

Launch Applications

Document History



Caution

Before you start the implementation, make sure you have the latest version of this document. You can find the latest version at the following location: [xxx /xxx](#) ➔

The following table provides an overview of the most important document changes.

Table 1

Version	Date	Description
0.1	2015-08-28	Preliminary Version

Content

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Launch Applications

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1 Launch Applications

The applications are available on the launchpad based on the user roles. Click the individual application to launch. For example, click the [Traffic Status](#) application to monitor traffic and communicate with the trucks and other business partners.

Note

If you register for the first time and the account creation is in progress, the message [Creation of customer account in progress. You will be notified once done](#) displays, when the application is launched. If the account creation fail, the message [Creation of customer account failed. Contact administrator](#) displays. Navigate to the [Company Profile](#) screen and click [Refresh account creation status](#) link to view the status of account creation. You can also view the account creation status on the right corner of the [Company Profile](#) screen.

Click the [Notifications](#) option to view all the notifications related to the creation of customer account and device assignment to the trucks.

For more information about applications, see the below links:

- [Monitor Traffic and Communicate with Trucks](#) [external document]
- [Manage Incidents Data](#) [external document]
- [Maintain Business Partners](#) [external document]
- [Add Users](#) [external document]
- [Manage Tours](#) [external document]
- [Manage Trucks and Share with Business Partners](#) [external document]

For more information about user roles, see [SAP Networked Logistics Hub - User Roles](#) [external document] .

You can access the [Profile & Settings](#) and [Company Profile](#) screens and log out from the application by clicking the user name button on the top right. Use the [Notifications](#) option to view all the notifications related to the creation of customer account and device assignment to trucks.

Maintain User Profile and Settings

Any user of the organization can edit personal details such as the first name, last name using the [Profile & Settings](#) screen. Use the [Edit](#) option. The user can also remove oneself from the SAP Networked Logistics Hub network using the [Delete](#) link. If the user is the last administrator of the organization, then the same administrator cannot be deleted. The account is permanently deleted and all the user data and track records are removed from the network.

Note

The email address, once registered cannot be changed.

Using this page, the administrator at carrier and dispatcher can select or subscribe the specific trucks from which they want to receive the messages. This enables the dispatcher from receiving messages only from the trucks drivers who are servicing their tours. The administrator at carrier or dispatcher can click the [Follow Trucks](#) option to view the trucks with their details. Then, click the [Group By](#) or [Filter](#) option to filter the trucks according to the truck status. To subscribe or select a truck, click the [Edit](#) option. Select the checkbox and save. The respective

roles can view the selected trucks on the map in the [Traffic Status](#) application. The messages from the trucks are visible in the live feed.

The [Notifications & Themes](#) option provides all users an option to change the page theme. Click [Edit](#) and select the respective radio button to change. The available options are the blue crystal and high contrast black.

Manage Company Profile

Using the [Company Profile](#) screen, any user of organization can view details of their own organization. For example, an Administrator at Carrier can view details such as the web site, country, and town of his own carrier organization. Only an administrator has the privilege to maintain and edit the organization details. To view this screen, click the user name button on the top right and choose [Company Profile](#).

The logistics hub offers subscription packages such as basic and premium to the carriers. As an Administrator at Carrier, you can also view details including billable days depending on the subscription, whether basic or premium in the [Usage Log](#) screen. This enables verification of usage details against those entered within the system. Some of the available details are time frame within which billable days are identified, number of active trucks, and total users. The Hub manager and Parking space administrator does not have access rights to the [Usage Log](#) screen.

The Administrator at Carrier is provided the following options:

Note

The options are available only in the edit mode.

- maintain user IDs and passwords of telematics accounts in T-Systems connected car platform using wallet maintenance
- hide their respective companies so that the companies do not display in the search results when a business partner try to connect. The Parking Space Administrator also is provided this option. By default, the [Company Visibility](#) checkbox is selected, allowing the business partners to search for the company to connect.
- change the subscription. By default, the premium subscription is selected. The Administrator at Carrier must confirm the terms and conditions once the option is changed
- various options to create tours. The options are to manually create tour data using the [Tours](#) application, automatically import tour data, or manually create and automatically import the tour data. By default, the option, [Manually create tours in SCL](#) is selected. The Administrator at Carrier must confirm the terms and conditions once any other option is selected
- add and edit other hubs using the [Add Hub](#) button and edit icon, respectively. The Parking Space Administrator and Container Terminal Administrator are also provided this option. The [Hub](#) and [Subscription](#) dropdown lists all the hubs in the network and subscriptions available, respectively.

