

RONALD KEAH ZANI

Software Engineer |
Cybersecurity Specialist

📍 Nairobi, Kenya

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🌐 <https://portfolio-ten-sage-59.vercel.app/>

Professional Summary

Motivated and detail-oriented IT professional specializing in cybersecurity and software development. Possess practical experience in network maintenance, penetration testing, and secure systems design, gained during attachments at Kenya Power and Lighting Company (KPLC) and Incentive Travel Limited. Strong foundation in both business and technology through a Bachelor's degree in Business Computing. Eager to contribute technical skills and problem-solving abilities to a dynamic team.

Experience

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| Aug 2025
Sep 2025 | <ul style="list-style-type: none">◦ CRM Implementation Intern, Incentive Travel Limited, Nairobi, Kenya◦ Supported the successful implementation of the company's new Customer Relationship Management (CRM) system.◦ Executed critical data management tasks, including data entry, cleaning, and setting up standardization procedures to ensure accurate system integration.◦ Suggested system improvements that enhanced the accuracy and usability of the database, laying the foundation for more efficient operations.◦ Collaborated effectively across Tours, Travel, and Finance departments, demonstrating strong communication and teamwork. |
| May 2024
Jul 2024 | <ul style="list-style-type: none">◦ Attachment Intern, Kenya Power and Lighting Company (KPLC), Nairobi, Kenya◦ Gained practical experience in Construction & Design and Maintenance departments, focusing on the electrical power distribution network.◦ Participated in power distribution layout design, site surveys, and maintenance documentation.◦ Assisted with routine transformer and power line maintenance, fault detection, and repair procedures.◦ Applied theoretical knowledge to real-world infrastructure challenges, improving technical and problem-solving skills. |

Technical Skills

Cybersecurity- Penetration testing, threat analysis, secure systems

Web Development- HTML,CSS,JavaScript,ResponsiveDesign

Programming- Proficient in Python, Java, C++

Networking Systemconfiguration,troubleshooting

Mobile Application Development

CRM System Management

Education

- 2021 - Present **Bachelor of Business Computing**, *Jomo Kenyatta University of Agriculture and Technology (JKUAT)*, Main Campus, Kenya
Acquiring knowledge in technical IT skills and essential business management principles.
- 2017 - 2020 **Kenya Certificate of Secondary Education**, *Upperhill High School*, Nairobi, Kenya, B- (Plain)
- 2008 - 2016 **Kenya Certificate of Primary Education**, *Kwashee Primary School*, 374 Marks

Languages

English Fluent
Swahili Native

References

- Sasha Njagi Market Executive
 Incentive Travel Limited
 +254 722 483 043
- Denis Masiga Senior Engineer
 Kenya Power and Lighting Company (KPLC)
 +254 713 167 066