



SERVICE WORKORDER

SYNERGY IT SOLUTIONS INC.

245 Matheson Blvd E #5A,
MISSISSAUGA, ON L4Z 3C9

www.synergyit.ca
service@synergyit.ca

TEL : 905 502 5955

FAX : 905 502 5655

CUSTOMER : Toys R US

Att :

SITE ADDRESS :

555 BAYFIELD ST. BARRIE, Ontario
L4M 4Z9 Canada

Work Order No. 600011552

Work Order Date : 04 Dec, 2017

Tech Assigned : Tim French

SCOPE OF WORK

Canada Store: 3529 | | BR3529 Tray is broken | Remedy Ticket: INC000000772904

Model:Lexmark MS810

Store#3529 reported that bottom tray is broken of Baby Registry Desk (BR) printer

Contact: Store Manager 705) 739-8697

Line 2: (705) 739-6256

LineLine 3: (705) 739-6257

Terms and Conditions - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

WORK PERFORMED**Parts (if used)**

Date :

Time in :

Time out :

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

SIGNED BY (Print Name) : _____

SIGNATURE : _____

Authorized Business Partner

Microsoft

 **vmware**

CITRIX

IBM

 **CISCO**



xerox 

LEXMARK