

LaserNetworks/ A Xerox Company

Unit 2-6300 Viscount Road
Mississauga, ON L4V 1H3

Customer: AEC276

Aecon Construction Group Inc
4096 Meadowbrook Drive, Unit 128-132
London, ON N6L 1G4

Requested by: Nancy Scherer -- 519-652-1140 x2236 -- cgagne@aecon.com

Request Received: 9/28/2017 11:23:54AM

PO Number:

Equip Contact:

Contact Phone:

Contact Fax:

Service Call Type: Service Call

Terms: Net 30 days

Description: Error message E000001-0002

Service Date 9/28/17
Arrival Time 12:30
Compl Time 13:30

Travel Time 20 min
Begin Odom 155620
End Odom 155680
Total Mileage 60 km

Meter	Prev. Date	Prev. Display	Current Reading
Total Count	08/23/2017	405,638	

Work Performed

*Needs a Fuser assy
Tried reseating Fuser assy
Machine keeps powering off
Tried resetting error code, still powers off*

- ☐ PM Performed
☒ On Site
☐ Shop

Call Status

- ☐ Complete
☐ Incomplete
☒ Need Parts

Parts Used/Needed

<input type="checkbox"/>	Installed	<input type="checkbox"/>	Order
<input type="checkbox"/>	Installed	<input type="checkbox"/>	Order
<input type="checkbox"/>	Installed	<input type="checkbox"/>	Order
<input type="checkbox"/>	Installed	<input type="checkbox"/>	Order
<input type="checkbox"/>	Installed	<input type="checkbox"/>	Order
<input type="checkbox"/>	Installed	<input type="checkbox"/>	Order

Item Number	Description	Qty	Unit Price	Ext. Price

Comments

Customer Signature

Technician Signature

Call Due By: 9/29/2017 11:23:00AM

Contract No: 60221673-01

Contract Period: 1/11/2013 - 9/30/2017

Expiration Copies:

Contract Type: Deferred / Usage - no deposit

Bill Code: Total Responsibility - Mono MICR

Job Number:

Location Notes:

Service Call Ticket

Work Order No: WO446683

Service Call No: SC557375

Technician: Synergy IT Solutions Inc

Sales Rep: Nimesh Shah

Equip No: 828449

Serial No: DHK10483

Item: IR3245/Canon ImageRunner 3245

Make/Model: Canon/Canon IR 3245

Hours:

Location: Aecon Construction Group Inc
4096 Meadowbrook Drive, Unit 128-132
London, ON N6L 1G4

Parts/Supplies

Labor

Travel

Tax

Total