

Server Information - Europe Region

Server Name: Europe-Server-001

Configuration: CPU: Intel Xeon E5-2680, RAM: 64GB, Storage: 1TB SSD, OS: Ubuntu 18.04 LTS

Setup Date: March 12, 2016

Location: Data Center A, Rack 3, Slot 8

Application: Web Hosting

Timezone: EST

Total Downtime: 50 minutes

Downtime History:

- Date: March 18, 2023

Down Time: 5:30 PM, Up Time: 6:20 PM

Reason: Unexpected server reboot due to kernel panic

Resolution: Restarted and updated kernel version

Impact: 50 minutes of downtime

Last Maintenance Date: August 10, 2023

Next Scheduled Maintenance: December 10, 2023

Server Name: Europe-Server-002

Configuration: CPU: AMD EPYC 7601, RAM: 128GB, Storage: 2TB NVMe SSD, OS: Windows

Server 2016

Setup Date: July 5, 2017

Location: Data Center B, Rack 4, Slot 9

Application: Database Management

Timezone: EST

Total Downtime: 1 hour 15 minutes

Downtime History:

- Date: June 23, 2023

Down Time: 10:30 PM, Up Time: 11:45 PM

Reason: Database corruption during update

Resolution: Restored from backup and re-applied patch

Impact: 1 hour 15 minutes of downtime

Last Maintenance Date: September 5, 2023

Next Scheduled Maintenance: January 5, 2024

Server Name: Europe-Server-003

Configuration: CPU: Intel Xeon Silver 4214, RAM: 96GB, Storage: 1TB SSD, OS: CentOS 7

Setup Date: October 11, 2015

Location: Data Center C, Rack 1, Slot 12

Application: E-commerce Platform

Timezone: EST

Total Downtime: 1 hour 15 minutes

Downtime History:

- Date: August 19, 2022

Down Time: 2:00 AM, Up Time: 3:15 AM

Reason: DDoS attack mitigated by firewall update

Resolution: Reconfigured firewall and restored services

Impact: 1 hour 15 minutes

Last Maintenance Date: November 10, 2023

Next Scheduled Maintenance: February 10, 2024