



CERTIFICATE OF PARTICIPATION

Kidane Debebe Kasse

Participated in the following self-learning qualification in the course

Basic Level on

Course Title	Basic course in human communication
Scope/Duration:	under 2 hours
Course content:	The Iceberg Model The 4-ears model Transactional analysis Conclusion: Communication in the digital space The sender-receiver model List of Sources

Volker Falch

Managing Director bbw Group
International Business Division

Eric Beißwenger, MdL

Bavarian State Minister for European Affairs
and International Affairs

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