Team Normal Peeps





Analyzing Unstructured Data

Group 1

Client Name: Craigslist

06 - Dec - 2023

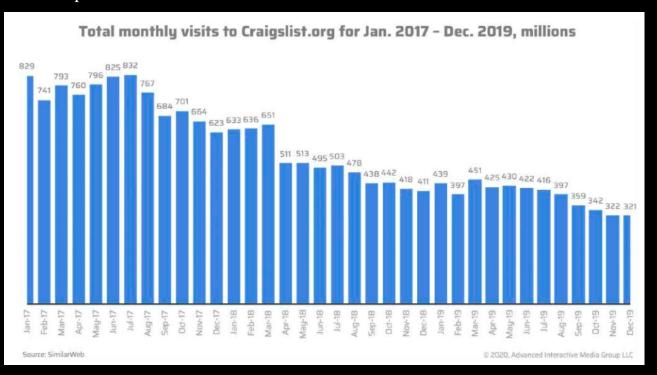
AGENDA

- Problem Understanding
- Solution Approach
 - Framework Overview
 - Framework Components
 - Text Classification
 - Image Classification
 - Final Heuristic (Image + Text Classification) model
- Conclusion
- Recommendations
- Future Scope



PROBLEM UNDERSTANDING

Optimizing Craigslist's categorization to accurately differentiate computer products and accessories for a more efficient and relevant user search experience



- More than 30% of Computers are misclassified
- More than **15%** Computer Parts are misclassified









Current State & Desired Future State

Optimizing Craigslist's categorization to accurately differentiate computer products and accessories for a more efficient and relevant user search experience

Current State

- The computers and computer parts are frequently misclassified, leading to inefficiencies and frustration for users
- The search process needs to be streamlined, by effective categorization



Desired Future State

- Outcome: To improve the user experience on Craigslist by developing a more accurate and user-friendly system for categorizing these items
- Tasks at hand: By employing text and image-based classification techniques, we aim to extract relevant information from the product information to recommend the most suitable category for the item

What are we solving?



Increased Search Time



Purchase of Incorrect Items



Increased Customer Support Queries



Frustration & User Experience Deterioration



Lost Sales for Retailers



Inefficiency in Comparison Shopping

FRAMEWORK OVERVIEW

We propose to develop a heuristic model combining Text and Image Classification Techniques to effectively categorize computers and computer parts on Craigslist





Proposed Model Framework

Framework Skeleton

Testing Data Data Preprocessing Training Data Amazon (80%) Amazon (20%) IMAGE • Resize to 64*64 **Data Scraped** (1500 Products – 100%) • Convert to RGB color space • Title Normalization Image URL VGG16 model **Validation Data** Craigslist - Chicago (200 products) TEXT • Removal of non alpha numeric craigslist characters Tokenization Stopwords removal • CNN • LSTM • Stemming • Random Forest • Random Forest Lemmatization **Data Scraped** • Gradient Boosting • Gradient Boosting Title Description Image URL **Image Classification Text Classification**

FRAMEWORK COMPONENTS



Image Classification



The 3-step process would be the base of the framework – training and testing on Amazon data and validating on Craigslist data

Image Preprocessing

- **1.Reshaping to 64x64 Pixels**: Reshaping images to a fixed size (like 64x64) ensures uniformity in input dimensions, which is crucial for most machine learning models, including convolutional neural networks (CNNs).
- **2.Normalizing Pixel Values from 0 to 1**: Normalization scales the pixel values to a range of 0 to 1. This process aids in the convergence of the model during training by ensuring that pixel values do not disproportionately influence the model's learning.
- **3.Converting to RGB Color**: Converting images to RGB ensures that all images are in the same color space. RGB (Red, Green, Blue) is a widely used color space in image processing.

