**Keerthi Putty Mobile:** +1(860)-803-6909

**Web developer Email:** [keerthiputtywebdev@gmail.com](mailto:keerthiputtywebdev@gmail.com)

**Website:** kputty.slccwebdev.com

**Career Objective:**

Having 2 years of experience as software developer, I have passionate for developing websites using HTML,

CSS, BOOTSTRAP, JAVASCRIPT, PHP as well as strong ability to communicate and work in a team effectively.

**Education**

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| --- | --- |
| **Web Development Certification** | **Jan2020-June 2020** |
| Salt Lake Community College, Salt Lake City, Utah |  |
| **Bachelor of Technology in Electronics and Communications Engineering** | **July 2009-May 2013** |
| Acharya Nagarjuna University, India |  |
|  |  |

**Technical Skills**

**Languages:** SQL, PLSQL

**Front-End:** HTML, CSS, BOOTSTRAP, JAVASCRIPT, PHP, JSON, JQUERY

**Databases:** Oracle, Microsoft Sql Server

**Development Tools:** Visual Studio, Tableau

**Version Control:**  GitHub

**File Transfer Protocol:** FileZilla

**Frame Works:** Angular Js

**Web Server:** Dream Host, Blue Host

**Experience**

**Bliss Photobooth, Salt Lake City, Utah March 2020 –Present**

**Role: Intern**

**Description:** Bliss Photo Booth is here to capture the blissful moments for all your events! From birthday parties, weddings, baby showers to corporate and fundraising events, we got you covered!

**Responsibilities:**

* Responsible for gathering requirements, design, development and testing.
* Responsible for developing pages using **HTML, CSS, BOOTSTRAP, JAVASCRIPT, PHP.**
* Create website layout/user interface by using standard HTML/CSS practices.
* Testing website for Mobile responsive and write media queries according to responsive design.
* Creating and maintaining project documentation.
* Co-ordinate with teammates and make changes to pages according to business requirement.
* Transferring files using **FileZilla and** maintain version control using **GitHub.**

**Technologies**

HTML, CSS, BOOTSTRAP, JAVASCRIPT, PHP, SQL

**Maximus, Sandy, Utah September 2019 –January 2020**

**Role: Customer Support Representative**

**Description:** MAXIMUS is a leading operator of government health and human services programs and has partnered with state, federal and local governments to provide critical, high quality health and human service programs to a diverse array of communities.

**Responsibilities:**

* Resolve customer complaints via phone, email, mail, or social media.
* Use telephones to reach out to customers and verify account information.
* Greet customers warmly and ascertain problem or reason for calling.
* Handling patients, referral sources, and administrative department inquires
* Communicating with insurance companies and/or prior authorization requests
* Entering patient information into a customer information system
* Ensuring customer satisfaction and assisting them with issues/concerns related to their health
* Developing the knowledge of customer needs and trends to improve customer satisfaction and loyalty
* Work with customer service manager to ensure proper customer service is being delivered.
* Close out or open call records.
* Compile reports on overall customer satisfaction.
* Read from scripts.
* Handle changes in policies or renewals.

**NI-ERP Software Consulting Pvt.Ltd, Hyderabad, India April 2015-March 2017**

**Software Developer**

**Description:** Citrus Payment Gateway is Indian based Payment Gateway System which has number of merchants like flip cart, amazon etc.

**Responsibilities:**

* Involved in requirements gathering, analysis, design, development, testing and production of reporting and analysis projects
* Worked in agile environment for project development
* Created action filters, parameters and calculated fields for building dashboards and reports in Tableau
* Developed Tableau workbooks to perform year over year, quarter over quarter, YTD, QTD and MTD type of analysis.
* Extracted Data from Oracle database and built dashboards in Tableau.
* Developing, publishing customized interactive reports and dashboards, report scheduling using Tableau server

**Technologies**

TABLEAU, ORACLE, SQL, PLSQL, MYSQL