Semester Project Report

Database Theory and Design

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MAY 1

GROUP 3

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OVERVIEW

We were tasked with developing a Patient Record Keeping System (PRKS) that can be used by any small optical business. Our first Client, Foxy Optical, has graciously provide us with its current database in XML format.

We decided to utilize Microsoft Access to build a new database based on information provided.

"Our goal was to create a Clean, Accurate, Relevant and Reliable (CARR) Record Keeping System for Foxy Optical."

The owner of the company would like to have the following Reports:

- A list of all Patients called "Current Patients".
- A list of Doctors providing service and current Patients "Doctors & Patients."
- A list of Patients, Their Prescriptions, and Doctor that wrote it "Patient Scripts."
- A list of Patients, with No Prescriptions "Retail Customers Only"
- A list of Patients with a balance other than zero "Open Patient Accounts"
- A list of patients past due by more than 30 days "Accounts Past Due"

The owner of the company would also like to have the following Forms for data entry:

- "Sunglasses Sales" (No Prescription Required)
- "Prescription Eyeglasses/Contact Sales"
- New "Doctor" in the area
- New "Customer"

This document shall provide the Client with assumptions/adjustments to the original set of data, as well as detailed explanation regarding the design and usage of our system.

ISSUES - ASSUMPTIONS - ADJUSTMENTS

While working with the dataset provided by Foxy Optical, we encountered multiple consistency issues. We had to made reasonable assumptions and several adjustments to said inconsistency in order to progress. All issues and adjustments were summarized in the table below.

Table 1: Issues, Assumptions and Adjustments							
ISSUE	ASSUMPTION	ADJUSTMENT					
Multiple Doctors with	Input Error	Assign new IDs. We also					
missing ID		adjust ID of NONE to 0 to					
		be more intuitive					
One customer with	Last visits were not correctly	Use the latest date					
multiple Last Visit	updated						
One customer with	Current balances were not	Use the latest current					
multiple Current Balance	correctly updated	balance					
One customer with	Last pays were not correctly	Use the latest date					
multiple Last Pay	updated						

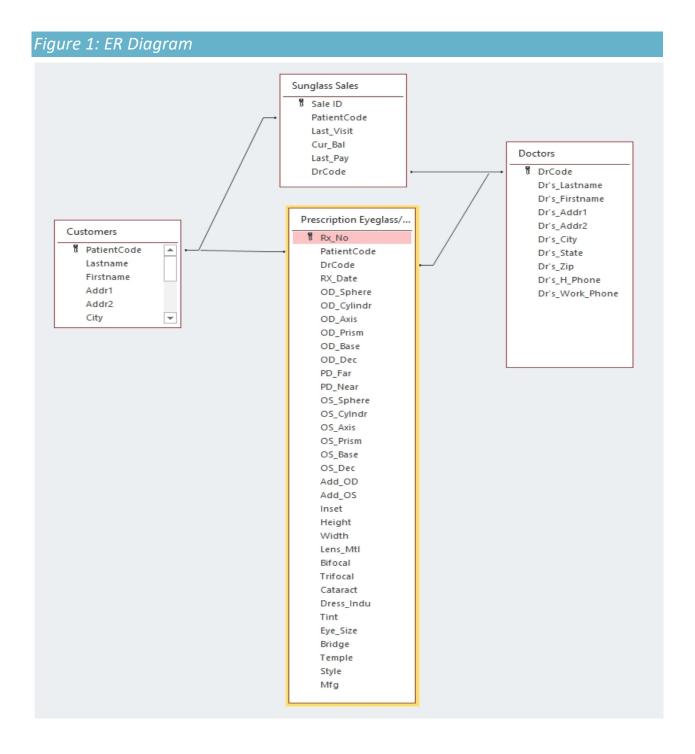
With the inconsistency dealt with, we were ready for the next step – Data Normalization.

DATA NORMALIZATION

This process included creating tables and establishing relationships between those tables according to rules designed both to protect the data and to make the database more flexible by eliminating redundancy and inconsistent dependency. We divided the given data table into for separate tables that are interrelated. Figure 1: ER Diagram below shows all fields contained in each table, as well as the relationship between said tables.

