



## SERVICE WORKORDER

**SYNERGY IT SOLUTIONS INC.**  
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[service@synergyit.ca](mailto:service@synergyit.ca)  
**TEL :** 905 502 5955  
**FAX :** 905 502 5655

**CUSTOMER :** North American Steel  
Equipment

**Att :** Jonathan Hirst

**SITE ADDRESS :**

300 Hopkins Street, Whitby Ontario,  
Canada L1N 2B9

**Work Order No. 600011774**

**Work Order Date :** 24 Jan, 2018

**Tech Assigned :** Carlos March

### SCOPE OF WORK

HP Designjet 500 print head error

Contact: Karen 905-668-3300 X 127

**Terms and Conditions** - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

### WORK PERFORMED

### Parts ( if used )

Date :

Time in :

Time out :

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

**SIGNED BY (Print Name) :** \_\_\_\_\_

**SIGNATURE :** \_\_\_\_\_

Authorized Business Partner

**Microsoft**

 **vmware**

**CITRIX**

**IBM**

  
**CISCO**



**xerox** 

**LEXMARK**