

Modification

[</>](#) See also API reference for NAD

[Check API](#) >

This request is initiated when the Customer wants to update his registered proxy in NAD. Only the account linked to the proxy can be modified

In NAD Modification, Enquiry by Secondary ID request is initiated first to retrieve all the Customer's registered proxies across NAD. Participant will display the list of proxies for the Customers for proxies that are having the status Active, Suspended (by the Customer) and Suspended (by the Participant)

If there is no record to be displayed, Participant will display a message to the Customer

Please note that Customer should not be able to modify a proxy that is registered with another Participant, and status is Suspended by either the Customer or Participant

Sample Use Cases

Sample Participant Proxy Modification – Select Proxy to Modify

LOCATIONS

IMPORTANT NOTICES

CONTACT US

Accounts

Transaction History

Payments

Transfers

Enquiries

Manage Proxies

Sign Off

Welcome to MyBank Online ! CUSTOMER AAA

Last Login: 08 Jun 2017 at 6:08 PM

My Profile

0 Messages

MODIFY PROXY (Step 1)

Use this screen to select the Proxy to modify

Nickname your Account

GVA Registration

Expand All

Collapse All

Select One	Bank	Account	Proxy Type	Proxy Id	Status
	MyBank	93849830290	Mobile Number	+60108493845	Suspended by Bank
<input checked="" type="radio"/>	MyBank	93849830290	NRIC	780901219381	Active
	Other Bank	*****9833	Passport Number	E39402039F	Active

Cancel

Next

QUICK TASKS

What would you like to do?

Pay Bills

Transfer Funds

Download recent statements

Select And Credit

0% INTEREST.

100% INTERESTING.

From AED 1,157* per month

Sample Participant Proxy Modification – Modify Proxy

[LOCATIONS](#)
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MODIFY PROXY (Step 2)

Use this screen to modify the selected Proxy

[Nickname your Account](#)
[GVA Registration](#)

☒ Expand All
 ☐ Collapse All

FROM		TO
Bank	MyBank	MyBank
Proxy Type	Mobile Number	Mobile Number
Proxy Id	+60 20 9019381	+60 20 9019381
Account	Savings - 93849830290	<div>Savings - 93849830290</div> <div></div>

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Modify

QUICK TASKS

What would you like to do?

- [Pay Bills](#)
- [Transfer Funds](#)
- [Download recent statements](#)
- [Select And Credit](#)