The tables were designed so that our database could achieved the Third Normal Form (3NF). What it means is that our database now should be both resilient and easy to maintain/update. For example, in the event of a new doctor coming to town, instead of having to navigate the original huge table to find appropriate fields and update the record, it can now be done effortlessly. Also, once a data field is updated (a Doctor's hand phone for example), it would be automatically updated in all relevant documents. We would suggest that this approached could save Foxy Optical substantial resource in data management.

With the optimized database in place, we set out to create relevant templates for reports and forms that were required by Foxy Optical.



REPORTS & FORM

REPORTS

We created 6 report templates within our system in accordance with Foxy Optical's requirement. The reports were constructed in such a way that every change in the database shall be automatically reflected in relevant documents. The templates include:

- A list of all Patients called "Current Patients".
- A list of Doctors providing service and their current Patients called "Doctors and their Patients."
- A list of Patients, Their Prescriptions, and Doctor that wrote it called "Patient Prescriptions and Doctors."
- A list of Patients, with No Prescriptions called "Retail Customers Only".
- A list of Patients with a balance other than zero called "Open Patient Accounts".
- A list of patients with a balance not zero and past due by more than 30 days called "Accounts Past Due".

You can find samples of such report in the Appendix of this document.

FORMS

We also created several new forms per Foxy Optical's request. We also included several function buttons in each form for ease of use. A summary of each function is included in the table below.

Table 2: Form fund	ctions		
BUTTON	FUNCTION	BUTTON	FUNCTION
P	Search	New	Create new record
5	Back	Delete	Delete current record
Add / Edit	Add or edit record	Save	Save new record
Update	Update record	H	Go to first, last
Print	Print current record		record, next record, go to last.

FORM - DOCTORS



All fields in this form are locked by default. We thought that this form would be frequently accessed by employees for retrieving rather than altering the information. Therefore, it was designed in such way to prevent unintentional data alterations/deletions.

To Edit current data or add new entry, user should use the Add/Edit button. A new window will pop up, which will allow data alteration.

DrCode does not allow empty or duplicate data.

FORM - PATIENTS

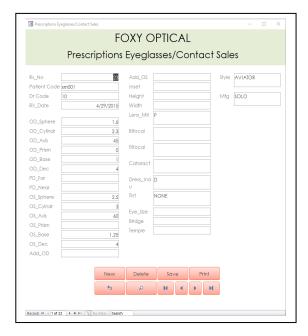


All fields in this form are locked by default except for the three fields on the right (Last Visit, Current Balance, Last Pay). We used a similar approach with the Doctors form. However, Last Visit, Current Balance and Last Pay were fields that require update every time a customer visit; therefore, we included a function that allow employee to update those fields without the need of opening a new form.

To update fields on the right, employees simply need to input new information and hit the Update button.

PatientCode does not allow empty or duplicate data.

FORM - PRESCRIPTIONS EYEGLASSES/CONTACT SALES

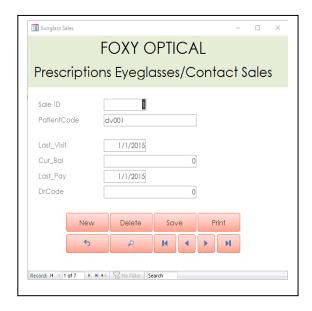


All fields in this form are not locked as we thought this form would be used mainly for data entry.

Rx_No does not allow empty or duplicate data.

PatientCode and DrCode are required. On-update validation rules was set up so that user can not save the record without providing such information.

FORM - PRESCRIPTION



All fields in this form are not locked as we thought this form would be used mainly for data entry.

Sale IDs are automatically generated.

