Rio Nose
Software Engineer

San Francisco Bay Area

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PROJECTS

LIFEPINS Live | GitHub **– TechCrunch Disrupt Hackathon Participant**
Web Application to connect people in need with donators during a natural disaster
• Built a full stack application in 15 hours overnight for the TechCrunch Disrupt Hackathon
• Integrated MapQuest API by converting inputted address to coordinates saved to PostgreSQL database, which was then shown on a MapQuest Map as pins locating aid during a natural disaster
• Implemented React components that communicate with a Ruby on Rails backend to save data to the database

OURTRIP GitHub
Mobile Application that lets friends collaboratively plan their trips
• Built with React Native, Ruby on Rails, PostgreSQL, FaceBook API, and SASS
• Conducted code reviews and made sure team was up to date on development branch as we built out the application
• Passed access token from back end throughout the app to make sure the correct pages were displayed to the user logged in

WORK EXPERIENCE

HELLOSIGN - *Customer Support Representative* - 2016 - 2017
• Sustained the Customer Satisfaction score by receiving 23+ positive comments every month and consistently maintaining above an 85% satisfaction rate
• Developed the internal knowledge base for the SalesForce integration and guided teammates when responding to similar tickets
• Advocated for customers by consistently documenting bug reports in JIRA, tracking feature releases, and communicating back to the customer

BREADS BAKERY - *Barista, Shift Leader* - 2014 - 2015
• Maintained inventory with weekly inventory check and ordering of supplies to serve 400+ transactions per day
• Coordinated shifts for staff and executed daily tasks on the sales floor as shift leader
• Generated daily reports for sales revenue of over $6,000 and briefed management team on daily accomplishments

SUMMARY

I am a software engineer who thrives in collaborative environments. I am excited to combine my passion to learn with my experience in coding to work on impactful projects. My curiosity and courageousness will help me be a valuable team player.

SKILLS

Ruby, Ruby on Rails, JavaScipt, React.js, HTML5, MySQL, PostgreSQL, jQuery, Sinatra, Node, TDD/BDD, RSpec, Jasmine, Bootstrap, CSS3/Sass, Git

EDUCATION

Dev Bootcamp
2017
Stony Brook University
2010 - 2014
Philosophy & Linguistics