(name = "POPULAR", param = NULL),
  "SVD_k20" = list(name = "SVD", param = list(k = 20, maxiter = 200, normalize = "center")),
  "SVD_k40" = list(name = "SVD",
                                    param = list(k = 40, maxiter = 200, normalize = "center"))
results <- evaluate(es, method = algos, type = "ratings")
## POPULAR run fold/sample [model time/prediction time]
       [0.011sec/0.021sec]
##
       [0.001sec/0.002sec]
##
    3
       [0.001 sec/0.001 sec]
##
    4 [0.001sec/0.002sec]
##
    5 [0.005sec/0.002sec]
## SVD run fold/sample [model time/prediction time]
##
       [0.017sec/0.003sec]
     2 [0.015sec/0.003sec]
##
##
    3 [0.017sec/0.002sec]
##
       [0.017 sec/0.003 sec]
    5 [0.017sec/0.003sec]
##
## SVD run fold/sample [model time/prediction time]
     1 [0.041sec/0.003sec]
##
    2 [0.038sec/0.002sec]
##
##
    3 [0.045sec/0.01sec]
    4 [0.038sec/0.004sec]
##
```

```
# Summarize RMSE/MAE across folds

perf <- lapply(results, function(res) {
    data.frame(
        RMSE = avg(res, "RMSE"),
        MAE = avg(res, "MAE")
    )
})

do.call(rbind, perf)

## RMSE.RMSE RMSE.MSE RMSE.MAE MAE.RMSE MAE.MSE MAE.MAE

## POPULAR 1.1399459 1.301450 1.0149085 1.1399459 1.301450 1.0149085

## SVD_k20 0.9780573 0.957810 0.8612992 0.9780573 0.957810 0.8612992

## SVD k40 1.0067870 1.014651 0.8755282 1.0067870 1.014651 0.8755282
```

Tip: Increase k for more latent dimensions at the cost of potential overfit; use CV to pick k.

#### Train final model and generate predictions

Train on all training users, then predict ratings for the held-out test users.

```
rec <- Recommender(R_train, method = "SVD", parameter = list(k = 30, maxiter = 200, normalize = "center
pred_test <- predict(rec, R_test, type = "ratings")
pred_mat <- as(pred_test, "matrix")  # numeric predictions
true_mat <- as(R_test, "matrix")  # ground truth with NAs

# Evaluate on co-observed cells
co_obs <- !is.na(true_mat) & !is.na(pred_mat)
rmse <- sqrt(mean((pred_mat[co_obs] - true_mat[co_obs])^2))
mae <- mean(abs(pred_mat[co_obs] - true_mat[co_obs]))
c(RMSE = rmse, MAE = mae)</pre>

## RMSE MAE
## Nan Nan
```

Inspect a few predictions:

```
pred_mat[1:6, 1:8]
##
            [,1]
                     [,2]
                               [,3]
                                        [,4]
                                                 [,5]
                                                           [,6]
                                                                    [,7]
                                                                             [8,]
## [1,] 2.442729 2.831136 2.113613
                                          NA 2.709425
                                                            NA 2.753223
## [2,] 2.946876 2.878281
                                NA 2.641069
                                                   NA
                                                            NA 2.609371 2.742959
## [3,] 2.467677 1.925212 2.501307
                                         NA 2.469397 2.307568 2.547723 2.208881
## [4,] 2.618050 2.906663
                                NA 2.749667 2.851427
                                                            NA 2.051954 2.880361
## [5,]
              NA 2.275101 2.698023 2.209545 2.278022 2.499635
                                                                     NA 2.360601
## [6,]
              NA 1.601045
                                NA
                                          NA 2.548205
                                                            NA
                                                                      NA 2.051773
```

#### From predictions to tailored selection

In an assessment setting, we don't simply "send the top-N" items by prediction. We post-filter to respect constraints:

- Blueprint coverage: maintain required domain proportions
- Exposure control: cap how often items are seen
- Item quality: only deliver items meeting psychometric standards
- Candidate eligibility: remove items already seen by the participant

Here's a toy post-filtering function that enforces a (simplified) domain mix.

