



SERVICE WORKORDER

SYNERGY IT SOLUTIONS INC.

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service@synergyit.ca

TEL : 905 502 5955

FAX : 905 502 5655

CUSTOMER : Toys R US

Att : Brent Nickle

SITE ADDRESS :

3742 Innes Road, Orléans Ontario,
Canada K1W 0C8

Work Order No. 600011692

Work Order Date : 12 Jan, 2018

Tech Assigned : ALS Computer
Service

SCOPE OF WORK

Below are the Printer Details

Model no: Lexmark MS810

Location: SFS2474 Printer

Remedy Ticket: INC000000784368

is printing crumbled pages and causing paper jam.

Terms and Conditions - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

WORK PERFORMED**Parts (if used)**

Date :

Time in :

Time out :

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

SIGNED BY (Print Name) : _____

SIGNATURE : _____

Authorized Business Partner

Microsoft

 **vmware**

CITRIX

IBM

 **CISCO**

 **hp**

xerox 

LEXMARK