



## SERVICE WORKORDER

**SYNERGY IT SOLUTIONS INC.**  
151 BRUNEL ROAD,  
MISSISSAUGA, ON L4Z2H6  
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[service@synergyit.ca](mailto:service@synergyit.ca)  
**TEL :** 905 502 5955  
**FAX :** 905 502 5655

**CUSTOMER :** Pal Group  
**Att :** Pat

**Work Order No.** 600011291

**SITE ADDRESS :**  
Unit 5, 110 Woodbine Down, Etobicoke  
Ontario, Canada M9W 5S6

**Work Order Date :** 11 Oct, 2017  
**Tech Assigned :** Prem Kumar

### SCOPE OF WORK

configure Bridge on Fortinet firewall 30E  
Customer contact : Pat  
Phone : 204-594-2045; (204) 786.4664  
email: pat@telexperts.net

Time : 10:30 am

**Terms and Conditions** - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

### WORK PERFORMED

### Parts ( if used )

Date :

Time in :

Time out :

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

**SIGNED BY (Print Name) :** \_\_\_\_\_

**SIGNATURE :** \_\_\_\_\_

Authorized Business Partner

**Microsoft**

**vmware**

**CITRIX**

**IBM**

**CISCO**

**hp**

**xerox**

**LEXMARK**