



SERVICE WORKORDER

SYNERGY IT SOLUTIONS INC.

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TEL : 905 502 5955
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CUSTOMER : Pharm-Olam
International

Att :

SITE ADDRESS :

Work Order No. 600011314

Work Order Date : 16 Oct, 2017

Tech Assigned : Jay Jayawardana

SCOPE OF WORK

Marijana said There is some unusual sound in the server room. There was a power outage in Mississauga last night.

Terms and Conditions - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

WORK PERFORMED

2017/10/16 - One ups is out of order, So removed it on the rack & installed the New one.

* backup other ups is showing battery error but it is working, take But the main switch is connected to that. So moved the switch power of the switch to the New UPS
Time - (10.00 am - 10.50 am)

2017/10/17 - Jason requested to go there to troubleshoot the WiFi issue (After New installation.
(1.18 pm - 2.00 pm).

Parts (if used)

Date: 2017/10/17

Time in : _____

Time out : _____

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

SIGNED BY (Print Name) : MARIJANA

DENISOV

SIGNATURE :

Marijana Denisov

Authorized Business Partner

Microsoft

vmware

CITRIX

IBM

CISCO

hp

xerox

LEXMARK