



SERVICE WORKORDER

SYNERGY IT SOLUTIONS INC.
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CUSTOMER : Pylon Paving
Att : Monica

SITE ADDRESS :
6149 Shawson Dr #9, , Mississauga
Ontario, Canada L5T 1E4

Work Order No. 600011623

Work Order Date : 08 Jan, 2018
Tech Assigned : Hiren

SCOPE OF WORK

Network setup for printer Canon Digital Color Advanced Series imageRUNNER C5235A.
Contact - Jessica Ferrari
Tel - (905) 670-2552

Terms and Conditions - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

WORK PERFORMED

- Setup printer and output tray.
- Connected printer with the network.
- Made sure Copy function work fine.
- Setup IP address and other TCP/IP settings for printer.
- Installed printer drivers on 7 computers and made sure printer is working fine from them.
- Setup scanning for all 7 computers and created shared scan folder on all computers and made sure scanning works fine.
- Informed and showed users how to copy, print & scan from the printer.

Parts (if used)

Printer IP: 192.168.0.200/24
Scan to computer /file is setup.

Date: JAN 9, 2017 Time in: 10:15 AM Time out: 2:50 PM

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

SIGNED BY (Print Name): JESSICA FERRARI

SIGNATURE:

Authorized Business Partner

Microsoft

vmware

CITRIX

IBM

CISCO

hp

xerox

LEXMARK