



SERVICE WORKORDER

SYNERGY IT SOLUTIONS INC.

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service@synergyit.ca

TEL : 905 502 5955

FAX : 905 502 5655

CUSTOMER : Toys R US

Att : Ian

SITE ADDRESS :

4559 HURONTARIO ST.
MISSISSAUGA, Ontario L4Z 3L9

Work Order No. 600011664

Work Order Date : 05 Jan, 2018

Tech Assigned : Sohail

SCOPE OF WORK

Lexmark MS810 Printer Service :

The printer is printing very light and is printing black lines even after trying a known good working imaging unit and toner from different MS810 model printer.

Contact : Ian >> 905-568-8697

Expected Time of Work : Monday 10:00am (8th January, 2018)

Terms and Conditions - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

WORK PERFORMED**Parts (if used)**

Date :

Time in :

Time out :

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

SIGNED BY (Print Name) : _____

SIGNATURE : _____

Authorized Business Partner

Microsoft

 **vmware**

CITRIX

IBM

 **CISCO**

 **hp**

xerox 

LEXMARK