

# Keith Cheung

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## PERSONAL STRENGTHS

- Exceptional communication skills
- Able to work independently, and as part of a team
- Highly motivated individual with a determination to learn
- Responsibility, teamwork, professionalism, flexibility, punctuality
- Fluent in English, Cantonese, and Hakka-Chinese

## TECHNICAL SKILLS

### High-Level application development

- JavaScript, Java

### Web-application development

- HTML5, CSS3, jQuery, Bootstrap
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## EDUCATION

September 2016 – Present

### B.C.S. Computer Science Co-op - University of Waterloo

-Relevant Courses: Designing Functional Programs, Algebra, Calculus, among others

## WORK EXPERIENCE

May 2016 – September 2016

### Old Navy (Sales Associate)

#### Markham, ON

- Ensure high levels of customer satisfaction through excellent sales service
- Actively seek out customers in store to ensure they are greeted properly
- Remain knowledgeable on products and promotions
- Build productive trust relationships with customers

July 2013 – September 2016

### Xe Lua Vietnamese Cuisine (Waiter)

#### Toronto, ON

- Safely followed procedures for safe food preparation, assembly and presentation
- Performed quick and accurate cash and card transactions
- Worked quickly and efficiently to complete orders

November 2014 - June 2015

### McDonald's (Crew Member)

#### Kennedy Road, Markham, ON

- Greet and assist customers with utmost professionalism
- Perform quick and accurate cash and card transactions
- Assure store is neat and appealing at all times
- Settle customer disputes
- Answer customer questions regarding nutrition and food preparation

## VOLUNTEER EXPERIENCE

December 2014

### Secretary

#### Milliken Mills' Annual Food Drive, Markham, ON

- Kept track of the amount of non-perishable food items
- Promoted and raised awareness regarding the Markham Food Bank
- Raised over 2,500 food items

September 2012 – Apr 2016

### Junior and Senior Level Volleyball and Basketball Tournaments

#### Wilclay Public School, Markham, ON

- Executed head referee and linesman roles for sports
- Performed cash transactions and maintained snackbar
- Welcomed and directed visiting teams and/or spectators

REFERENCES AVAILABLE UPON REQUEST