



## SERVICE WORKORDER

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**SYNERGY IT SOLUTIONS INC.**

245 Matheson Blvd E #5A,  
MISSISSAUGA, ON L4Z 3C9

[www.synergyit.ca](http://www.synergyit.ca)

[service@synergyit.ca](mailto:service@synergyit.ca)

TEL : 905 502 5955

FAX : 905 502 5655

**CUSTOMER :** Toys R US

**Att :** Store Manager

**SITE ADDRESS :**

339 MAIN ST. UNIT A-1

THUNDERBAY, Ontario P7B 5L6

**Work Order No.** 600011730

**Work Order Date :** 17 Jan, 2018

**Tech Assigned :** Angela

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**SCOPE OF WORK**

Ticket: INC000000803227

Printer is printing blank pages.

Below are the printer details:

- Printer: VP
- Location: Service Desk
- Ip: 10.24.66.181
- Model: Lexmark MS810de
- Serial: 4063369906W3F

**Terms and Conditions** - Synergy IT will not be responsible for any unexpected error or system crash that may occur during troubleshooting and/or Hardware/Software/ Network upgrade etc. resulting in a permanent loss of programs and data on Customers hard drive. It is Customers responsibility to provide uncorrupted restorable back-up on appropriate electronic media. In no event will Synergy IT be liable for any damages or loss of profits resulting from any downtime. Best efforts will be made to resolve the issues.

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**WORK PERFORMED****Parts ( if used )**

Date :

Time in :

Time out :

Authorized Business Partner

**Microsoft**

 **vmware**

**CITRIX**

**IBM**

 **CISCO**



**xerox** 

**LEXMARK**



## SERVICE WORKORDER

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By signing below Customer agrees that work performed is to his/her satisfaction. There will be minimum one hour service charge billable. Additional time will be billed half-hourly. Travel charges will be applicable.

SIGNED BY (Print Name) : \_\_\_\_\_ SIGNATURE : \_\_\_\_\_

Authorized Business Partner

**Microsoft**

 **vmware**

**CITRIX**

**IBM**

  
**CISCO**



**xerox** 

**LEXMARK**