

Response Codes

API General Response Code

Status Code	Description
API.001	Invalid URL
API.002	Invalid format
API.003	Invalid length
API.004	Invalid value
API.005	Missing mandatory field
API.008	Request timeout

FPX Webview Services Response Code

Status Code	Description
FPX-200	Success
FPX-204	Invalid URL
FPX-400	Invalid format

Status Code	Description
FPX-404	Item not found
FPX-401	Unauthorized
FPX-500	Internal server error

FPX Services Response Code

Status Code	Description
00	Approved03
05	Invalid Seller Or Acquiring Bank Code
09	Transaction Pending
12	Invalid Transaction
13	Invalid Amount14
20	Invalid Response
30	Format Error
31	Invalid Bank39
45	Duplicate Seller Order Number

Status Code	Description
46	Invalid Seller Exchange Or Seller47
48	Maximum Transaction Limit Exceeded49
50	Invalid Seller for Merchant Specific Limit
51	Insufficient Funds
53	No Buyer Account Number
57	Transaction Not Permitted
58	Transaction To Merchant Not Permitted
70	Invalid Serial Number
76	Transaction Not Found
77	Invalid Buyer Name Or Buyer ID
78	Decryption Failed
79	Host Decline When Down
80	Buyer Cancel Transaction
83	Invalid Transaction Model
84	Invalid Transaction Type

Status Code	Description
85	Internal Error At Bank System87
88	Credit Failed Exception Handling
89	Transaction Not Received Exception Handling
90	Bank Internet Banking Unavailable
92	Invalid Buyer Bank
96	System Malfunction
98	MAC Error
99	Pending Authorization (Applicable for B2B model)BB
BC	Transaction Cancelled By Customer
DA	Invalid Application Type
DB	Invalid Email Format
DC	Invalid Maximum Frequency
DD	Invalid Frequency Mode
DE	Invalid Expiry Date
DF	Invalid e-Mandate Buyer Bank ID

Status Code	Description
FE	Internal Error
OE	Transaction Rejected As Not In FPX Operating HoursOF
SB	Invalid Acquiring Bank Code
XA	Invalid Source IP Address (Applicable for B2B2 model)XB
XE	Invalid Message
XF	Invalid Number Of OrdersXI
XM	Invalid FPX Transaction Model
XN	Transaction Rejected Due To Duplicate Seller Exchange Order Number
XO	Duplicate Exchange Order Number
XS	Seller Does Not Belong To Exchange
XT	Invalid Transaction Type
XW	Seller Exchange Date Difference Exceeded1A
1B	Buyer Failed To Provide The Necessary Info To Login To Internet Banking Login Page
1C	Buyer Choose Cancel At Login Page

Status Code	Description
1D	Buyer Session Timeout At Account Selection Page
1E	Buyer Failed To Provide The Necessary Info At Account Selection Page
1F	Buyer Choose Cancel At Account Selection Page
1G	Buyer Session Timeout At TAC Request Page
1H	Buyer Failed To Provide The Necessary Info At TAC Request Page
1I	Buyer Choose Cancel At TAC Request Page
1J	Buyer Session Timeout At Confirmation Page
1K	Buyer Failed To Provide The Necessary Info At Confirmation Page
1L	Buyer Choose Cancel At Confirmation Page
1M	Internet Banking Session Timeout.
2A	Transaction Amount Is Lower Than Minimum Limit
2X	Transaction Is Canceled By Merchant

Extended Response Codes for Bulk Refund

Status Code	Description
B0	Order list format error
B1	Invalid seller ID
B2	Seller is not allow to refund
B3	Seller is not allow to do multiple refund
B4	Requested refund amount exceed maximum allowable
B5	Original transcation ID is not found
B6	Original transcation ID status is still pending debit/credit
B7	Original transcation ID status was not successful
B8	Previous refund request still pending debit/credit
B9	Requested refund amount below minimun allowable
C1	Invalid refund transcation model
C2	Invalid refund buyer bank
C3	Invalid refund seller bank
C4	Refund request fail due to no valid order list
C5	Order list contain duplicate seller order number1S

Status Code	Description
00	Bulk Refund Debit Approved