

Server Information - Asia Region

Server Name: Asia-Server-001

Configuration: CPU: Intel Xeon E5-2670, RAM: 64GB, Storage: 1TB SSD, OS: Ubuntu 20.04 LTS

Setup Date: January 15, 2023

Location: Data Center A, Rack 5, Slot 10

Application: Web Hosting

Timezone: EST

Total Downtime: 2 hours 25 minutes

Downtime History:

- Date: February 12, 2023

Down Time: 3:15 PM, Up Time: 5:00 PM

Reason: Power failure in data center

Resolution: Rebooted and restored power backup systems

Impact: Loss of service for 1 hour 45 minutes

Last Maintenance Date: July 1, 2023

Next Scheduled Maintenance: October 1, 2023

Server Name: Asia-Server-002

Configuration: CPU: AMD EPYC 7702, RAM: 128GB, Storage: 2TB NVMe SSD, OS: Windows

Server 2019

Setup Date: March 10, 2022

Location: Data Center B, Rack 3, Slot 12

Application: Database Management

Timezone: EST

Total Downtime: 4 hours 15 minutes

Downtime History:

- Date: May 8, 2023

Down Time: 2:45 AM, Up Time: 6:15 AM

Reason: Security breach attempt, server taken offline for assessment

Resolution: Security patches applied, firewall rules updated, system rebooted

Impact: 3-hour 30-minute service downtime

Last Maintenance Date: September 5, 2023

Next Scheduled Maintenance: December 5, 2023

Server Name: Asia-Server-003

Configuration: CPU: Intel Xeon Gold 6226R, RAM: 96GB, Storage: 1.5TB SSD, OS: CentOS 7

Setup Date: May 5, 2021

Location: Data Center C, Rack 8, Slot 5

Application: E-commerce Platform

Timezone: EST

Total Downtime: 1 hour 45 minutes

Downtime History:

- Date: July 20, 2023

Down Time: 12:30 PM, Up Time: 2:15 PM

Reason: OS kernel crash due to driver issues

Resolution: Reinstalled drivers and updated the kernel

Impact: 1-hour 45-minute downtime

Last Maintenance Date: August 30, 2023

Next Scheduled Maintenance: November 30, 2023