Modification

</> See also API reference for NAD   **Check API** ›

This request is initiated when the Customer wants to update his registered proxy in NAD. Only the account linked to the proxy can be modified
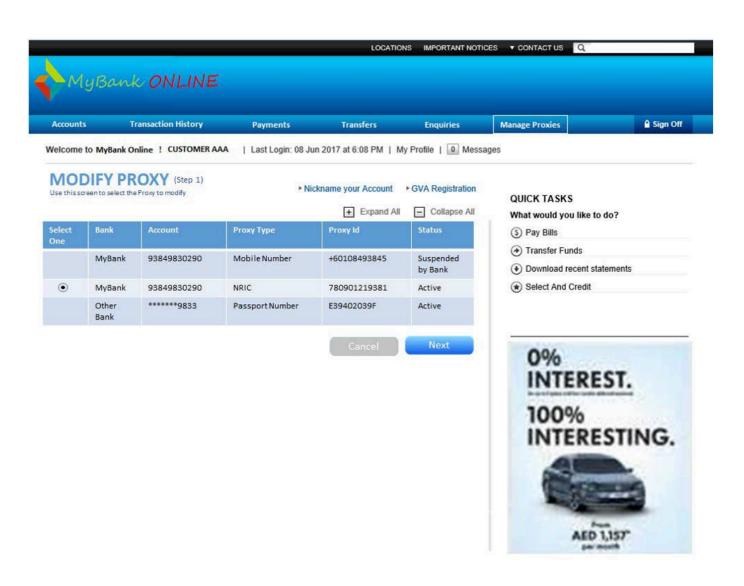
In NAD Modification, Enquiry by Secondary ID request is initiated first to retrieve all the Customer's registered proxies across NAD. Participant will display the list of proxies for the Customers for proxies that are having the status Active, Suspended (by the Customer) and Suspended (by the Participant)

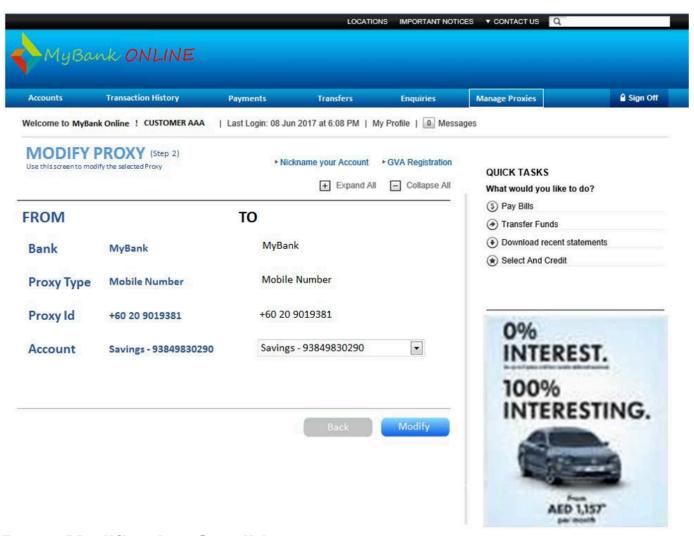If there is no record to be displayed, Participant will display a message to the Customer

Please note that Customer should not be able to modify a proxy that is registered with another Participant, and status is Suspended by either the Customer or Participant

Sample Use Cases

Sample Participant Proxy Modification – Select Proxy to Modify

Sample Participant Proxy Modification – Modify Proxy
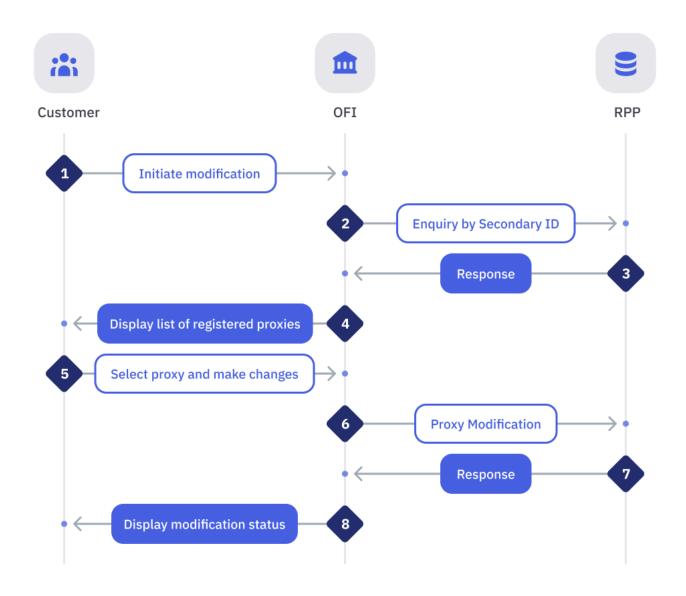
Proxy Modification Conditions

