











416 937 7529

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64 Silverthorne Drive Cambridge, Ontario

ABOUT ME

With over a decade of experience as a paramedic, I am currently transitioning to a new career where I can continue to make a meaningful impact.

Now, I apply my expertise in technology and UI to assist those in need. Armed with a UI/UX certification, I blend my healthcare background with user-centered design principles, fostering creativity and innovation.

I prioritize user experience and well-being, leveraging my diverse background to drive positive change.

EDUCATION

UX/UI Certficate

UNIVERSITY OF TORONTO | BOOTCAMP 2023-2024

Digital Marketing Certicate

GOOGLE VIA COURERA | ONLINE APRIL 2023

Mortgage Agent Certicate

REAL ESTATE & MORTGAGE INST | ONTARIO OCTOBER 2020

SKILL

- Figma
- · Google Workspace
- Canva
- Photoshop
- Fundamental coding abilities: HTML/CSS/JS

WORK EXPERIENCES

Primary Care Paramedic | 05/2013 - Present

Halton Region Paramedo Services | Oakvile, Ontario

Handle emergency medical situations, triage urgency, conduct patient assessments, administer medications, and perform procedural interventions. Maintain excellent communication and foster strong rapport with fellow medical professionals. Exhibit adaptability and focus in fast-paced, high-stress environments.

Telemarketer |

Gemma Communications | Toronto, Ontario

Contacted individuals and businesses via phone to promote banking products. Provided excellent customer service skills by providing timely, courteous, and knowledgeable responses. Demonstrated exceptional sales ability and strong interpersonal skills employing a persuasive, positive and confident approach.

Manager |

McDonald's Restaurant | Toronto, Ontario

Managed teams up to 25 employees at a time, oversaw daily workflow, delegated assignments, conducted training sessions and created schedules. Implemented diverse motivational strategies to enhance profitability, achieving both customer satisfaction and stakeholder profitability goals.

AWARD & PRIZES

- Halton Region
 Excellence Award 2021 | Oakville, Ontario
- Sunnybrook Hospital
 Cardiac Save Award | Toronto, Ontario
- Gemma Communications
 Top salesperson | Toronto, Ontario