**Karissa Dowlan BB(ASCP)CM**

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**Experience**

***Vitalant***

*Clinical Laboratory Supervisor/ April 2021-Present*

* Supervises, trains, and evaluates performance of assigned personnel. Identifies and effectively resolves personnel issues.
* Oversees and performs routine testing of biological samples. Ensures completion of reagent preparation, pre-qualification and quality assurance. Ensures donor, patient and employee confidentiality. Reviews and ensures timely release of test results.
* Ensures an adequate level of supplies and reagents are maintained.
* Ensures the cleanliness of equipment and work areas. Ensures adherence to safety guidelines.
* Investigates deviations in testing, quality control and preventative maintenance.
* Participates on process improvement teams.
* Monitors assigned budget.
* HLA Coordinator
* Safety Committee Member

*Laboratory Assistant Supervisor/ July 2020-April 2021*

* Responsible for bringing compliance issues to the attention of management.
* Maintains accurate records and documentation.
* Resolves problems between departments that prevent production and distribution of blood components.

### Laboratory Technician / November 2016- July 2020

* Perform all routine pretransfusion testing and quality control to obtain serologically safe products for transfusion.
* Resolve basic serological problems.
* Performs preventive maintenance on equipment.

*Laboratory Assistant / February 2016- November 2016*

* Process patient samples and requests for services and blood products.
* Receive, transfer, and ship blood products and samples.
* Assign, select and, issue blood products for transfusion.
* Manufacture and prepare blood products for transfusion.

***Carnegie Science Center***

*Admissions Assistant Manager / October 2013- February 2016*

* Assist customers by providing information and resolving issues and complaints.
* Balance currency and checks in cash drawers at ends of shift and calculate daily transactions.
* Coordinate with various departments on events and activities.
* Supervise the admissions team, assign duties, and oversee day to day sales and activities.

**Education**

**Point Park University, Pittsburgh, PA**

***Bachelors of Science in Forensic Science***

Graduated in 2014

**Course Highlights:** Biology, Chemistry, Organic Chemistry, Biochemistry, Physics, Molecular/Cellular Biology, Genetics, Anatomy and Physiology, Death Investigation, Criminal Evidence, Forensic Evidence, Ethics in Forensic Sciences.

**Certificates**

ASCP Board of Certification Technologist in Blood Banking

January 2020 to January 2023