# Lorenzo Jackson

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## EDUCATION

**Louisiana State University**                                        **Graduation: December 2025**
*BS, Computer Science, Concentration in Software Development*                                  *Baton Rouge, LA*
- GPA: 3.6/4.0
- Deans List
- Member, Google Developer Students Club
  - Participated in coding workshops and hackathons, enhancing practical skills in software development.
  - Collaborated on group projects to develop applications and solutions using various programming languages and tools.

## WORK EXPERIENCE

**Air Force National Guard**                                              **Jun 2021 – Present**
*FINANCIAL MANAGEMENT & COMPTROLLER*                                          *Belle Chase, LA*
- Managed accounting records and systems, ensuring responsible fund utilization of over $2 million.
- Certified 500+ travel-related transactions and reimbursements
- Provided exceptional customer service, resolving 98% of inquiries and issues within 24 hours.
- Led a team in the certification process and training of new personnel.
- Proficient in Microsoft Excel for data analysis, financial modeling, and reporting.

**555 International**                                                  **May 2023 – August 2023**
*IT Specialist (Internship)*                                                    *Chicago, IL*
- Imaged and deployed 150+ computers, ensuring efficient setup and functionality.
- Provided helpdesk support to staff and clients, resolving technical issues and minimizing downtime.
- Delivered excellent customer service, addressing and resolving user issues efficiently.
- Reinstalled Windows operating systems on 50+ devices, ensuring software stability and security.
- Changed hardware components in computers, including hard drives, displays, and other peripherals, enhancing performance and reliability.
- Collaborated with team members to troubleshoot and resolve complex technical problems.

**Blaze Pizza**                                                   **June 2020 – August 2020**
*Kitchen Crew Member*                                                      *New Orleans, LA*
- Maintained cleanliness and organization in a fast-paced kitchen environment, preparing food items according to standard recipes while ensuring customer satisfaction.
- Monitored inventory levels, restocked supplies, and followed food safety protocols to prevent spoilage and maintain health code standards.
- Adapted to varying work tasks and trained as a backup for teammates, demonstrating flexibility and commitment to team success.

## CERTIFICATIONS, SKILLS, & INTERESTS

- **Certifications:** 5-Level Finance Training - Air Force, 2024
- **Programming Languages:** Java, C, Python, and HTML
- **Tools:** Microsoft Excel
- **Skills:**
  - Adaptability: Quickly adapt to new technologies and methodologies, facilitating seamless integration into diverse project environments and effective team collaboration.
  - Attention to Detail: Meticulously analyze requirements, write code, and test software to deliver consistently

high-quality results, minimizing errors and meeting project expectations.
- ○ Problem-Solving: Systematically approach complex issues, utilizing critical and creative thinking to develop innovative solutions, ensuring smooth project progression and timely goal achievement.
- **Interests**:
  - ○ Reading
  - ○ Traveling
  - ○ Cooking
  - ○ Gaming