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**INFO 5100 Application Engineering & Development**

**Team: Namespace**

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**Legal Aid System**

**Problem Overview:**

The legal system in India is unreachable to the common man. Without knowledge on the legal system and the approach to the concerned lawyer to solve their issues, a common man ends up in the wrong hands. People face financial challenges to reach a lawyer and get their legal problems solved.

**Solution:**

This Legal Advisory system helps people approach lawyers for their concerned issues without hassle. The customer logs the complaint on the portal which is directed to the closest law firm with good reviews. This organization reviews the complaint, assigns the lawyer from the concerned department, or a Non-Profit Organization and schedules a time slot for the customer-lawyer meeting. The customer will be notified through an email. This email is triggered when the law firm books a time slot for the customer.

**Application Key Functionalities:**

* Customer logs the compliant
* Law firm reviews the complaint
* Agent redirects the complaint to the lawyer
* Schedules appointment
* Acknowledgement to the customer

**Proposed Entities:**

Customer Directory

Law Firm Agency

NPO Organization

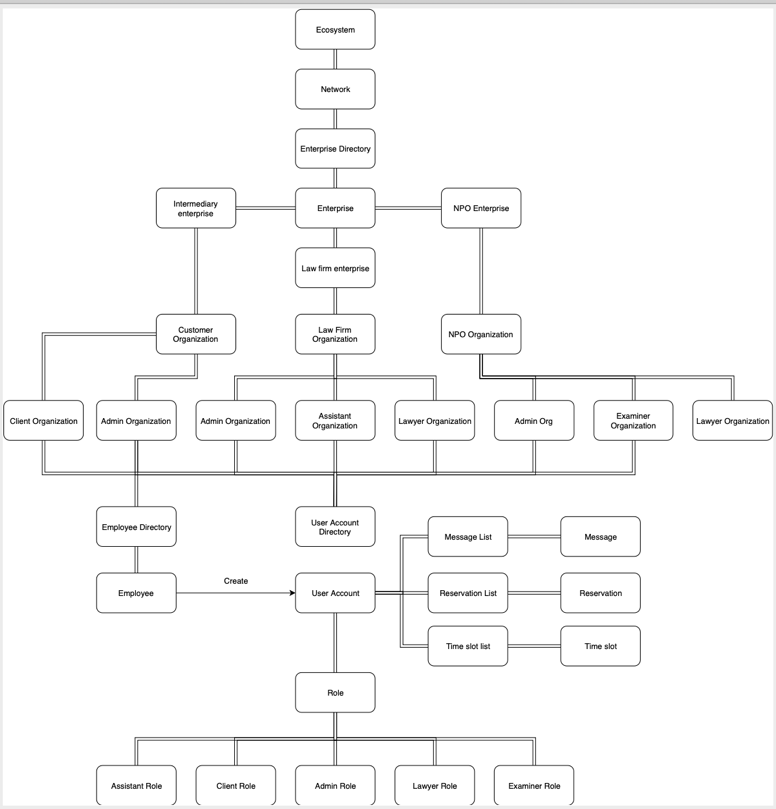
Lawyers Directory

Admin Directory

Time slots

Roles

**Eco-system architecture diagram:**

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