



## SERVICE WORKORDER

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**SYNERGY IT SOLUTIONS INC.**

151 BRUNEL ROAD,  
MISSISSAUGA, ON L4Z2H6

[www.synergyit.ca](http://www.synergyit.ca)

[service@synergyit.ca](mailto:service@synergyit.ca)

TEL : 905 502 5955

FAX : 905 502 5655

**CUSTOMER :** Canadian Mental Health **Work Order No. 600011336**

Association

**Att :** El-Noor Rashid

**Work Order Date :** 18 Oct, 2017

**Tech Assigned :** Farooq

**SITE ADDRESS :**

1101 Nicholson Road, Unit 5,  
Newmarket Ontario, Canada L3Y 9C3

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**SCOPE OF WORK**

Implement necessary changes to get 'A' rating for

<https://citrix.cmha-yr.on.ca>

with

<https://www.ssllabs.com/ssltest/>

**Terms and Conditions** - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

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**WORK PERFORMED****Parts ( if used )**

Date :

Time in :

Time out :

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By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

Authorized Business Partner

**Microsoft**

 **vmware**

**CITRIX**

**IBM**

 **CISCO**



**xerox** 

**LEXMARK**



## SERVICE WORKORDER

SIGNED BY (Print Name) : \_\_\_\_\_

SIGNATURE : \_\_\_\_\_

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 **vmware**

**CITRIX**

**IBM**

  
**CISCO**



**xerox** 

**LEXMARK**