Karim Eweis

To obtain a part time position

(647)-891-9391 karimeweis301@gmail.com

EXPERIENCE

City of Toronto, Scarborough Region, North York — *Facility Attendant*

October 2 2022 - PRESENT

- Opens and closes facility including arming and disarming security systems independently
- Responds to inquiries from facility tenants, users, and staff, while solving complex tasks, and provides facility information
- Performs administrative tasks to support the program
- Assists facility maintenance staff during the annual maintenance break

City of Toronto, Scarborough, North York, Roy Wood Clubhouse — *Customer Service Representative*

September 9 2022 - PRESENT

- Inputs registration through the Call Centre and in person
- Receives cash and various methods of payment
- Processes payments for registration
- Provides customer service and resolves client conflicts

Tim Hortons, Bridlewood Mall — *Kitchen Staff*

March 2021 - March 2022

- Provided excellent customer service to clients
- Prepared food and drinks for customers adhering to Toronto
 Public Health Guidelines and Protocols
- Used special kitchen equipment
- Served customers in person
- Ensured the customer experience met restaurants standards by solving complaints in a timely manner

Agincourt Collegiate Institute, Scarborough — High School Diploma

September 2019 - June 2023

Graduated with Honors

York University, Toronto — Bachelors of Arts with Honors

September 2023 - PRESENT

Majoring in Information Technology

SKILLS

- Can lift heavy weight with ease
- Excellent social skills
- Able to communicate with all levels of staff and customers
- Able to multitask and complete tasks with efficiency while meeting timely expectation
- Experience working in kitchens

LANGUAGES

English, Arabic, French

REFERENCES

Nathaniel Demisse, Community Recreation Programmer for the City of Toronto (437) -288-7466 (<u>ndemisse@gmail.com</u>)

Marsha Plummer, Manager, Youth and Community Initiatives (647)-458-6912 (pmarsha@agincourtcommunityser vices.com)

Andrew Murrell, Supervisor, Youth Unlimited (905) 999-5517 (kamurrell@yahoo.ca)