

Kyle J Donahue, PM

Technology & Healthcare Project Manager

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/ WORK EXPERIENCE

Project Manager

Logistyx Technologies / Aug 2021 - Jan 2024 / Hybrid (St. Louis)

- Led end-to-end SaaS implementation projects, reducing onboarding time by 25% and cutting post-deployment support tickets by 30% through automation and proactive risk planning.
- Developed and managed project plans aligned with client objectives, tracking milestones, deliverables, budget, and resource allocation across cross-functional teams.
- Acted as primary liaison between clients and internal tech teams, coordinating scope changes, driving technical solutions, and ensuring on-time delivery.
- Compiled and delivered project status reports to clients and senior leadership, managing expectations and escalating issues as needed.

Project Manager / Remote

Mittler Bros. Machine and Tool / June 2020 - July 2021

- Directed manufacturing process improvement projects, including a lean retrofit that cut CNC setup time by 40% and boosted throughput by 22%.
- Built and executed detailed project schedules, balancing engineering resources and vendor timelines to meet delivery targets.
- Led technical documentation initiatives and cross-team coordination to improve workflow visibility and reduce lead time variability.
- Managed risk and change control processes, presenting updates to stakeholders and identifying opportunities for follow-on initiatives.

Intern Float

Logistyx Technologies / May 2018 - May 2020 / St. Louis

- Supported client account operations across sales, onboarding, and marketing, contributing to a 15% improvement in customer retention rates.
- Coordinated vendor onboarding and internal documentation updates that reduced implementation timelines by 10%.
- Assisted in developing targeted marketing campaigns that increased product trial sign-ups by 15%.
- Gained foundational exposure to TMS product functionality, enterprise sales cycles, and customer lifecycle management.

Physical Therapy Rotations - *Physiorotations completed per requirements for Physical Therapy with goal of pivot to PM*

Physio Rotations I-VI / May 2024 - April 2025 / Midwest

- Delivered evidence-based care in outpatient orthopedic and acute inpatient settings, focusing on functional recovery and patient education.
- Collaborated with interdisciplinary teams to design comprehensive treatment plans and improve communication between departments.
- Leveraged EMR systems to track patient outcomes, monitor progress, and contribute to clinical decision-making.
- Adapted workflows and documentation practices to align with evolving clinical protocols and reimbursement policies.

/ EDUCATION & CERTIFICATIONS

Project Management Professional (PMP) | 2024-2025

PMI. 2025

Missouri State University | Springfield, Missouri | 2023-2025

Professional Health Science, Doctorate of Physical Therapy

Maryville University | St. Louis, Missouri | 2016-2020

Bachelor of Science, Information Technology

/ SKILLS & CORE COMPETENCIES

- Data Analysis & Visualization (Excel, Tableau)
- Workflow Automation and Process Improvement
- Telehealth & Digital Health Platforms
- Cross-Functional Collaboration
- Coding Language (Python, SQL)
- Visio
- Jira