



SERVICE WORKORDER

SYNERGY IT SOLUTIONS INC.

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www.synergyit.ca
service@synergyit.ca

TEL : 905 502 5955

FAX : 905 502 5655

CUSTOMER : TDM Group

Att : Long tall Sally Store

SITE ADDRESS :

60 Queen St, Ottawa, ON K1P 5Y7

Work Order No. 600011626

Work Order Date : 21 Dec, 2017

Tech Assigned : Andrew Hook

SCOPE OF WORK

Installation of 2 HDD and installation media. Please refer to the email for installation media instructions. Customer Contact Amanda and the store phone number is: 613 238 1407.

Terms and Conditions - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

WORK PERFORMED

Parts (if used)

Date :

Time in :

Time out :

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

SIGNED BY (Print Name) : _____

SIGNATURE : _____

Authorized Business Partner

Microsoft

 **vmware**

CITRIX

IBM

 **CISCO**



xerox 

LEXMARK