

Jordan Hayden

3 Elmdale Ct, Saint Peters, MO 63376 | (636)-577-9226 | jmhhyf@umsystem.edu

Education

Bachelor of Information Technology
University Of Missouri
Certificates: Cyber Security

Anticipated Graduation Date: May 2023
Columbia, Missouri
GPA: 3.8/4.0

Skills

- Worked with Python, C#, JavaScript, HTML, CSS, Unix Systems
- Digital Media Design
- Networking
- Cyber Security
- Databases
- Web Development

Work Experience

Tiger Tech Support

Oct 2021 – Present

- Analyzed issues regarding technology ending with troubleshooting
- Resolved issues for customers having technical problems with any technology or device
- Advised customers on what to do with their technological device considering the issue at hand

Mattingly's

May 2019 – August 2021

- Organized the floor and kitchen allowing things to run smoothly
- Maintained the flow of customers coming in and out by being prepared for anything

O'Charley's

July 2017 – May 2019

- Assigned customers to servers on the floor.
- Managed how the restaurant flowed with customers in correlation to the server's time and ability

Memberships / Organizations

Upsilon Pi Epsilon (UPE)

September 2021 – Present

- International Honor Society for the Computing and Information Disciplines
- Gained more experience with others following a similar path

Phi Sigma Theta

August 2019 – Present

- National Honor Society dedicated to recognizing and rewarding academic achievements in undergraduates at universities.
- Encouraged community service, leadership, and excel scholastically.

Cyber Tigers Organization

August 2020 – Present

- Organization at the University of Missouri-Columbia for students that have similar interests in tech and cyber topics
- Worked together on cyber issues, projects, and competitions.

MAC Scholars

August 2018 – May 2019

- Included in the First Leadership Council, and started the beginning of the program
- Encouraged minorities at the school to challenge themselves academically and help strive for success
- Based on the Columbia School Districts MAC Scholars Program

DECA (+Work Program)

August 2018 – May 2019

- Role plays and gave presentations to persuade companies for promotional ideas
- Qualified for Districts and State due to test scores and quality on the roleplays.
- Got Credit for having a Job (need minimum of 180 hours a semester)

National Honors Society (NHS)

September 2016 – May 2019

- Assisted service projects around the community to help others in need and Community Involvement
- Kept requirements such as (GPA, classes enrolled, involvement, etc.)

Awards

- 2020-2021 William Loegering Endowed Scholarship Fund Recipient
- 2020-2021 Ralph Coatsworth Scholarship Recipient
- 2019-2020 Frank B McDermand Scholarship Recipient

References:

Manager: O'Charley's
Jesse Holmes: (314)-440-7173
Jesse.holmes@ocharleys.com

Coach / Teacher: Basketball / Science
Scott Dauve: (636)-293-9429
smd64@hotmail.com

Employer: Tiger Tech Support
Jessica Findlay: (573)-882-5000
jsloan@missouri.edu