



SERVICE WORKORDER

SYNERGY IT SOLUTIONS INC.

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CUSTOMER : Seydaco Pkg
Att : Manbir Saar

SITE ADDRESS :

215 CourtneyPark Drive E,
Mississauga Ontario, Canada L5T2L6

Work Order No. 600011581

Work Order Date : 11 Dec, 2017

Tech Assigned : Prem Kumar

SCOPE OF WORK

Synology NAS (Backup target) is beeping and is having an amber light

Terms and Conditions - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

WORK PERFORMED

- did a HDD diagnostics but couldnt find any bad sectors.
- did a format on a computer
- connected HDD1 back to the NAS
- repaired the NAS volume & reinitialized drive HDD1 which was successful.
- the amber light has gone and the volume rebuild is in process successfully.

Parts (if used)

Date : Dec 14, 2017 Time in : 4:10 PM

Time out : 4:50 PM

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

SIGNED BY (Print Name) : _____

SIGNATURE : A. Smith

Authorized Business Partner

Microsoft

vmware

CITRIX

IBM

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LEXMARK