

# Troubleshooting Guide

Problem	Cause	Solution
Poured flow rate is far too high or too low (above 1.3 l/min or below 0.3 l/min)	Flow sensor not calibrated or improperly calibrated	
	10K pull-down resistor missing or not properly installed	
Poured flow rate is 0.00 l/min during and after a pour		
A tap says “Offline” and the bar is gray	No keg assigned	
No temperature reading	Temp sensor not installed	
	Temp sensor not plugged in or plugged into wrong port	
	“1-wire” interface not enabled in RPi Preferences	
	Temp sensor not selected in System Settings menu	
Window is too big for my screen / buttons are cut off	App is in “Full” screen mode but you have a small screen (example, 7” touch display)	
Not receiving daily emails		