Kevin Sánchez

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SUMMARY

Software Engineer with over one year of experience in web and mobile application development. Specialized in the JavaScript/TypeScript ecosystem, with expertise in frameworks such as Angular and Ionic, and backend experience with Django and PHP. Skilled in managing MySQL and PostgreSQL databases, focused on building scalable applications optimized for performance and user experience.

WORK EXPERIENCE

Full-Stack Developer | App Manager Tickets
May - July 2025

- Contributed to the creation of a ticket management system with role-based access control, reducing average resolution time by 25% (MTTR).
- Improved problem resolution efficiency by 15% by developing an AI-powered semantic solution search.
- Participated in developing advanced reports that provided visibility into key metrics (SLA compliance, ticket trends, user satisfaction).

Real-Time Orders and Reservations Platform
November 2024 - March 2025

- Centralized and automated restaurant operations by developing a full-stack system managing reservations and orders in real-time for multiple branches.
- Designed and normalized the MySQL database, ensuring scalability and consistency across multi-branch operations.
- Implemented a multi-level user access system for different roles, strengthening operational security.

University Sports Management System
May - August 2024

- Developed a three-tier architecture system to manage teams, players, and tournaments in an academic institution.
- Streamlined player registration, match scheduling, and court assignment processes, reducing administrative workload by 40%.
- Integrated a role-based authentication system for differentiated access between administrators, coaches, and players.

Product and Cost Management (ACE-TEST)
June - August 2024

- Managed the inventory and production cost module, automating profit/loss calculations and improving financial visibility.
- Generated advanced reports from detailed inventory and cost data (raw materials, labor, etc.).
- Designed RESTful APIs with CORS support for smooth frontend-backend communication, improving loading speed by 20%.

EDUCATION

Software Engineer
2021 - 2025

UNIANDES

SKILLS

Front-end: Angular, Ionic, JavaScript, TypeScript

Back-end: Node.js, PHP, Python, Django, Java

Databases: MySQL, PostgreSQL, SQLite

Tools: Git, Android Studio

Languages: Spanish (native), English (B2 Certified)