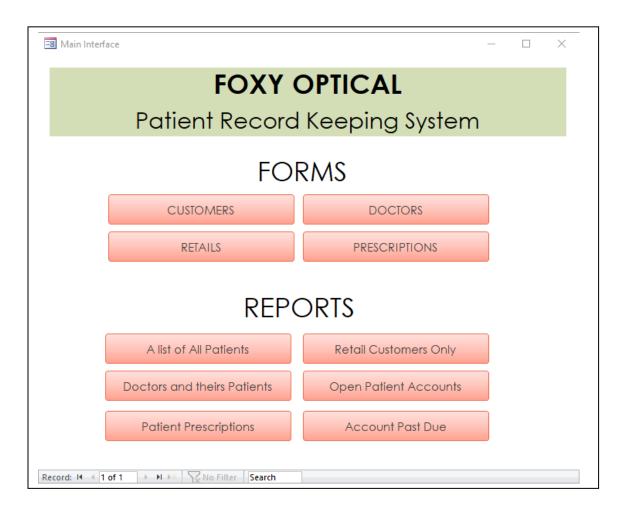
We included Last Visit, Current Balance and Last Pay for ease of use.

DrCode was included because there was one record in the original data table of a commercial customer with DrCode.

USER INTERFACE

When we first set out on this project, we envisioned a system that required minimal explanation before the user can operate it effectively. We thought this was a crucial characteristic of a system intended for small optical businesses. However, despite our best effort, Microsoft Access was not easy to understand, sometimes counter-intuitive, for the general public.

With utmost ease of use in mind, we created a Main Interface for our system, on which the user can perform all day-to-day tasks with ease. We believe this would greatly assist Foxy Optical in their on-going operation.



CONCLUSION

Creating a Clean, Accurate, Relevant and Reliable Record Keeping System was not an easy endeavor. For the last two months, our team had been working vigorously to ensure all potential business situations were considered, and all errors were eliminated. The result was a Patient Record Keeping System that we can proudly say, to the best of our abilities, can be used by any small optical business. We believe it to be of use in pushing business operation efficiency to the next level.

We would like to take this opportunity to express our sincere thanks to you for allowing us to partake in this project. We wish you health, success, and best of luck in all your future endeavors.

Sincerely,

Group 3

APPENDIX – SAMPLE REPORTS

			OXY OPTICAL ST OF ALL PATIENTS			
ursday, April 29, 2021 Last Name	First Name	Patient Code	Address	Hand Phone	Work_Phone	Page 1 of 1
CHAIMAKER	PHYLLIS	pc001	8210 ROCKYHILL LANE HOUSTON TX 77036	(713) 771-2871	(713) 497-3987	
CHAIMAKER	STEPHEN	sc001	8210 ROCKYHILL LANE HOUSTON TX 77036	(713) 771-2871		
CHARLES	RAY	rc001	123 8 TO THE BAR LANE NASHVILLE TN 56001	(281) 555-8642		
CLYDE	NORMÁN	nc001	2468 MAIN APT 356 HOUSTON TX 77445	(713) 555-0989		
FLOWERS	MELVIN	mf001	8543 GRAPE STREET APT 2B HOUSTON TX 77024	(713) 555-6969	(713) 868-0779	
GIBSON	DELL	dg001	324 WEST PINE DRIVE BROOKLYN NY 21009	(212) 555-3435	(212) 555-6000	
GUMPER	ROBERT	rg001	5415 CHEENA DR	(713) 723-5400	(713) 668-1835	

FOXY OPTICAL DOCTORS CURRENT PATIENTS								
rsday, April 29, 2 Dr's Last Name		Dr Code	Address	City	State	Zip	Hand Phone	Page 1 of 1 Work Phone
VINE	BERNARD	1	2529 W. T.C. JESTER SUITE 5	HOUSTON	TX	77018		(281) 555-5432
	LINKIN STEVE		5200 W LOOP SOUTH HOUSTON TX 77025	(713) 718-6462				
CASEY	BEN	2	CHANNEL 7	BOSTON	MA	02148	(617) 555-1234	(617) 555-1111
	MACKORMI TODD		1234 HOME STREET HOUSTON TX 77079	(713) 555-1111 (713) 584-1000				
	MUNCHKIN DAVI	D	5255 HARBORTOWN DRIVE APT 519 HOUSTON TX 77036	(713) 270-0759				
GLASSER	SYDNEY	3	234 APPLETON STREET	WATERTOWN	MA	02155		(617) 555-2222
	OGDEN FRAN fo001		2468 HAPPY VALLY DRIVE HOUSTON TX 77000	(713) 555-1234 (713) 555-9000				

