# Hakeem Salami

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### **SUMMARY**

As an experienced technical professional with a passion for problem-solving and innovation, I thrive on leveraging cutting-edge technologies and processes to optimize systems and workflows. With a proven track record in software development and project management, I excel at collaborating with cross-functional teams to deliver scalable, efficient solutions that meet the needs of diverse stakeholders.

# **SKILLS**

Software: SQL, Tableau, Power BI, Looker, Excel, R, Python, Docker/BASH

# **EXPERIENCE**

### **Customer Success Manager**

Pear Commerce

June 2023 - Present, Minneapolis, MN

- · Proficient in using Metabase to create and manage dashboards for data visualization and reporting.
- · Conducted data analysis and interpretation using Metabase to identify trends, insights, and opportunities.

#### **Customer Success Manager**

**Simon Data** 

August 2022 - January 2023, New York, NY

- · Leveraged Amazon Redshift to perform data warehousing and analytical tasks, including data extraction, transformation, and loading (ETL) processes, to enable data-driven decision-making for the organization.
- · Leveraged our CDP platform, utilizing Snowflake architecture to enable improved customer engagement, resulting in increased customer.

# **Business Systems Analyst**

The Standard

August 2020 - March 2022, Portland, Or

- Developed business system analytics capabilities, designed complex reports and dashboards using SQL and Excel to monitor key metrics and provided insights to support business decisions.
- Developed an automated reporting solution to reduce manual efforts by 85%; resulting in improved delivery time of critical reports to key stakeholders by 60%.
- Created functions and procedures to ensure data accuracy, integrity and security of business-critical systems and streamlined processes through optimization and automation with over 80% improvement in transaction processing times.

#### **Data Scientist**

Lifeworks NW

December 2019 - July 2020, Portland, Or

- · Increased accuracy of prediction models by 15% and enabled business decisions and strategic insights through producing chart visualizations and dashboards.
- · Developed web-based dashboards with PHP, HTML, CSS and SQL to allow stakeholders to easily access data insights.

# **EDUCATION**

#### Master's of Science in Data Science

Willamette University · Salem, OR · 2025

# **Bachelor of Science in Applied Mathematics and Statistics**

Minor in Business Administration ⋅ University of Oregon ⋅ Eugene, Or ⋅ 2015

#### **CERTIFICATIONS**

# **Data Visualizations and Analytics**

University of Oregon • 2019

· Demonstrates proficiency in using various data visualization and analytics tools and techniques.

# RELEVANT COURSEWORK

Data Engineering, Machine Learning, Data Science in R, Data Visualizations