```
# Simulate item domains
domains <- factor(sample(c("Cardio","Neuro","ID","Endo","Pulm"), n items, replace = TRUE))</pre>
select_tailored <- function(pred_row, seen_idx = integer(0), n_select = 20,</pre>
                              domains, target_mix = c(Cardio=0.2, Neuro=0.2, ID=0.2, Endo=0.2, Pulm=0.2))
  # Remove already-seen items
  ok <- setdiff(which(!is.na(pred_row)), seen_idx)
  cand <- data.frame(item = ok, pred = pred_row[ok], domain = domains[ok], stringsAsFactors = FALSE)</pre>
  cand <- cand[order(-cand$pred), ]</pre>
  # Greedy fill by domain proportions
  target_counts <- round(target_mix * n_select)</pre>
  out <- integer(0)</pre>
  for (d in names(target_counts)) {
    need <- target_counts[d]</pre>
    pool <- cand[cand$domain == d & !(cand$item %in% out), ]</pre>
    take <- head(pool$item, need)</pre>
    out <- c(out, take)
  }
  # If not enough in a domain, top-up from remaining highest predictions
  if (length(out) < n select) {</pre>
    extra <- setdiff(cand$item, out)</pre>
    out <- c(out, head(extra, n_select - length(out)))</pre>
  }
  out
}
# Example: pick 20 items for test user 1
sel_items <- select_tailored(pred_mat[1, ], seen_idx = which(!is.na(true_mat[1, ])),</pre>
                               n_select = 20, domains = domains)
length(sel_items); head(sel_items)
## [1] 20
## [1] 89 65 79
                      2 172 182
```

### Interpreting predictions (face validity checks)

It helps to visualize how predictions separate 1–4 "true" ratings.

```
# Sample co-observed cells for plotting
co_idx <- which(co_obs, arr.ind = TRUE)
samp <- co_idx[sample(nrow(co_idx), size = min(8000, nrow(co_idx))), , drop = FALSE]</pre>
```

```
pred = pred_mat[samp],
 true = factor(true_mat[samp], levels = 1:4)
ggplot(df_plot, aes(x = pred, fill = true)) +
  geom_density(alpha = 0.35) +
  labs(x = "Predicted relevance", y = "Density", fill = "Observed rating",
      title = "Predicted vs. observed relevance (density by true rating)") +
  theme_minimal()
```

Predicted vs. observed relevance (density by true rating)

df\_plot <- data.frame(</pre>

### Predicted relevance

You should see higher predictions shifting toward higher observed ratings—i.e., monotonic separation.

# Cold-start and drift (practical considerations)

- Item cold-start: New items with no ratings can borrow information from content features (e.g., tags, blueprint domain) via hybrid models, or by seeding with pilot ratings.
- User cold-start: For brand-new participants, use population priors, brief "warm-up" questions, or side info (practice profile) to initialize.
- Concept drift: Re-train on a cadence (e.g., quarterly) and monitor prediction error over time.

# Fairness & psychometric guardrails (assessment context)

• Even with good accuracy, governance matters. In assessments:

- Blueprint adherence: Item selection must guarantee domain coverage.
- Score comparability: If scores are used, maintain comparability via equating/linking; personalization must not change score meaning.
- Fairness checks: Routinely evaluate subgroup RMSE/MAE and calibration (e.g., by practice setting, geography, training cohort). Investigate/mitigate gaps.
- Exposure & security: Cap exposures, control for leakage, and rotate forms/items appropriately.
- Transparency: Document the algorithm, inputs, re-training cadence, and monitoring plan.

# What "good enough" looks like

No model is perfect. You want:

- Consistent lift over baseline (e.g., SVD vs. POPULAR) on RMSE/MAE.
- Face-valid separation of predictions by observed rating.
- Operational impact: higher average relevance after deployment without violating blueprint/fairness constraints.