Proxy Exists	Exists in the same Participant	Same Account	Proxy Status	Action By RPP	Action by Participant
No	-		-	Scenario is not applicable	-

Proxy Exists	Exists in the same Participant	Same Account	Proxy Status	Action By RPP	Action by Participant
Yes	Yes	-	INACTIVE	Scenario is not applicable	-
Yes	Yes	-	SUSPENDED (by Customer)	Scenario is not applicable. Record can only be viewed	-
Yes	Yes	-	SUSPENDED (by Participant)	Scenario is not applicable. Record can only be viewed	-
Yes	Yes	No	ACTIVE	Modify Proxy	Display Proxy Modification accepted
Yes	Yes	No	ACTIVE	Modify Proxy	Display Proxy Modification accepted
Yes	Yes	Yes	ACTIVE	Reject – Proxy already modified	Display message on Proxy already been modified

Proxy Exists	Exists in the same Participant	Same Account	Proxy Status	Action By RPP	Action by Participant
Yes	Yes	Yes	ACTIVE	Modify Proxy	Display Proxy Modification accepted
Yes	No	-	INACTIVE	Scenario is not applicable	-
Yes	No	-	SUSPENDED (by Customer)	Scenario is not applicable. Record can only be viewed	-
Yes	No	-	SUSPENDED (by Participant)	Scenario is not applicable. Record can only be viewed	-
Yes	No	-	ACTIVE	Scenario is not applicable. Record can only be viewed	

Successful End-to-End Proxy Modification Flow

Customer	OFI	RPP
1 Initiate modification →		
	2 Enquiry by Secondary ID →	
	← Response	**3**
← Display list of registered proxies	**4**	
5 Select proxy and make changes →		
	6 Proxy Modification →	
	← Response	**7**
← Display modification status	**8**	

Step	Sender	Receiver	Processes
1	Customer	OFI	Customer logs into Online Banking or Mobile Banking app and initiates a Proxy Modification via corresponding menu/link

Step	Sender	Receiver	Processes
2	OFI	RPP	OFI performs the following: • Authorize and validate the Proxy menu request • Any other validations If all validations are successful: • Send Enquiry by Secondary Id message request
3	RPP	OFI	RPP performs the following: • **Message Validations** • **Business Validations** • **Proxy Validations** If any of the validations are not successful: • Send a **NEGATIVE/REJECT** response If all validations are successful: • Send all the registered proxies along with related account information
4	OFI	Customer	OFI performs the following: • **Message Validations** • **Business Validations** If all validations are successful: • If **SUCCESSFUL** response is received: ○ Display a successful message to the Customer • If **UNSUCCESSFUL** response is received:

Step	Sender	Receiver	Processes
			○ Display an error message to the Customer **Notes:** • OFI will not be able to modify proxy under Suspended status. This will only be displayed for Customer to view • OFI will not be able to modify proxy belonging to another Participant. This will only be displayed for Customer to view
5	Customer	OFI	Customer performs the following: • Review the information • Select the proxy to be updated • Confirm the proxy to be updated
6	OFI	RPP	OFI performs the following: • Authorize and validate the Proxy Deregistration request • Any **internal validations** If all validations are successful: • Send Proxy Modification message request
7	RPP	OFI	RPP performs the following: • **Message Validations** • **Business Validations** • **Proxy Validations** If any of the validations are not successful:

Step	Sender	Receiver	Processes
			• Send a **NEGATIVE/REJECT** response If all validations are successful: • Update details with the new information • Send Proxy Modification message response
8	OFI	Customer	OFI performs the following: • **Message Validations** • **Business Validations** If all validations are successful: • If **SUCCESSFUL** response is received: ○ Display a successful message to the Customer • If **UNSUCCESSFUL** response is received: ○ Display an error message to the Customer

Notes:

- The exception scenarios will be handled similarly to Account Enquiry flows

See also

- **Recommended validation**

- **How to deregister proxy from NAD**