

Know Your Customer Form

Customer Name (Legal Corporate Name)	
DBA/Trade Name	
Entity Type (Corp, LLC, Partnership, etc.)	
Type of Business (Wholesale, Retail, Enterprise, etc.)	
Billing Address	
Main Phone Number	
Website	
State/Country of Incorporation	
Year of Incorporation	
Principal(s) and/or Individual(s) who control(s) The Company (Name,% Ownership,email)	
Foreign Voice Service Provider(Yes/No)	
FCC Registration Number (FRN)	
FCC 499 Filer ID Number	
Federal Tax ID Number (FEIN)	
Will a Third Party pay GLOTELL US invoices For you? (if Yes, explain why)	



GROUP OF COMPANIES

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Are you registered with the Robocall Mitigation Database ? If so, provide registration RDM number.	
Do you have a Subscription Account Number for Assessing the National Do Not Call Registry? (if Yes, please provide Account Number)	
Do you actively use a DNC filter for removing unwanted traffic ?	
Do you comply with the ITG traceback process ?	
How many tracebacks have you received in the past 30 days ?	
Have you ever been received a Point of Entry (POE) traceback from the ITG ?	
Have you ever been determined to be a 'Non-Cooperative Voice Service Provider 'by US Telecom ?	
Have you ever received a cease and desist letter from the FCC ?	
Have you been removed from route by and providers in the last 6 months due to a fraudulent traffic profile ?	
Are you a Foreign Voice Service Provider ?	
Have you implemented a Stir/Shaken framework on you network ?	
Do you sign calls with your own token ?	
Do you have a written Robocalling mitigation plan In place to combat illegal Robocalling?	
Do you block spoofed or fraudulent calls?	
Does your business have any certifications that permit or allow pre-recorded messages to be delivered to your customer base? (if Yes, please attach a copy of certificate)	



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Describe the actions you take when receiving notice of fraudulent traffic on your network:

I DECLARE (OR CERTIFY, VERIFY, OR STATE) UNDER PENALTY OF PERJURY THAT THE ABOVE-MENTIONED INFORMATION IS TRUE AND CORRECT

Customer Name	
Contact Name	
Contact Phone Number	
Email	
Title	
Signature	
Date	

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Services I am interested in

US CC Termination *no traffic restrictions	
US PREM CC Termination *min ACD 15s less than 10% SDP	
US CONVO Termination *min 40s ACD less than 10% SDP	
International CC Termination *50 destinations available : Fixed and Mobile	
International ILD/CLI Termination *Full AZ routes with many directs	