			_		OPTIC#			
		PATIEN'	TS, PRE	SCRIPT	ions, a	'ND DO	CTORS	
Thursday, A	pril 29, 2021							Page 1 of 1
PatientCode Name	•	Dr Code	Но	me Phone	Work Ph	one	Last Visit	
am001	MEDINA	ARLIS 7	713	7772341	7137181	000	3/10/2015	
Rx No. am00)]	PRESCRIPTION	I Dr'sCode	7	ZORBA	HENRY	(713)	555-0101
RX_D	ite	3/8/2015						
	OD_Sphere 3.25	OD_Cylindr	OD_Axis	OD_Prism 2.25	OD_Base 1.25	OD_Dec 3	PD_Far 3	PD_Near
	OS_Sphere	OS_Cylindr	OS_Axis	OS_Prism	OS_Base	OS_Dec	Add_OD	Add_OS
	1.25 Inset	1.25 Height	180 Width	1.75 Lens_Mtl	l Bifocal	2 Trifocal	0.25 Cataract	0.5
	1	18	20	P	EXECUTIVE			
	Dress_Indu	Tint AMBER #2	Eye_Size 3.5	Bridge 2.5	Temple 55.6	Style STRANGE	Mfg GUC(
cr001	RICHARD	CHRIS	713	5556969	7135559	696	4/29/2015	
		11						
Rx No. cr001		PRESCRIPTION	I Dr'sCode	11	EYEBALL	JORE	(305)	555-1400
RX_D	ıte	4/9/2015						
	OD_Sphere	OD_Cylindr 2.3	OD_Axis 45	OD_Prism	OD_Base	OD_Dec 4	PD_Far	PD_Near
		OS_Cylindr	OS_Axis	OS_Prism	OS_Base	OS_Dec	Add_OD	Add_OS
	2.0	3 Height	Width	Lens_Mtl	Bifocal	Trifocal	Cataract	
	Inset						Mfg	

		OXY OPTI NTS WITH A			
ursday, April 29, 2021 Lastname Firstname PatientCode	Address	Hand Phone	Work Phone	Current Bal	Page 1 of 1 Last Pay
CHAIMAKER PHYLLIS pc001	8210 ROCKYHILL LANE HOUSTON TX 77036	(713) 771-2871	(713) 497-3987	\$200.00	6/2/2015
CHAIMAKER STEPHEN sc001	8210 ROCKYHILL LANE HOUSTON TX 77036	(713) 771-2871		\$125.00	5/16/2015
LINKIN STEVE s1001	5200 W LOOP SOUTH HOUSTON TX 77025	(713) 718-6462		\$250.00	10/1/2015
MACKORMIK TODD tm001	1234 HOME STREET HOUSTON TX 77079	(713) 555-1111	(713) 584-1000	(\$75.00)	1/1/2015

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		OXY OPTI COUNTS PA			
ursday, April 29, 2021 Lastname Firstname PatientCode	Address	Hand Phone	Work Phone	Current Bal	Page 1 of 1 Last Pay
CHAIMAKER PHYLLIS pc001	8210 ROCKYHILL LANE HOUSTON TX 77036	(713) 771-2871	(713) 497-3987	\$200.00	6/2/2015
CHAIMAKER STEPHEN sc001	8210 ROCKYHILL LANE HOUSTON TX 77036	(713) 771-2871		\$125.00	5/16/2015
LINKIN STEVE s1001	5200 W LOOP SOUTH HOUSTON TX 77025	(713) 718-6462		\$250.00	10/1/2015
MACKORMIK TODD	1234 HOME STREET HOUSTON	(713) 555-1111	(713) 584-1000	(\$75.00)	1/1/2015

