



SERVICE WORKORDER

SYNERGY IT SOLUTIONS INC.

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TEL : 905 502 5955

FAX : 905 502 5655

CUSTOMER : Newmar Windows Inc

Att : Adnan Khan

SITE ADDRESS :

7630 Airport Road, Mississauga
Ontario, Canada L4T 4G6

Work Order No. 600011680

Work Order Date : 10 Jan, 2018

Tech Assigned : Carlos March

SCOPE OF WORK

HP DesignJet Plotter 500.

It shows the following error msg:

System error: 21:10

Severe error: 0x3010002

task: tMech

file: sequence.c

line: 758

Please go with the part as you suggested.

Contact: Adnan/Zivka

Terms and Conditions - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

WORK PERFORMED**Parts (if used)**

Date :

Time in :

Time out :

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

Authorized Business Partner

Microsoft

 **vmware**

CITRIX

IBM

 **CISCO**

 **hp**

xerox 

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SERVICE WORKORDER

SIGNED BY (Print Name) : _____

SIGNATURE : _____

Authorized Business Partner

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 **vmware**

CITRIX

IBM

 **CISCO**

 **hp**

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