

Support Notifications



Document History



Caution

Before you start the implementation, make sure you have the latest version of this document. You can find the latest version at the following location:[xxx /xxx](#) ➔

The following table provides an overview of the most important document changes.

Table 1

Version	Date	Description
0.1	2015-11-30	Preliminary Version

Content

1	Support Notifications	5
---	-----------------------------	---



1 Support Notifications

Using the SAP Networked Logistics Hub [Notifications](#) application, the platform service provider can notify the business partners about the scheduled system maintenance. The notifications sent to the users of SAP Networked Logistics Hub can be about the database upgrade, maintenance, patch, fixes, or reasons and consequences of system not responding. The users receive only notifications that are in the active status in the dialog box when the user starts the application.

Note

The [Notifications](#) application is visible only to the platform service provider.

The platform service provider can create and edit the active notifications using this application. The notifications can also be filtered by category (patch, hotfix, database upgrade, operating system update and grouped by status (active and expired)). When creating a notification, it is mandatory to mention the validity.

Note

- The users cannot reply to the notification or message.
- In case of multiple messages, all of them are displayed in the dialog box.
- Both the active and expired messages are visible in the live feed. For more information about live feed, refer *Monitor Traffic and Communicate with Trucks* [external document].
- If the notification is active, it displays as a warning each time the user logs into the application.
- Every message has a validity timeframe.
- Only notifications in an active status can be edited

Business Value

- Notify the user in the system about the scheduled maintenance

Available Features




- Create and edit notifications
- Filter and search notifications
- Display notifications

Related Information

- *Launch Applications* [external document]

Typographic Conventions

Table 2

Example	Description
<Example>	Angle brackets indicate that you replace these words or characters with appropriate entries to make entries in the system, for example, "Enter your <User Name>".
► Example ► Example ▢	Arrows separating the parts of a navigation path, for example, menu options
Example	Emphasized words or expressions
Example	Words or characters that you enter in the system exactly as they appear in the documentation
www.sap.com 	Textual cross-references to an internet address
/example	Quicklinks added to the internet address of a homepage to enable quick access to specific content on the Web
123456 	Hyperlink to an SAP Note, for example, SAP Note 123456 
<i>Example</i>	<ul style="list-style-type: none"> Words or characters quoted from the screen. These include field labels, screen titles, pushbutton labels, menu names, and menu options. Cross-references to other documentation or published works
Example	<ul style="list-style-type: none"> Output on the screen following a user action, for example, messages Source code or syntax quoted directly from a program File and directory names and their paths, names of variables and parameters, and names of installation, upgrade, and database tools
EXAMPLE	Technical names of system objects. These include report names, program names, transaction codes, database table names, and key concepts of a programming language when they are surrounded by body text, for example, SELECT and INCLUDE
EXAMPLE	Keys on the keyboard



www.sap.com

© Copyright 2015 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies. Please see www.sap.com/corporate-en/legal/copyright/index.epx#trademark for additional trademark information and notices.