



## SERVICE WORKORDER

**SYNERGY IT SOLUTIONS INC.**  
245 Matheson Blvd E #5A,  
MISSISSAUGA, ON L4Z 3C9  
[www.synergyit.ca](http://www.synergyit.ca)  
[service@synergyit.ca](mailto:service@synergyit.ca)  
TEL : 905 502 5955  
FAX : 905 502 5655

**CUSTOMER :** Pharm-Olam  
International  
**Att :**

**SITE ADDRESS :**  
425 Britannia Road, E. Suite 122A,  
Mississauga Ontario, Canada L4Z 3E7

**Work Order No.** 600011160

**Work Order Date :** 13 Sep, 2017  
**Tech Assigned :** Jay Jayawardana

### SCOPE OF WORK

Regular Maintenance visit

**Terms and Conditions** - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

### WORK PERFORMED

Regular Maintenance is done

### Parts (if used)

Date: 13/09/2017

Time in: 1:00 pm

Time out: 4:30 pm

By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

SIGNED BY (Print Name):

Marijana Denis  
MARIDANA DENISOV

SIGNATURE:

13 Sept 2017