



## SERVICE WORKORDER

**SYNERGY IT SOLUTIONS INC.**

245 Matheson Blvd E #5A,  
MISSISSAUGA, ON L4Z 3C9  
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[service@synergyit.ca](mailto:service@synergyit.ca)  
TEL : 905 502 5955  
FAX : 905 502 5655

**CUSTOMER : Anvil Fireside**

Accessories Ltd  
Att : Mark Spence

**SITE ADDRESS :**

1115 Westport Crescent, Mississauga  
Ontario, Canada L5T 1E8

**Work Order No. 600011299****Work Order Date : 11 Oct, 2017****Tech Assigned : Prem Kumar****SCOPE OF WORK**

IT Support for Server

**Terms and Conditions** - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

**WORK PERFORMED**

- did initial assessment of server, network, config.
- gathered logs, errors on server and gave recommendation on identified issues to the customer; ~~and~~
- prepared a task list to address the issues and will be working on it tomorrow.

**Parts (if used)**

Date: Oct 11, 2017      Time in: 4:05 PM      Time out: 5:35 PM

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

**SIGNED BY (Print Name) :**

MARK SPENCE

**SIGNATURE :**

M Spence

Authorized Business Partner

Microsoft

vmware

CITRIX

IBM

CISCO

hp

xerox

LEXMARK