CONVOLUTIONAL NEURAL NETWORK

Leverages layered processes and pattern recognition to effectively classify images through feature detection & spatial hierarchies

- 256 neurons and ReLU (Rectified Linear Unit) activation
- Dropout 0.5
- · Optimizer='adam'
- Validation Accuracy: 0.74
- Misclassification Rate: 0.26
- Precision: 0.74
- Recall: 0.74
- F1 Score: 0.71



RANDOM FOREST

Classifies images by aggregating decisions from multiple decision trees, enhancing accuracy and robustness against overfitting

- max_depth: [10, 15, 20]
- n estimators: [100, 150, 200]
- min samples split: [2,4,6]
- min samples leaf:[1,2,3]
- random state=42: Ensures reproducibility
- Mean CV Score: 0.84
- Validation Accuracy: 0.82
- Precision: 0.83
- Recall: 0.83
- F1 Score: 0.831



XG BOOST CLASSIFIER

It incrementally improves image classification by sequentially correcting errors from previous models, optimizing accuracy and performance

- n estimators: [100, 150, 200]
- max depth: [3, 6, 9]
- learning_rate: [0.01, 0.1, 0.2]
- subsample: [0.5, 0.7, 1.0]
 - Validation Accuracy: 0.83
- Precision: 0.85
- Recall: 0.83
- F1 Score: 0.84



Text Classification

The 3-step process would be cleaning



Text Pre-Processing

Cleaning and processing the Text columns to remove unnecessary words



Amazon Dataset

Data Cleaning & Merging

- Removing Non alpha numeric characters and emojis
- Tokenization
- Removal of stopwords
- Stemming
- Lemmatization

Training & Validation

We tried different classification models



Craigslist Data: Out of Sample Validation



Model Building

- Combined Text and Description Columns
- Ran multiple classifier models
- TF-IDF Vectorization

Text Classification Models: Random Forests

Classification Models

Predicting product class using different models

Random Forests

n_estimators = 100

 $Random_Seed = 42$

 $Min_samples_leaf = 1$

 $Min_samples_Split = 2$

Test Accuracy: 88%

LSTM

Activation = soft_max

 $Input_dim = 5000$

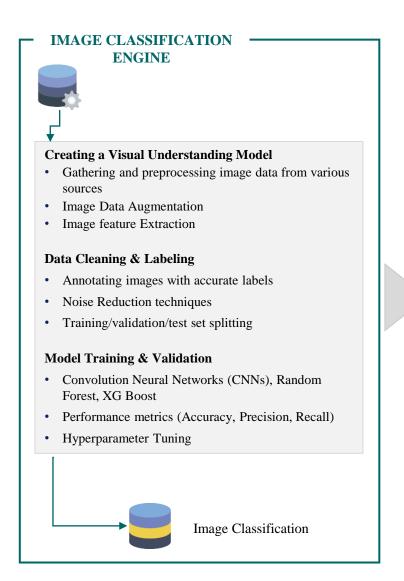
Neurons: 100

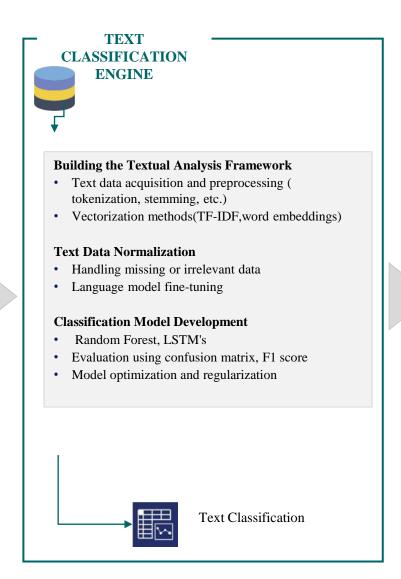
Test Accuracy: 90%

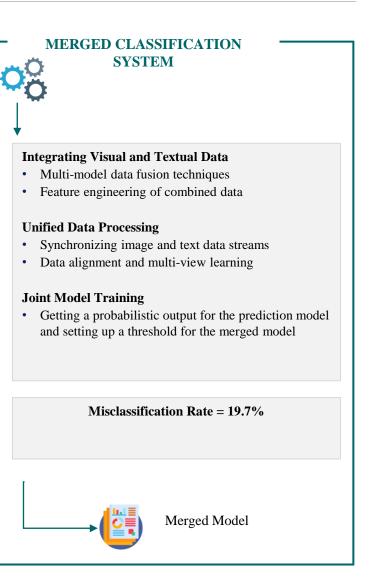
Final (Image + Text Classification)



