# **Keagon Madison**

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I am pursuing a Bachelor of Science degree in Computer Science at UMKC with a background in HVAC installation, management at Sonic Drive-In, and a range of technical skills in coding, software configuration, and problem-solving. I also have leadership abilities in team coordination and customer service excellence. My diverse experiences have equipped me with a versatile skill set, making me adaptable and effective in various professional roles.

## **Professional Experience**

**Integrated Controls** 

#### Installer

May 2022 - April 2023

I have hands-on experience assisting with thermostat installations, wiring for various HVAC systems, and gaining valuable insight into the software aspects of configuring fan boxes, thermostats, CO2 sensors, and other related equipment.

Sonic Drive-In

May 2021 - October 2021

#### **Assistant Manager**

As an assistant manager at Sonic Drive-In, I performed a range of crucial tasks to ensure operational efficiency and customer satisfaction. This included responsibilities such as counting money and making bank deposits, coordinating cooking personnel assignments for efficient food usage and timely preparation, establishing and maintaining standards for personnel performance and customer service excellence, as well as investigating and resolving complaints related to food quality, service, or accommodations.

As of recent, I've temporarily gone back to work as a cook after working for Integrated Controls for a year.

Sonic Drive-In

October 2018 - Present

## Cook / Crew Leader

In my roles as both a cook and a crew leader, I played a pivotal role in maintaining sanitation, health, and safety standards in work areas, ensuring that prepared food met quality and quantity requirements, operating large-volume cooking equipment like griddles and deep-fat fryers, and efficiently cleaning, stocking, and restocking workstations. Additionally, I handled responsibilities such as taking food and drink orders and overseeing tasks to ensure smooth operations and customer satisfaction.

### Education

University of Missouri-Kansas City at Kansas City, MO in Computer Science August 2021 - Present

I am currently in my third year of pursuing a Bachelor of Science degree in Computer Science at the University of Missouri-Kansas City (UMKC). Throughout my academic journey, I have taken a variety of courses in computer science, delving into topics such as programming, data structures, algorithms, and computer architecture. My GPA stands at 3.628, reflecting my dedication to academic excellence and mastery of the subject matter.

Additionally, I am actively working towards a minor in mathematics, further enhancing my analytical and problem-solving skills. This combination of computer science and mathematics coursework provides me with a strong foundation in both theoretical knowledge and practical application, preparing me for a successful career in the dynamic field of technology.

# **Key Skills**

- Coding and Software Development
- HVAC Installation and Wiring
- Leadership and Problem-Solving
- Analytical Thinking