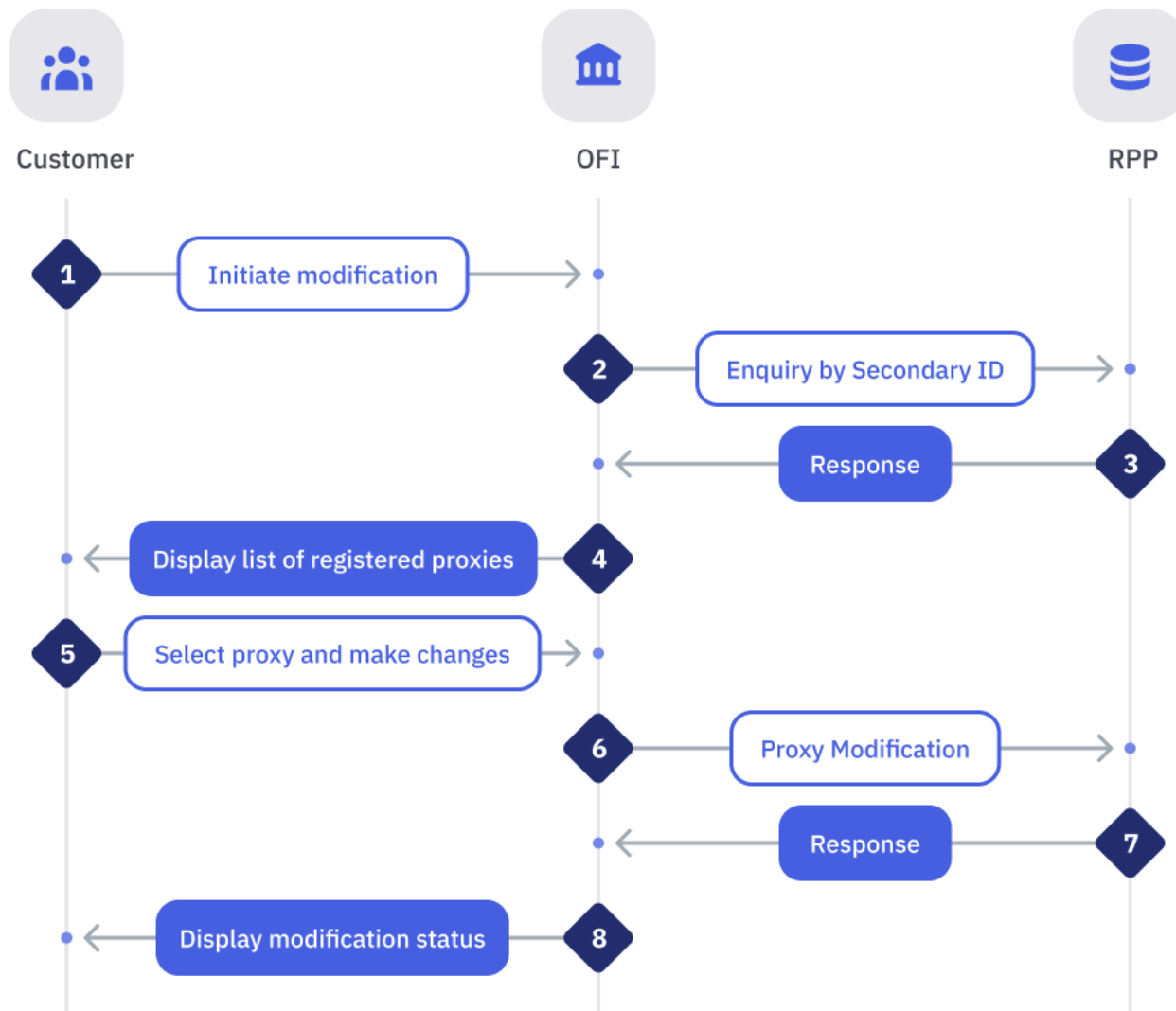
Proxy Modification Conditions

Proxy Exists	Exists in the same Participant	Same Account	Proxy Status	Action By RPP	Action by Participant
No	-		-	Scenario is not applicable	-

Proxy Exists	Exists in the same Participant	Same Account	Proxy Status	Action By RPP	Action by Participant
Yes	Yes	-	INACTIVE	Scenario is not applicable	-
Yes	Yes	-	SUSPENDED (by Customer)	Scenario is not applicable. Record can only be viewed	-
Yes	Yes	-	SUSPENDED (by Participant)	Scenario is not applicable. Record can only be viewed	-
Yes	Yes	No	ACTIVE	Modify Proxy	Display Proxy Modification accepted
Yes	Yes	No	ACTIVE	Modify Proxy	Display Proxy Modification accepted
Yes	Yes	Yes	ACTIVE	Reject – Proxy already modified	Display message on Proxy already been modified

Proxy Exists	Exists in the same Participant	Same Account	Proxy Status	Action By RPP	Action by Participant
Yes	Yes	Yes	ACTIVE	Modify Proxy	Display Proxy Modification accepted
Yes	No	-	INACTIVE	Scenario is not applicable	-
Yes	No	-	SUSPENDED (by Customer)	Scenario is not applicable. Record can only be viewed	-
Yes	No	-	SUSPENDED (by Participant)	Scenario is not applicable. Record can only be viewed	-
Yes	No	-	ACTIVE	Scenario is not applicable. Record can only be viewed	

Successful End-to-End Proxy Modification Flow



Step	Sender	Receiver	Processes
1	Customer	OFI	Customer logs into Online Banking or Mobile Banking app and initiates a Proxy Modification via corresponding menu/link

Step	Sender	Receiver	Processes
2	OFI	RPP	<p>OFI performs the following:</p> <ul style="list-style-type: none"> • Authorize and validate the Proxy menu request • Any other validations <p>If all validations are successful:</p> <ul style="list-style-type: none"> • Send Enquiry by Secondary Id message request
3	RPP	OFI	<p>RPP performs the following:</p> <ul style="list-style-type: none"> • Message Validations • Business Validations • Proxy Validations <p>If any of the validations are not successful:</p> <ul style="list-style-type: none"> • Send a NEGATIVE/REJECT response <p>If all validations are successful:</p> <ul style="list-style-type: none"> • Send all the registered proxies along with related account information
4	OFI	Customer	<p>OFI performs the following:</p> <ul style="list-style-type: none"> • Message Validations • Business Validations <p>If all validations are successful:</p> <ul style="list-style-type: none"> • If SUCCESSFUL response is received: <ul style="list-style-type: none"> ◦ Display a successful message to the Customer • If UNSUCCESSFUL response is received:

Step	Sender	Receiver	Processes
			<ul style="list-style-type: none"> ◦ Display an error message to the Customer <p>Notes:</p> <ul style="list-style-type: none"> • OFI will not be able to modify proxy under Suspended status. This will only be displayed for Customer to view • OFI will not be able to modify proxy belonging to another Participant. This will only be displayed for Customer to view
5	Customer	OFI	<p>Customer performs the following:</p> <ul style="list-style-type: none"> • Review the information • Select the proxy to be updated • Confirm the proxy to be updated
6	OFI	RPP	<p>OFI performs the following:</p> <ul style="list-style-type: none"> • Authorize and validate the Proxy Deregistration request • Any internal validations <p>If all validations are successful:</p> <ul style="list-style-type: none"> • Send Proxy Modification message request
7	RPP	OFI	<p>RPP performs the following:</p> <ul style="list-style-type: none"> • Message Validations • Business Validations • Proxy Validations <p>If any of the validations are not successful:</p>

Step	Sender	Receiver	Processes
			<ul style="list-style-type: none"> Send a NEGATIVE/REJECT response <p>If all validations are successful:</p> <ul style="list-style-type: none"> Update details with the new information Send Proxy Modification message response
8	OFI	Customer	<p>OFI performs the following:</p> <ul style="list-style-type: none"> Message Validations Business Validations <p>If all validations are successful:</p> <ul style="list-style-type: none"> If SUCCESSFUL response is received: <ul style="list-style-type: none"> Display a successful message to the Customer If UNSUCCESSFUL response is received: <ul style="list-style-type: none"> Display an error message to the Customer

Notes:

- The exception scenarios will be handled similarly to Account Enquiry flows

See also

- [Recommended validation](#)
- [How to deregister proxy from NAD](#)

