JAMES HAGEN

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EDUCATION

NSCC Ivany Campus

2020 Electronics Engineering Technician Diploma

EXPERIENCE

Nedtek Computer Solutions INC.

Repair Technician April 2016 - August 2018

Repair household PCs, ensure client satisfaction, troubleshoot a software and hardware issues.

NSCC

Tutor Sept 2018 – December 2018

Provide additional guidance to fellow students in the DC Circuits class.

Parkland Fuel Corp.

Customer Service Representative (Cashier) July 2017 – September 2018

Serve customers in a kind, courteous and efficient manner. Ensure cleanliness of establishment and adhere to food health and safety standards.

Princess Auto Ltd.

Cashier September 2018 – December 2018,

Serve customers in a kind, courteous and efficient manner. Assist customer with inquires on various products, tools, and services offered.

NRT (Night Replenishment Team) January 2019 – Present

Assisting customers with inquiries on various products, tools, and services offered. Ensured organization and efficiency of the warehouse. Retrieving products for customers that are not sold from the sales floor.