



SERVICE WORKORDER

SYNERGY IT SOLUTIONS INC.
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CUSTOMER : Ecometrix Inc.
Att : Rob Eakens

SITE ADDRESS :
6800 Campobello Road, Mississauga
Ontario, Canada L5N 2L8

Work Order No. 600011400

Work Order Date : 02 Nov, 2017
Tech Assigned : Prem Kumar

SCOPE OF WORK

- check display issue with Joe's laptop
- status of AVG managed antivirus for two users not updating in cloud
- backup queries

Terms and Conditions - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

WORK PERFORMED

Parts (if used)

Date :

Time in :

Time out :

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

SIGNED BY (Print Name) : _____ **SIGNATURE :** _____

Authorized Business Partner

Microsoft

vmware

CITRIX

IBM

CISCO

hp

xerox

LEXMARK