

Katherine Dolf

(267) 614-0661
kdolf5505@gmail.com

EDUCATION

The Pennsylvania State University
Bachelor of Science in Social Data Analytics
Minor in Business and the Liberal Arts

University Park, PA
May 2020
Cumulative GPA: 3.59

Study Abroad: Representing the Irish Landscape, Literature and Visual Arts

Dublin, Ireland

- Participated in six-week program led by the Penn State English and Art History Department and interacted with local Irish artists and writers

June & July 2017

WORK EXPERIENCE

PepsiCo

Purchase, NY

IT Analyst – IT Lead

February 2022 - Present

- Provide IT Support for the Hard Mountain Dew business team
- Organize and manage the oversight of devices used by field users

IT Associate Analyst - Application Support Lead

July 2020 – February 2022

- Reduced Delivery and Settlement application incident tickets by 40% from 2021 to 2022 to date
- Liaison between Delivery and Settlement IT Operations team and HQ Business to fix issues and add new features to PBNA delivery iOS application with minimal disruption to frontline users
- Managed Chilled Transportation Tracking project with planned benefits of \$1MM to comply with PEP Food Safety requirements and complete end to end temperature tracking of chilled products from production plant to customer delivery
- Created informational documentation for the 11 applications supported in the PBNA Delivery and Settlement area

IT Intern - Business Relationship Manager

May 2019 – August 2019

- Connect teams in IT and HQ Business and communicate value clearly across both teams to align on Sales Transformation Go to Market projects
- Use critical thinking skills to create proof of concepts to present to senior leaders
- Collaborate and coordinate meetings with team members in Texas to develop and present intern challenge solution
- Further continue learning company's internal business by attending and arranging meetings with senior leaders, touring warehouses, and taking online learning courses

LEADERSHIP EXPERIENCE

PepsiCo IT Intern Challenge

Purchase, NY

Co-Lead

May 2021 – Present

- Plan and lead a six-week business case competition for 60 IT interns during their summer internship
- Collaborate with senior leaders to establish business cases, schedule meetings, and gather resources
- Oversee and guide interns throughout the challenge, resulting in final report outs to senior leaders by the interns

Penn State IFC/Panhellenic Dance Marathon (THON)

University Park, PA

Penn State Lion Scouts Primary Chair / Family Relations Chair

April 2018 – May 2020

- Organize and plan events with THON families and the organization throughout the year

CERTIFICATES

Technical Project Management

September 2022

Certified SAFe® 5 DevOps Practitioner

February 2022

Certified SAFe® 5 Agilist

March 2021

COMPUTER SKILLS

SQL

R

