



## SERVICE WORKORDER

**SYNERGY IT SOLUTIONS INC.**  
151 BRUNEL ROAD,  
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**TEL :** 905 502 5955  
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**CUSTOMER :** CYNERGY  
MECHANICAL LTD.

**Att :**

**SITE ADDRESS :**

Makers Supply 2283 Argentia Rd. Unit  
#10 Mississauga, ON L5N-5Z2

**Work Order No. 600011790**

**Work Order Date :** 26 Jan, 2018

**Tech Assigned :** Syed Akhtar

### SCOPE OF WORK

HP laserjet M 3035xs MFP....

Our printer consistently gets a paper jam. It's not really a paper jam exactly.....we just have to open the tray, reset the paper, close the tray again, and then it usually prints. But it happens almost EVERY print job.

Can you please call Andrew or Mark # 905-813-1000to schedule repair?

**Terms and Conditions** - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

### WORK PERFORMED

### Parts ( if used )

Date :

Time in :

Time out :

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

**SIGNED BY (Print Name) :** \_\_\_\_\_

**SIGNATURE :** \_\_\_\_\_

Authorized Business Partner

**Microsoft**

**vmware**

**CITRIX**

**IBM**

**CISCO**

**hp**

**xerox**

**LEXMARK**