Note

The [Add Hub](#) button is enabled only if hubs are available to connect. The [Add](#) button is enabled only if the [Agree to end user agreement](#) checkbox is selected.

- using the [Deregister](#) option, deregister the hub from the list. A dialog box detailing the result of deregistering such as the trucks and tours data and location object data displays. On confirmation, the message [Hub deregistered](#) display. If multiple hubs are connected and the last hub is deregistered, the company is deregistered from SAP Networked Logistics Hub. The Container Terminal Administrator is also provided this option.

Set Threshold Rules for Tours

The Administrator at Carrier is provided an option to set rules for the effective planning of tours. The [Add Rules](#) button in the [Tour Settings](#) tab is used to maintain the lower and upper thresholds that determine an effective

planning of tour. The Administrator at Carrier can enter the tour duration and the percentage beyond which the tour plan duration is considered as critical or warning. The color of the chart reflects the variation in the tour duration. For example, the tour duration of a truck is between one and three hours. Depending on the percentage entered, the plan effectiveness of the tour duration is indicated as critical or warning. If the percentage entered is 10, it indicates that if the actual tour duration exceeds the planned duration by 10 percentage, the plan effectiveness is considered critical.

Maintain Wallet

The SAP Networked Logistics Hub interfaces with the Android mobile or onboard devices on the trucks to receive data about truck position and send and receive messages, notification, orders, and route events. If the device is an Android mobile, T-Systems provide a mobile application and also enable communication with the mobile device. For this, a unique ID is generated that is visible in the info dialog of the mobile application. If device is an onboard device in the truck, the manufacturer of the truck enables telematics with their own portal or cloud solutions and accounts.

An Administrator at Carrier can work with any of the devices corresponding to the fleet owned. The T-Systems Connected Car platform, therefore, enables single point of integration with all the telematics providers. For this integration to work successfully, the carrier company being owner of the trucks and mobile devices must have telematics account with the respective manufacturer. The credentials for these accounts are handed over to the T-Systems Connected Car platform for the platform to interface with devices. The mobile application can be registered directly using the generated unique ID.

Click the [Open Wallet](#) option to open a dialog where the telematics account user name and password can be maintained for those telematics providers for which you have trucks in your fleet or mobile devices. This results in communication channel between the T-Systems connected car platform and Telematics providers. This also enables receiving the truck positions, exchange of messages, and tours with the trucks once trucks are added using the [Trucks](#) application.

Log out

You can log out from all the screens within the application. On the Launchpad, choose the user name dropdown on the top right to log out. When you log out, the application displays the welcome screen. Click [Login](#) , if you want to log in again as the same user. To log in as a different user, clear the browser cache, restart, and click [Login](#) . Enter your email address and password on the [Login](#) screen.

Note




It is recommended not to select the [Remember me](#) checkbox on the [Login](#) screen to ensure secured password. Do not select the option to save a password.

Related Information:

- [SAP Networked Logistics Hub - Overview](#) [external document]
- [SAP Networked Logistics Hub - User Roles](#) [external document]
- [Register with SAP Networked Logistics Hub](#) [external document]

Typographic Conventions

Table 2

Example	Description
<Example>	Angle brackets indicate that you replace these words or characters with appropriate entries to make entries in the system, for example, "Enter your <User Name>".
► Example ► Example ▢	Arrows separating the parts of a navigation path, for example, menu options
Example	Emphasized words or expressions
Example	Words or characters that you enter in the system exactly as they appear in the documentation
www.sap.com 	Textual cross-references to an internet address
/example	Quicklinks added to the internet address of a homepage to enable quick access to specific content on the Web
123456 	Hyperlink to an SAP Note, for example, SAP Note 123456 
<i>Example</i>	<ul style="list-style-type: none"> Words or characters quoted from the screen. These include field labels, screen titles, pushbutton labels, menu names, and menu options. Cross-references to other documentation or published works
Example	<ul style="list-style-type: none"> Output on the screen following a user action, for example, messages Source code or syntax quoted directly from a program File and directory names and their paths, names of variables and parameters, and names of installation, upgrade, and database tools
EXAMPLE	Technical names of system objects. These include report names, program names, transaction codes, database table names, and key concepts of a programming language when they are surrounded by body text, for example, SELECT and INCLUDE
EXAMPLE	Keys on the keyboard



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