



SERVICE WORKORDER

SYNERGY IT SOLUTIONS INC.

245 Matheson Blvd E #5A,
MISSISSAUGA, ON L4Z 3C9

www.synergyit.ca

service@synergyit.ca

TEL : 905 502 5955

FAX : 905 502 5655

CUSTOMER : Staikos Homes Ltd

Att : George Staikos

SITE ADDRESS :

167 Rose park Dr., Toronto Ontario,
Canada M4T 1R6

Work Order No. 600011639

Work Order Date : 22 Dec, 2017

Tech Assigned : Farooq

SCOPE OF WORK

Stage 1

- Review of current infrastructure, AD, DNS and Exchange Health Check
- Installation of new Server 2016, Hyper-V Setup and configuration
- Installation of Exchange, 2013, Configuration and migration of Migration of User mailboxes and Public Folders

Stage 2

- Removal of Exchange 2007 from SBS
- Removal of SBS
- Installation of Exchange 2016, Configuration, Mailbox migration

Terms and Conditions - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

WORK PERFORMED

Parts (if used)

Date :

Time in :

Time out :

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

Authorized Business Partner

Microsoft

 **vmware**

CITRIX

IBM

 **CISCO**

 **hp**

xerox 

LEXMARK



SERVICE WORKORDER

SIGNED BY (Print Name) : _____

SIGNATURE : _____

Authorized Business Partner

Microsoft

 **vmware**

CITRIX

IBM


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