The 3-step process would be the base of the framework - ingesting data, analyzing reports and recommend suitable actions









Value Generated



Refining Categorization

By deploying sophisticated algorithms, our aim transcends mere correct placement of listings; we seek to ensure these listings are easily discoverable by potential buyers, thereby enhancing the overall marketplace efficiency.



Optimizing the User Journey

A user's journey, spanning from the moment of listing an item to finding the desired product, should be a streamlined and intuitive experience. Presently, this journey is often hindered by issues like the misplacement of computer accessories or the appearance of unrelated products in specific search queries. Our project directly addresses these challenges, seeking to provide a seamless and effective process for both buyers and sellers.



Technical Implementation: Advanced Categorization and Tagging

The dual-pronged approach is designed to intelligently suggest the most fitting categories for listings while generating relevant tags to improve searchability and visibility.



Data Analysis: The Foundation of Intelligent Categorization

This data forms the backbone of our categorization algorithms, ensuring the system is not only theoretically robust but also practically attuned to the real content of the listings.



Addressing Classified Ad Challenges

By improving the precision of our categorization, we aim to ensure each ad reaches its intended audience more effectively, reducing inefficiencies and enhancing the likelihood of successful transactions.

Recommendations | Future Scope



Data Standardization



Ensuring that all computer and computer part listings follow a uniform format, making it easier to categorize and search.

User-Friendly Categorization



Developing a more intuitive and detailed categorization system. This can include categories based on product type, usage and compatibility.

Future Scope

Regular Database Updates



Keeping the product database regularly updated with the latest products and ensuring old or obsolete products are correctly categorized or removed.

Collaboration with Vendors



Working closely with vendors to ensure that the information provided for each product is accurate and comprehensive, aiding in proper categorization.

Feedback Loop



Implementing a system for users to report misclassifications or suggest categorization improvements. This feedback can be used to continuously refine the categorization process.

Detailed Product Descriptions



Ensuring each product has a detailed and accurate description, which can aid in better categorization and search efficiency.

Thank you!

All the best for your final exams!



Q/A



Appendix



Framework Components

The framework consists of Text and Image Classification techniques



Data Sources identified by SABIC













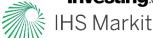












We also recommend using

Socialgist

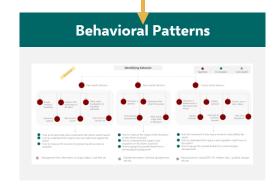
Socialgist provides a search API that can provide data from various types of sources like News articles, Blogs, Review boards, and forums and has access to *over 2000+* sources

Some of their key data partners include **tumblr**, **Disqus**, **Tencent**, **Weibo**, **Vertical Scope** etc.

BUSINESS INTELLIGENCE



Using Mu Sigma's AoPSTM framework allows us to identify the key factors that affect market demand and price changes to **design the hypotheses**



MARKET INTELLIGENCE MODULE

- Determine key competitors across regions
- Determine product offerings and market share
 - Range of products
 - Applications of the product range, grades etc. (based on rigidity and flexibility index)
- Determine sales and pricing strategies
- Analyze customs regulation changes
 - · Review Boards and Forums information from SocialGist
 - Chatter on Twitter and SocialGist to identify latest sentiment around policy changes
- Analyze product market trends and results based on region
- Perform SWOT Analysis to learn competitor strengths, weaknesses, opportunities, and threats

MA and CS Scoring

The MA and CS scoring will be done by performing

hypotheses-based testing post **business interviews** and

identifying behavioral patterns using the AoPSTM framework

